AGENDA TECHNICAL PANEL Varner Hall - Board Room 3835 Holdrege Street Lincoln, Nebraska Tuesday, October 8, 2019 9:00 a.m.

2.Public comment.3.June 11, 2019 meeting minutes.* [Motion to approve.] (Attachment 3)9:05 a.m.4.Projects. a. Enterprise project status dashboard. Andy Weekly. (Attachment 4-a) b. Update on projects recommended for closure: (1) Oracle Fusion project, Dept. of Administrative Services; (2) Nebraska State Accountability (NeSA) project, Dept. of Education; and (3) Nebraska Regional Interoperability Network (NRIN) project, Nebraska Council of Regions. c. Resolution 19-01. Enterprise Project Progress Reports.* [Motion to adopt the resolution.] (Attachment 4-c)9:30 a.m.5.Technical standards and guidelines. a. Proposal 12. Amend the accessibility policy.* [Motion to recommend approval.] (Attachment 5-a) b. Proposal 13. Repeal resource document 2-RD-01.* [Motion to approve.] (Attachment 5-b)9:55 a.m.6.Work group updates; other business.	9:00 a.m.	1.	Roll call; meeting notice; Open Meetings Act information.
 9:05 a.m. 4. Projects. a. Enterprise project status dashboard. Andy Weekly. (<i>Attachment 4-a</i>) b. Update on projects recommended for closure: (1) Oracle Fusion project, Dept. of Administrative Services; (2) Nebraska State Accountability (NeSA) project, Dept. of Education; and (3) Nebraska Regional Interoperability Network (NRIN) project, Nebraska Council of Regions. c. Resolution 19-01. Enterprise Project Progress Reports.* [Motion to adopt the resolution.] (<i>Attachment 4-c</i>) 9:30 a.m. 5. Technical standards and guidelines. a. Proposal 12. Amend the accessibility policy.* [Motion to recommend approval.] (<i>Attachment 5-a</i>) b. Proposal 13. Repeal resource document 2-RD-01.* [Motion to approve.] (<i>Attachment 5-b</i>) c. Proposal 14. Adopt a new section relating to authority and applicability.* [Motion to post for 30-day comment period.] (<i>Attachment 5-c</i>) d. Proposal 15. Amend the Information Security Policy.* [Motion to post for 30-day comment period.] (<i>Attachment 5-d</i>) 		2.	Public comment.
 a. Enterprise project status dashboard. Andy Weekly. (<i>Attachment 4-a</i>) b. Update on projects recommended for closure: (1) Oracle Fusion project, Dept. of Administrative Services; (2) Nebraska State Accountability (NeSA) project, Dept. of Education; and (3) Nebraska Regional Interoperability Network (NRIN) project, Nebraska Council of Regions. c. Resolution 19-01. Enterprise Project Progress Reports.* [Motion to adopt the resolution.] (<i>Attachment 4-c</i>) 9:30 a.m. 5. Technical standards and guidelines. a. Proposal 12. Amend the accessibility policy.* [Motion to recommend approval.] (<i>Attachment 5-a</i>) b. Proposal 13. Repeal resource document 2-RD-01.* [Motion to approve.] (<i>Attachment 5-b</i>) c. Proposal 14. Adopt a new section relating to authority and applicability.* [Motion to post for 30-day comment period.] (<i>Attachment 5-d</i>) 		3.	June 11, 2019 meeting minutes.* [Motion to approve.] (Attachment 3)
 a. Proposal 12. Amend the accessibility policy.* [Motion to recommend approval.] (<i>Attachment 5-a</i>) b. Proposal 13. Repeal resource document 2-RD-01.* [Motion to approve.] (<i>Attachment 5-b</i>) c. Proposal 14. Adopt a new section relating to authority and applicability.* [Motion to post for 30-day comment period.] (<i>Attachment 5-c</i>) d. Proposal 15. Amend the Information Security Policy.* [Motion to post for 30-day comment period.] (<i>Attachment 5-d</i>) 	9:05 a.m.	4.	 a. Enterprise project status dashboard. Andy Weekly. (<i>Attachment 4-a</i>) b. Update on projects recommended for closure: (1) Oracle Fusion project, Dept. of Administrative Services; (2) Nebraska State Accountability (NeSA) project, Dept. of Education; and (3) Nebraska Regional Interoperability Network (NRIN) project, Nebraska Council of Regions. c. Resolution 19-01. Enterprise Project Progress Reports.* [Motion to
9:55 a.m. 6. Work group updates; other business.	9:30 a.m.	5.	 a. Proposal 12. Amend the accessibility policy.* [Motion to recommend approval.] (<i>Attachment 5-a</i>) b. Proposal 13. Repeal resource document 2-RD-01.* [Motion to approve.] (<i>Attachment 5-b</i>) c. Proposal 14. Adopt a new section relating to authority and applicability.* [Motion to post for 30-day comment period.] (<i>Attachment 5-c</i>) d. Proposal 15. Amend the Information Security Policy.* [Motion to post
	9:55 a.m.	6.	Work group updates; other business.

10:00 a.m. 7. Adjourn.

* Indicates an action item.

The Technical Panel will attempt to adhere to the sequence of the published agenda, but reserves the right to adjust the order and timing of items and may elect to take action on any of the items listed.

Meeting notice was posted to the <u>NITC website</u> and the <u>Nebraska Public Meeting Calendar</u> on August 9, 2019. The agenda was posted to the NITC website on October 4, 2019.

Nebraska Open Meetings Act | Technical Panel Meeting Documents

Attachment 3

TECHNICAL PANEL

Varner Hall - Board Room 3835 Holdrege Street, Lincoln, Nebraska Tuesday, June 11, 2019, 9 a.m. CT **MINUTES**

MEMBERS PRESENT:

Kirk Langer, Chair, Lincoln Public Schools Ed Toner, Chief Information Officer, State of Nebraska Ling Ling Sun, Nebraska Education Telecommunications Jeremy Sydik, University of Nebraska

MEMBERS ABSENT: Mark Askren, University of Nebraska

ROLL CALL; MEETING NOTICE; OPEN MEETINGS ACT INFORMATION

Mr. Langer, Chair called the meeting to order at 9:03 a.m. Roll call was taken. A quorum was present. Meeting notice was posted to the NITC website and the Nebraska Public Meeting Calendar on April 17, 2019. The agenda was posted to the NITC website on June 7, 2019. A copy of the Nebraska Open Meetings Act was posted on the wall of the meeting room.

PUBLIC COMMENT

There was no public comment.

APRIL 9, 2019 MEETING MINUTES

Mr. Toner moved to approve the April 9, 2019 minutes as presented. Roll call vote: Toner-Yes, Langer-Yes, Sun-Abstained, and Sydik-Yes. Results: Yes-3, No-0, Abstained-1. Motion carried.

ENTERPRISE PROJECTS AND PROJECT DASHBOARD

Andy Weekly, Office of the CIO

Mr. Weekly provided reports on the following projects: Centrex Conversion, Office of the CIO; Medicaid Eligibility & Enrollment System, DHHS; and the Medicaid Management Information Replacement Project (MMIS), DHHS. Questions from the panel were entertained.

At the April meeting, members discussed closure of the following projects: Nebraska State Accountability (NeSA) and Nebraska Regional Interoperability Network (NRIN).

Nebraska State Accountability (NeSA) Project, Department of Education

NeSA has not submitted their final report and lessons learned document. Mr. Weekly will follow-up with the project. Members discussed continued monitoring of the system architecture issue.

Mr. Sydik moved to recommend closure of the Nebraska State Accountability (NeSA) project. Roll call vote: Langer-Yes, Sun-Yes, Toner-Yes and Sydik-Yes. Results: Yes-4, No-0, Abstained-0. Motion carried.

Nebraska Regional Interoperability Network (NRIN) project, Nebraska Council of Regions

NRIN has provided their final report and lessons learned document.

Mr. Toner moved to recommend closure of the Nebraska Regional Interoperability Network (NRIN) project. Roll call vote: Langer-Yes, Sun-Yes, Toner-Yes and Sydik-Yes. Results: Yes-4, No-0, Abstained-0. Motion carried.

TECHNICAL STANDARDS AND GUIDELINES

Proposal 19-01, amend street centerline standards, and Proposal 19-02, amend address point standards.

The proposals were posted for the 30-day public comment period. No comments were received.

Mr. Toner moved to recommend approval of Proposal 19-01 and Proposal 19-02. Roll call vote: Sydik-Yes, Toner-Yes, Langer-Yes, and Sun-Yes. Results: Yes-4, No-0, Abstained-0. Motion carried.

Proposal 19-03, amend accessibility policy.

Mr. Sydik introduced the proposal. The current accessibility policy is based on the prior version of the federal 508 standards. The Revised 508 Standards were published in 2017 and amended in 2018. This proposal recommends adopting these revised standards with certain modifications for Nebraska. This proposal also contains a guideline recommending compliance with the Web Content Accessibility Guidelines 2.1.

Ms. Sun moved to approve the posting of Proposal 19-03 for the 30-day public comment period. Roll call vote: Toner-Yes, Sun-Yes, Langer-Yes, and Sydik-Yes. Results: Yes-4, No-0, Abstained-0. Motion carried.

WORK GROUP UPDATES; OTHER BUSINESS

Security Architecture Workgroup, Chris Hobbs. The workgroup held a meeting in early May. Representatives from state government agencies, Lincoln Public Schools, the City of Lincoln, DOTComm, and Nebraska Interactive were in attendance. The group will be reviewing the security standards for possible revisions.

ADJOURN

Mr. Sydik moved to adjourn. All in favor. Motion carried.

The meeting was adjourned at 9:44 a.m.

The meeting minutes were taken by Lori Lopez Urdiales and reviewed by Rick Becker, of the Office of the CIO.

Attachment 4-a

Projects Status Dashboard October 2019

Enterprise Projects - Current

Agency/Entity	Project	NITC Designated
Department of Health and Human Services	New Medicaid Management Information System (MMIS)	7/8/2009
Nebraska Council of Regions	Nebraska Regional Interoperability Network	3/15/2010
Department of Health and Human Services	Medicaid Eligibility & Enrollment System	10/28/2014
Office of the CIO	Centrex Replacement	7/12/2018

Note: Status is self-reported by the agency

Project Manager	Kortus, Julie	Status Report Date	10/3/19		F	Project Dates			Status F	Report Indicators	
Project Type	Major Project	Status	Approved			Start	Finish	Over	all	\$	•
Stage	Design	Progress	Started	Plan		10/10/17	3/9/21	Sche	dule		•
Total Estimated Cost	\$2,800,000.00	Estimate to Complete		Baseline	9	10/10/17	6/30/20	Scop	e		•
Actual Cost To Date				Days La	te	252	252	Cost	and Effort	\$	-
	Proje	ect Description					Key Acc	omplishments			
solution will replace the project is to provide pho	State's Centrex service the service the service that includes the service that includes the service that includes the service that includes the service the service that includes the service the serv	over Internet Protocol Telephony hroughout the State of Nebraska he most up-to-date VOIP featur enance and service remaining w	a. The purpose of the es and functionality as a	Ported a Process Cross tra	DCIO numbers to a variety of comn improvements aining d BSMs in assist	nission and bo	ards to VOIP so		eeded		
	Status	Report Update					Upcom	ing Activities			
 * Project resources * Agencies needing add * Agencies requiring cir 	cile final inventories with t ditional cable/wiring prior t	o port his takes for carrier to complete		Addition Installs a Installs a	ed process impro al resources will and ports for Nel and ports for Dep and ports for Nel	be added braska Departr partment of He	alth and Humar				
Issues by P	riority	Risks by Priority	Current Issues							More	e Issue
				lss	ue		Priority	Status	Target Resolution	Owner	
			Overlap of service				•	Open	12/31/19	Kortus, Julie	
	1		Rates				•	Open	11/30/18	Kortus, Julie	
			Dependency on Net	work Reso	urces		•	Open	2/14/19	Kortus, Julie	
			Current Risks							Мог	e Risk
			Risk		Probability	Impact	Priority	Status	Target Resolution	Owner	
3		2	Bandwidth		•	•	\$	Open	2/14/19	Kortus, Julie	

Project Manager	Spaulding, Don	Status Report Date	10/3/19		Project Dates		Status Report	Indicators	
Project Type		Status	Approved		Start	Finish	Overall	\$	•
Stage	Build	Progress	Started	Plan	6/1/18	4/30/22	Schedule	۰	•
Total Estimated Cost	\$81,200,000.00	Estimate to Complete	77.98%	Baseline	6/1/18	4/30/22	Scope	۰	-
Actual Cost To Date	\$63,318,485.00			Days Late	0	0	Cost and Effort	\$	-
	Projec	t Description				Key Accomp	lishments		
One of the requirements changes effective 10/1/2 Department of Health an to meet initial due dates for enhanced Federal fur	was to change how Medic 014. As a result of the lac d Human Services implem and requirements. This so nding but was approved or developed and procurement	provisions with significant info aid Eligibility was determined a k of time available to implement ented a short-term solution in t plution did not meet all Federal the assumption that a long-tern thas been completed with Wij	ind implement the t a long-term solution, the he current environment technical requirements m solution would be						
	Status F	Report Update				Upcoming A	Activities		
Gartner, Inc. has been hired to conduct the assessment of the EES II project, and began work 06/04/19. Gartner's objectives are to provide 5 deliverables, including an environmental assessment, a comprehensive alternatives analysis, and a roadmap with actionable recommendations for implementing an Eligibility and Enhancement modernization project.									
The five deliverables we recommendations and de	•	oudget in September 2019. DF	IHS is reviewing the						
Issues by Pri	ority	Risks by Priority	Current Issues						
			No matching records	were found					

		gement Information S					
Project Manager	Spaulding, Don	Status Report Date	10/2/19		Project Dates		
Project Type	Major Project	Status	Approved		Start	Finish	Overal
Stage	Build	Progress	Started	Plan	7/1/14	4/30/20	Sched
Total Estimated Cost	\$113,600,000.00	Estimate to Complete	15.29%	Baseline	7/1/14	4/30/20	Scope
Actual Cost To Date	\$17,363,786.07			Days Late	0	0	Cost a
	Project	Description				Key Accon	nplishments
Medicaid enterprise that giving the stakeholders a building a comprehensive modular approach to buil MMIS and Truven DW/D management and analyti	is fundamentally data-drive ccess to claims and clinical e data management and an ding system and operationa SS has several limitations t	ken a strategic transformation n. This project supports the p data and appropriate analytic alytics (DMA) platform is align al capabilities. The current sys hat warrant the need to re-en- ystem is envisioned to be the	rogrammatic shift by c tools. This project of ned with the CMS stem consisting of legacy gineer the data	 Completed multip The State is continued to the contract deliverable Continued DMA M The State completive. Continued develor The State UAT exists Continued Medication criteriation criteriation criteriation criteriation criteriation criteriation criteriation collecting evidence The State completive requirements will b Continued organitic coordinator, OCM 	eted an analysis of the be implemented at the zational change mar Project Posters, surv ing plan review with I	tation document (peloitte to refine co npleteness for acc (MCE) outreach a requirements inte ds the remaining F ss. The UAT test of cation Lifecycle (N Certification Evid ne MECL R1 mapp e appropriate time nagement (OCM) a veys, and weekly b	DED) and deliver ontent and func- ceptance. and planning e ernally and with RFP DDI scope case authoring MECL) Review lence Document oring to the RFF e. activities includ briefs, among o
	Status Re	eport Update				Upcoming	g Activities
development activities in State and vendor reache Amendment 2 that confir	concert with systems integ d agreement on full scope of med that scope was approving to complete user accept	uirements, creation of user sto ration partner and vendor, De of the requirements included i red by State DAS and Deloitte ance testing in December of 2	eloitte Consulting, LLP. n the RFP in July. e on August 20th. State	 Complete Deliver products. Complete quarter Review and game Continue organize Work on upcomine Finalize HIA end Finalize the Production Continue DMA Trest Complete UAT terst State's expectation Complete the Production Complete the Production 	ing per revised integ able and DED review rly and monthly revie er State approval on ational change mana og Operational readir users list with feedba uction Conversion ap ruven migration and on training activities est case execution to ns. encounter testing with bject Partnership Unc R2 certification plann	w, acceptance and ws of requisite de past Releases, ar agement (OCM) ac ness activities inclu ack from State Ma oproach with vend sunset planning. and go-forward p ensure the product MCEs. derstanding (PPU)	d approval acti liverables. nd plan for ver ctivities. uding go-live p anagement. lor. lan with Deloit ct functionality

Status Report Indicators

➡

-

rall

edule

t and Effort

dule. New schedule baseline created. eliverable reviews. Inctionality for previously rejected DDI

g efforts. vith Deloitte to finalize what is required for go-

pe. ng is complete. w 2 (R2) certification efforts including nents (CEDs) for checklist items to IV&V, and

FP requirements to confirm that certification

uding hiring a new resource as OCM g others. of training materials; including job aides and

hieve go-live date with vendor. ctivities for upcoming and in-flight work

erification of upcoming release(s).

planning.

bitte. Ity meets contractual requirements and

d submit to CMS. s using CMS's Medicaid Enterprise

Project Manager	Krogman, Sue	Status Report Date	10/2/19		Project Dates		Status Report	Indicators	
Project Type	3 <i>i</i>	Status	Approved		Start	Finish	Overall	•	Ŧ
Stage	Build	Progress	Started	Plan	10/1/10	8/31/19	Schedule	•	Ŧ
Total Estimated Cost	\$12,500,000.00	Estimate to Complete	96.00%	Baseline	10/1/10	8/31/19	Scope	•	-
Actual Cost To Date	\$12,000,000.00			Days Late	34	34	Cost and Effort	•	+
	Project	Description				Key Accomp	lishments		
network will be a true, se expectations; therefore the 99.999% availability for e	microwave system. The land stability are major								
	Status Re	eport Update				Upcoming A	Activities		
Moving ahead with the installation on sites in the NE Region. Also, finishing up sites that were bypassed in the other Regions. Fiber runs are being connected from McCook to North Platte and from McCook to Axtell. SE meeting discussed finishing up their final ring or waiting on tower. NC area waiting on approval from tower owner in anticipation of direct buildout from Taylor to O'Neill.									
Issues by Pri	ority	Risks by Priority	Current Issues						
			No matching records	were found					

Attachment 4-c

Technical Panel of the Nebraska Information Technology Commission

Resolution 19-01

Enterprise Project Progress Reports

WHEREAS, pursuant to the requirements of NITC Technical Standards and Guidelines sections 1-203 and 1-206, each enterprise project is required to submit periodic progress reports; and

WHEREAS, the Technical Panel is responsible for all logistical matters relating to the submission of enterprise project progress reports; and

WHEREAS, the Nebraska Office of the Chief Information Officer has a Project Management Office that implements and supports project management standards and methodologies to facilitate the implementation of information technology projects; and

WHEREAS, the Technical Panel has determined that utilizing the Project Management Office's project status review methodologies would assist the panel in its review of enterprise projects.

NOW, THEREFORE, BE IT RESOLVED BY THE TECHNICAL PANEL THAT:

1. the responsible agency for each enterprise project shall submit periodic progress reports to the Project Management Office in a format provided by the office;

2. the responsible agency for each enterprise project shall participate in project status meetings called by the Project Management Office to aid in the review of the written progress reports; and

3. the Project Management Office shall provide regular reports to the Technical Panel on the status of enterprise projects.

1

Attachment 5-a

State of Nebraska Nebraska Information Technology Commission Technical Standards and Guidelines

Proposal 12

A PROPOSAL relating to the accessibility policy; to amend section 2-101 and subsection (156)

of section 1-101; and to repeal the original section and subsection.

- 1 Section 1. Section 2-101 is amended to read:
- 2 2-101. Accessibility policy.
- 3 (1) Purpose. This policy contains scoping and technical requirements for information and
- 4 communication technology ("ICT") to ensure accessibility and usability by individuals with
- 5 <u>disabilities.</u>
- 6 (2) Definitions. For the purpose of this section, terms defined in referenced documents and
- 7 not defined in section 1-101 will have the meaning as defined in the referenced documents.
- 8 (3) Standards. ICT that is procured, developed, maintained, or used by state agencies shall
- 9 conform to the following standards: Revised 508 Standards, 36 C.F.R. § 1194 (2018)
- 10 [https://www.govinfo.gov/content/pkg/CFR-2018-title36-vol3/xml/CFR-2018-title36-vol3-
- 11 part1194.xml].
- 12 For the State of Nebraska, the Revised 508 Standards referenced in this subsection are
- 13 revised as follows:
- 14 (a) In E103.4, replace the definition of "Existing ICT" with the following: "Existing ICT. ICT
- 15 that has been procured, maintained or used on or before November 14, 2020.";
- 16 (b) In E202.2, replace the existing language with the following: "Legacy ICT. Any component
- 17 or portion of existing ICT that complies with an earlier standard adopted by the commission, and

-1-

1	that has not been altered on or after November 14, 2020, shall not be required to be modified to
2	conform to the Revised 508 Standards.";
3	(c) In E202.3, replace the existing language with the following: "Public Safety Systems. The
4	Revised 508 Standards do not apply to any ICT operated by state agencies as part of a public
5	safety system.";
6	(d) In E202.4, replace the existing language with the following: "State Contracts. ICT
7	acquired by a contractor incidental to a contract shall not be required to conform to the Revised
8	508 Standards."; and
9	(e) In E203.1, replace the existing language with the following: "General. Agencies shall
10	ensure that all functionality of ICT is accessible to and usable by individuals with disabilities,
11	either directly or by supporting the use of assistive technology, and shall comply with E203. In
12	providing access to all functionality of ICT, agencies shall ensure the following: A. That state
13	employees with disabilities have access to and use of information and data that is comparable
14	to the access and use by state employees who are not individuals with disabilities; and B. That
15	members of the public with disabilities who are seeking information or data from a state agency
16	have access to and use of information and data that is comparable to that provided to members
17	of the public who are not individuals with disabilities.".
18	(4) Guidelines. In addition to the web content requirements contained in the referenced
19	standards in subsection (3), the commission recommends compliance with the following
20	guidelines: Web Content Accessibility Guidelines 2.1, W3C World Wide Web Consortium
21	Recommendation 05 June 2018 [https://www.w3.org/TR/2018/REC-WCAG21-20180605/].
22	1. Authority
23	The commission shall "[a]dopt minimum technical standards, guidelines, and architectures
24	upon recommendation by the technical panel" Neb. Rev. Stat. § 86-516(6).
~-	

25 2. Purpose and Objectives

-2-

The purpose of this document is to define and clarify policies, standards, and guidelines that
 will help agencies meet the needs of people with disabilities.

Neb. Rev. Stat. §73-205 required the Commission for the Blind and Visually Impaired, the 3 4 Nebraska Information Technology Commission, and the Chief Information Officer to develop a 5 technology access clause by January 1, 2001. The Technology Access Clause applies to all 6 purchases of information technology. The clause includes the following provisions: 7 "The intent and purpose of these standards is to ensure that the needs of Nebraskans with 8 disabilities are met through reasonable accommodation of the information technology products 9 and services of the state. Future information technology products, systems, and services 10 including data, voice, and video technologies, as well as information dissemination methods, will comply with the following standards to the greatest degree possible." 11 12 1. Effective, interactive control and use of the technology including, but not limited to, the 13 operating system, applications programs, and format of the data presented must be readily 14 achievable by individuals with disabilities. The intent is to make sure that all newly procured information technology equipment; software and services can be upgraded, replaced or 15 augmented to accommodate individuals with disabilities. 16 17 2. Information technology made accessible for individuals with disabilities must be 18 compatible with technology used by other individuals with whom the individual with a disability must interact. 19 3. Information technology made accessible for individuals with disabilities must be able to be 20 21 integrated into networks used to share communications among employees, program 22 participants, and the public. 4. Information technology made accessible for individuals with disabilities must have the 23 capability of providing equivalent access to telecommunications or other interconnected network 24

25 services used by the general population.

-3-

- 1 5. These provisions do not prohibit the purchase or use of an information technology product
- 2 that does not meet these standards provided that:
- a. There is no available means by which the product can be made accessible and there is 3
- 4 no alternate product that is or can be made accessible; or
- 5 b. The information manipulated or presented by the product is inherently unalterable in
- 6 nature (i.e., its meaning cannot be preserved if it is conveyed in an alternative manner).
- 7 c. The product is used in conjunction with an existing information technology system, and
- modifying the existing system to become accessible would create an undue burden. 8
- 9 d. The agency must be able to modify or replace the information technology product with
- one that will accommodate the needs of individuals with disabilities. 10
- "When development, procurement, maintenance, or use of electronic and information 11
- 12 technology does not meet these standards, individuals with disabilities will be provided with the
- 13 information and data involved by an alternative means of access that allows the individual to
- use the information and data." 14
- 15 The primary objectives of accessibility standards and guidelines include:
- 1. Where feasible, people with disabilities can use the same information technology systems 16
- 17 as people without disabilities;
- 2. Early planning for accessibility will make it easier to provide reasonable accommodations 18
- 19 when information technology systems are not accessible
- 3. Standards and Guidelines 20
- 21 3.1. Functional Performance Criteria (Section 1194.31)
- 3.1.1 General-Alternative Access 22
- 3.1.1.1 23

At least one mode of operation and information retrieval that does not require user vision 24

25 shall be provided, or support for Assistive Technology used by people who are blind or visually

impaired shall be provided. 26

-4-

1	2	1	1	.2
T	σ.			

2	At least one mode of operation and information retrieval that does not require visual acuity
3	greater than 20/70 shall be provided in audio and enlarged print output working together or
4	independently, or support for Assistive Technology used by people who are visually impaired
5	shall be provided.
6	3.1.1.3
7	At least one mode of operation and information retrieval that does not require user hearing
8	shall be provided, or support for Assistive Technology used by people who are deaf or hard of
9	hearing shall be provided.
10	3.1.1.4
11	Where audio information is important for the use of a product, at least one mode of
12	operation and information retrieval shall be provided in an enhanced auditory fashion, or support
13	for assistive hearing devices shall be provided.
14	3.1.1.5
15	At least one mode of operation and information retrieval that does not require user speech
16	shall be provided, or support for Assistive Technology used by people with disabilities shall be
17	provided.
18	3.1.1.6
19	At least one mode of operation and information retrieval that does not require fine motor
20	control or simultaneous actions and that is operable with limited reach and strength shall be
21	provided.
22	3.2 Software Applications and Operating Systems (Section 1194.31)
23	3.2.1 Navigation
24	3.2.1.1

-5-

1	When software is designed to run on a system that has a keyboard, product functions shall
2	be executable from a keyboard where the function itself or the result of performing a function
3	can be discerned textually.
4	3.2.1.2
5	A well-defined, on-screen indication of the current focus shall be provided that moves
6	among interactive interface elements as the input focus changes. The focus shall be
7	programmatically exposed so that Assistive Technology can track focus and focus changes.
8	3.2.2 Image/Information Display
9	<u>3.2.2.1</u>
10	Sufficient information about a user interface element including the identity, operation and
11	state of the element shall be available to Assistive Technology. When an image represents a
12	program element, the information conveyed by the image must also be available in text.
13	3.2.2.2
14	When bitmap images are used to identify controls, status indicators, or other programmatic
15	elements, the meaning assigned to those images shall be consistent throughout an application's
16	performance.
17	3.2.2.3
18	Textual information shall be provided through operating system functions for displaying text.
19	The minimum information that shall be made available is text content, text input caret location,
20	and text attributes.
21	3.2.2. 4
22	Software shall not use flashing or blinking text, objects, or other elements having a flash or
23	blink frequency greater than 2Hz and lower than 55 Hz.
24	3.2.3 Compatibility
25	3.2.3.1

-6-

1	Applications shall not disrupt or disable activated features of other products that are
2	identified as accessibility features, where those features are developed and documented
3	according to industry standards. Applications also shall not disrupt or disable activated features
4	of any operating system that are identified as accessibility features where the application
5	programming interface for those accessibility features has been documented by the
6	manufacturer of the operating system and is available to the product developer.
7	3.2.4 Use of Color
8	3.2.4.1
9	Applications shall not override user selected contrast and color selections and other
10	individual display attributes.
11	3.2.4.2
12	Color-coding shall not be used as the only means of conveying information, indicating an
13	action, prompting a response, or distinguishing a visual element.
14	3.2.4.3
15	When a product permits a user to adjust color and contrast settings, a variety of color
16	selections capable of producing a range of contrast levels shall be provided.
17	3.2.5 Animation
18	3.2.5.1
19	When animation is displayed, the information shall be displayable in at least one non-
20	animated presentation mode at the option of the user.
21	3.2.6 Forms
22	<u>3.2.6.1</u>
23	When electronic forms are used, the form shall allow people using Assistive Technology to
24	access the information, field elements, and functionality required for completion and submission
25	of the form, including all direct ions and cues.
26	3.3 Web-Based Internet Information and Applications (Section 1194.22)

-7-

- 1 3.3.1 Navigation
- 2 3.3.1.1
- 3 Redundant text links shall be provided for each active region of a server-side image map.
- 4 3.3.1.2
- 5 Client-side image maps shall be provided instead of server-side image maps except where
- 6 the regions cannot be defined with an available geometric shape.
- 7 3.3.1.3
- 8 Row and column headers shall be identified for data tables.
- 9 3.3.1.4
- 10 Markup shall be used to associate data cells and header cells for data tables that have two
- 11 or more logical levels of row or column headers.
- 12 3.3.1.5
- 13 Frames shall be titled with text that facilitates frame identification and navigation.
- 14 3.3.1.6
- 15 A method shall be provided that permits users to skip repetitive navigation links.
- 16 3.3.2 Image/Information Display
- 17 3.3.2.1
- 18 Documents shall be organized so they are readable without requiring an associated style
- 19 sheet.
- 20 3.3.2.2
- 21 Pages shall be designed to avoid causing the screen to flicker with a frequency greater than
- 22 2Hz and lower than 55 Hz.
- 23 3.3.2.3
- 24 A text-only page, with equivalent information or functionality, shall be provided to make a
- 25 web site comply with the provisions of this part, when compliance cannot be accomplished in

1	any other way. The content of the text-only page shall be updated whenever the primary page
2	changes.
3	3.3.2.4
4	When pages utilize scripting languages to display content, or to create interface elements,
5	the information provided by the script shall be identified with functional text that can be read by
6	Assistive Technology.
7	3.3.2.5
8	When a web page requires that an applet, plug-in or other application be present on the
9	client system to interpret page content, the page must provide a link to a plug-in or applet that
10	complies with the provisions of Section 2 (Software Applications and Operating Systems),
11	above.
12	3.3.3 Information Display Alternatives
13	3.3.3.1
14	A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or
15	in element content).
16	3.3.3.2
17	Equivalent alternatives f or any multimedia presentation shall be synchronized with the
18	presentation.
19	3.3.3 Use of Color
20	3.3.3.3.1 Web pages shall be designed so that all information conveyed with color is al so
21	available without color, for example from context or markup.
22	3.3.3.4 Forms
23	3.3.3.4.1 When electronic forms are designed to be completed on-line, the form shall allow
24	people using Assistive Technology to access the information, field elements, and functionality
25	required for completion and submission of the form, including all directions and cues.
26	3.3.3.5 Time Responses

-9-

1	22251	When a timed res	nonco is roqui	rad the user sh	all he alerted and	aivon sufficiont
T	0.0.0.0.1					given sumelen

- 2 time to indicate more time is required.
- 3 3.4 Telecommunications Products (Section 1194.23)
- 4 3.4.1 Image/Information Display
- 5 3.4.1.1
- 6 Where provided, caller identification and similar telecommunications functions shall also be
- 7 available for users of TTYs, and for users who cannot see displays.

8 3.4.1.2

- 9 Products that transmit or conduct information or communication shall pass through cross-
- 10 manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other
- 11 information necessary to provide the information or communication in a usable format.
- 12 Technologies which use encoding, signal compression, format transformation, or similar
- 13 techniques shall not remove information needed for access or shall restore it upon delivery.
- 14 3.4.2 Technology Links Compatibility
- 15 3.4.2.1
- 16 Telecommunications products or systems, which offer voice communication but do not

17 include TTY functionality, shall provide a standard non-acoustic connection point for TTYs.

18 Microphones shall be capable of being turned on and off to allow the user to intermix speech

19 with TTY use.

20 3.4.2.2

21 Telecommunications products, which include voice communication functionality, shall

22 support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.

23 3.4.2.3

Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.

-10-

1	З	Λ	2	Λ
T	Ъ.	Ξ.	· C	. –

2	Interference to hearing technologies(including hearing aids, cochlear implants, and assistive
3	listening devices) shall be reduced to the lowest possible level that allows a user of hearing
4	technologies to utilize the telecommunications product.
5	3.4.3 Volume Control
6	3.4.3.1
7	For transmitted voice signals, telecommunications products shall provide again adjustable
8	up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12
9	dB of gain shall be provided.
10	3.4.3.2
11	If the telecommunications product allows a user to adjust the receive volume, a function
12	shall be provided to automatically reset the volume to the default level after every use.
13	3.4.4 Voice Mail
14	3.4.4.1
15	Voice mail, auto-attendant, and interactive voice response telecommunications systems
16	shall be usable by TTY users with their TTYs.
17	3.4.4.2
18	Voice mail, messaging, auto-attendant, and interactive voice response telecommunications
19	systems that require a response from a user within a time interval, shall give an alert when the
20	time interval is about to run out, and shall provide sufficient time for the user to indicate more
21	time is required.
22	3.4.5 Controls or Keys/Physical Operation
23	3.4.5.1
24	Products, which have mechanically operated controls or keys, shall comply with the
25	following: Controls and Keys shall be tactilely discernible without activating the controls or keys.
26	3.4.5.2

1	Products which have mechanically operated controls or keys shall comply with the following:
2	Controls and Keys shall be operable with one hand and shall not require tight grasping,
3	pinching, twisting of the wrist. The force required to activate controls and keys shall be 5lbs.
4	(22.2N)maximum.
5	3.4.5.3
6	Products, which have mechanically operated controls or keys, shall comply with the
7	following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2
8	seconds. Key repeat rate shall be adjustable to 2 seconds per character.
9	3.4.5.4
10	Products which have mechanically operated controls or keys shall comply with the following:
11	The status of all locking or toggle controls or keys shall be visually discernible, and discernible
12	either through touch or sound.
13	3.5 Video and Multi-Media Products (Section 1194.24)
14	3.5.1 TV
15	3.5.1.1
16	All analog television displays 13 inches and larger, and computer equipment that includes
17	analog tele vision receiver or display circuitry, shall be equipped with caption decoder circuitry
18	which appropriately receives, decodes, and displays closed captions from broadcast, cable,
19	videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, wide
20	screen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with
21	conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners,
22	whether or not they are marketed with display screens, and computer equipment that includes
23	DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which
24	appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape,
25	
	and DVD signals.

-12-

1	Tolovision tunors	including tupor	cards for use in cor	nnutore chall ha	equipped with
1		moluuling turior		iputors, shan be	cquipped min

2 secondary audio program playback circuitry.

3 3.5.2 Video and Multi-Media

4 3.5.2.1

5 All training and informational video and multimedia productions which support the agency's

6 mission, regardless of format, that contain speech or other audio information necessary for the

7 comprehension of the content, shall be open or closed captioned.

8 3.5.2.2

9 All training and informational video and multimedia productions, which support the agency's

10 mission, regardless of format, that contain visual information necessary for the comprehension

- 11 of the content, shall be audio described.
- 12 3.5.3.2
- 13 Display or presentation of alternate text presentation or audio descriptions shall be user-

14 selectable unless permanent.

- 15 3.6 Self-Contained, Closed Products (Section 1194.25)
- 16 3.6.1

17 Self-contained products shall be usable by people with disabilities without requiring an end-

18 user to attach Assistive Technology to the product. Personal headsets for private listening are

- 19 not Assistive Technology.
- 20 3.6.2 Response Time

21 3.6.2.1

22 When a timed response is required, the user shall be alerted and given sufficient time to

23 indicate more time is required.

24 3.6.3 Controls or Keys/Physical Operation

25 3.6.3.1

1	Where a product utilizes touch screens or contact-sensitive controls, an input method shall
2	be provided that complies with the provisions in Section 4.e, above.
3	3.6.3.2
4	When biometric forms of user identification or control are used, an alternative form of
5	identification or activation, which does not require the user to possess particular biological
6	characteristics, shall also be provided.
7	3.6.4 Audio/Voice Output
8	3.6.4.1
9	When products provide auditory output, the audio signal shall be provided at a standard
10	signal level through an industry standard connector that will allow for private listening. The
11	product must provide the ability to interrupt, pause, and restart the audio at any time.
12	3.6.4.2
13	When products deliver voice output in a public area, incremental volume control shall be
14	provided with output amplification up to a level of at least 65 dB. Where the ambient noise level
15	of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level
16	shall be user selectable. A function shall be provided to automatically reset the volume to the
17	default level after every use.
18	3.6.4.3 Use of Color
19	3.6.4.3.1 Color-coding shall not be used as the only means of conveying information,
20	indicating an action, prompting a response, or distinguishing a visual element.
21	3.6.4.3.2 When a product permits a user to adjust color and contrast settings, a range of
22	color selections capable of producing a variety of contrast levels shall be provided.
23	3.6.4.4 Image/Information Display
24	3.6.4.4.1 Products shall be designed to avoid causing the screen to flicker with a frequency
25	greater than 2 Hz and lower than 55 Hz.
26	3.6.4.5 Location Accessibility

-14-

1 3.6.4.5.1 Products which are freestanding, non-portable, and intended to be used in one 2 location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in 3 4 length, centered on the operable control, and at the maximum protrusion of the product within 5 the 48 inch length on products which are freestanding, non-portable, and intended to be used in 6 one location and which have operable controls. 7 3.6.4.5.2 Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable 8 9 control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor. 10 3.6.4.5.3 Products which are freestanding, non-portable, and intended to be used in one 11 12 location and which have operable controls shall comply with the following: Where any operable 13 control is more than 10 inches and not more than 24 inches behind the reference plane, the 14 height shall be 46 inches maximum and 15 inches minimum above the floor. 15 3.6.4.5.4 Products, which are free standing, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls 16 17 shall not be more than 24 inches behind the reference plane. 3.7 Desktop and Portable Computers (Section 1194.26) 18

19 3.7.1

20 Where provided, at least one of each type of expansion slots, ports and connectors shall

- 21 comply with publicly available industry standards.
- 22 3.7.2 Controls or Keys/Physical Operation
- 23 3.7.2.1

All mechanically operated controls and keys shall comply with the provisions of Section 4.3,

25 above.

26 3.7.2.2

-15-

1	If a product utilizes touch screens or touch-operated controls, an input method shall be
2	provided that complies with the provisions of section 4.3, above.
3	3.7.3
4	When biometric forms of user identification or control are used, an alternative form of
5	identification or activation, which does not require the user to possess particular biological
6	characteristics, shall also be provided.
7	4. Definitions
8	Agency: shall mean any governmental entity, including state government, local government,
9	or third party entities under contract to the agency.
10	Alternate formats: are usable by people with disabilities and may include, but are not limited
11	to, Braille, ASCII text, large print, recorded audio, and electronic formats that comply with this
12	part.
13	Alternate methods: are different means of providing information, including product
14	documentation, to people with disabilities. Alternate methods may include, but are not limited to,
15	voice, fax, relay service, TTY, Internet posting, captioning, text-to-speech synthesis, and audio
16	description.
17	Assistive technology: includes any item, piece of equipment, or system, whether acquired
18	commercially, modified, or customized, that is commonly used to increase, maintain, or improve
19	functional capabilities of individuals with disabilities.
20	Electronic and information technology: includes information technology and any equipment
21	or interconnected system or subsystem of equipment, that is used in the creation, conversion, or
22	duplication of data or information. The term electronic and information technology includes, but
23	is not limited to, telecommunications products (such as telephones) information kiosks, and
24	transaction machines, World Wide Websites, multimedia, and office equipment such as copies
25	and fax machines. The term does not include any equipment that contains embedded
26	information technology that is used as an integral part of the product, but the principal function

-16-

1 of which is not the acquisition, storage, manipulation, management, movement, control, display, 2 switching, interchange, transmission, or reception of data or information. For example, HVAC 3 (heating, ventilation, and air conditioning) equipment such as thermostats or temperature control 4 devices, and medical equipment where information technology is integral to its operation, are 5 not information technology. 6 Equivalent facilitation: provides that nothing in this part is intended to prevent the use of 7 designs or technologies as alternatives to those prescribed in this part provided they result in 8 substantially equivalent or greater access to and use of a product for people with disabilities. 9 Information technology: is any equipment or interconnected system or subsystem of 10 equipment, that is used in the automatic acquisition, storage, manipulation, management, 11 movement, control, display, switching, interchange, transmission, or reception of data or 12 information. The term information technology includes computers, ancillary equipment, software, 13 firmware and similar procedures, services (including support services), and related resources. 14 Operable controls: are the component of a product that requires physical contact for normal 15 operation. Operable controls include, but are not limited to, mechanically operated controls, input and output trays, card slots, keyboards, or keypads. 16 17 Product: is an electronic and information technology. 18 Self-contained, Closed Products: are products that generally have embedded software and 19 are commonly designed in such a fashion that a user cannot easily attach or install assistive 20 technology. These products include, but are not limited to, information kiosks and information 21 transaction machines, copiers, printers, calculators, fax machines, and other similar types of 22 products. 23 Telecommunications: are the transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as 24 25 sent and received.

-17-

1	TTY: is an abbreviation for teletypewriter. Machinery or equipment that employs interactive
2	text based communications through the transmission of coded signals across the telephone
3	network. TTY's may include, for example, devices known as TDDs (telecommunication display
4	devices) or telecommunication devices for deaf persons) or computers with special modems.
5	TTYs are also called text telephones.
6	Undue burden: means significant difficulty or expense. In determining whether an action
7	would result in an undue burden, an agency shall consider all agency resources available to the
8	program or component for which the product is being developed, procured, maintained, or used.
9	5. Applicability
10	General Statement
11	These policies are intended to be sufficiently generic to apply to a wide range of
12	governmental and educational agencies in the State of Nebraska. Each agency or operational
13	entity must develop detailed procedures to implement broad policies and standards.
14	Compliance with these accessibility policies and standards will be a requirement during
15	consideration of funding for any projects requiring review by the NITC. Compliance may be used
16	in audit reviews or budget reviews.
17	Compliance and Enforcement Statement
18	The Governing board or chief administrative officer of each organization must develop
19	internal compliance and enforcement policies as part of its information accessibility efforts. Such
20	policies should be reasonable and effective. The NITC intends to incorporate adherence to
21	accessibility policies as part of its evaluation and prioritization of funding requests. The NITC
22	recommends that the Governor and Legislature give due consideration to requests for
23	accessibility improvements during the budget process.
24	6. Responsibility
25	An effective program for accessibility involves cooperation of many different entities. Major
20	participante and their reasonabilities includes

26 participants and their responsibilities include:

-18-

1 6.1 Nebraska Information Technology Commission

2	The NITC provides strategic direction for state agencies and educational institutions in the
3	area of information technology. The NITC also has statutory responsibility to adopt minimum
4	technical standards and guidelines for acceptable and cost-effective use of information
5	technology. Implicit in these requirements is the responsibility to promote adequate accessibility
6	for information systems through adoption of policies, standards, and guidelines.
7	6.2 Technical Panel Accessibility Work Group
8	The NITC Technical Panel, with advice from the Accessibility Work Group, has responsibility
9	for recommending accessibility policies and guidelines and making available best practices to
10	operational entities.
11	6.3 Assistive Technology Partnership
12	The Nebraska Assistive Technology Partnership provides training, loan devices and support
13	for accommodations in compliance with Section 508 and the Technology Access Clause.
14	Training and support is available to governmental agencies, schools, businesses, and non-profit
15	organizations.
16	6.4 University of Nebraska Accommodation Resource Center
17	The Accommodation Resource Center (ARC) provides training, loan devices and support for
18	accommodation using assistive technology in both the education and employment environment.
19	The <u>ARC website</u>
20	6.5 Federal Information Technology Accessibility Initiative
21	The Federal Information Technology Accessibility Initiative (FITA) is an interagency effort,
22	coordinated by the General Services Administration, to offer technical assistance and to provide
23	an information means of cooperation and sharing of information on implementation of Section
24	508. Questions about 508 standards can be sent to 508@access-board.gov.
25	6.6 Web Accessibility Initiative

-19-

- 1 The Web Accessibility Initiative has created guidelines, which are grouped by priority and
- 2 are very similar to the final Section 508 rules. The guidelines can be found at <u>W3</u>.
- 3 6.7 Agency and Institutional Heads
- 4 The highest authority within an agency or institution is responsible for accessibility of
- 5 information resources that are consistent with this policy. The authority may delegate this
- 6 responsibility but delegation does not remove the accountability.
- 7 6.8 Information Technology Staff
- 8 Technical staff must be aware of the opportunities and responsibility to meet the goals of
- 9 accessibility of information systems.
- 10 7. Related Policies, Standards and Guidelines
- 11 1. Nebraska Technology Access Clause
- 12 2. Nebraska Technology Access Clause Checklist (Questions to Consider)
- 13 a. Desktop and Portable Computers
- 14 b. Video and Multimedia Products
- 15 c. Software Application and Operating Systems
- 16 d. Self-Contained, Closed Products
- 17 e. Telecommunications Products
- 18 f. Web Page Accessibility Questionnaire
- 19 3. Section 504 of the Rehabilitation Act
- 20 4. Electronic and Information Technology Accessibility Standards, Architectural and
- 21 Transportation Barriers Compliance Board, 36 CFR Part 1194 can be found at <u>Access-Board</u>.
- 22 Sec. 2. Subsection (156) of section 1-101 is amended to read:
- 23 (156) "Web page" means <u>a non-embedded resource obtained from a single Universal</u>
- 24 Resource Identifier (URI) using Hypertext Transfer Protocol (HTTP) plus any other resources
- 25 that are provided for the rendering, retrieval, and presentation of content a document stored on
- 26 a server, consisting of an HTML file and any related files for scripts and graphics, viewable

- 1 through a web browser on the World Wide Web. Files linked from a web page such as Word
- 2 (.doc), Portable Document Format (.pdf), and Excel (.xls) files are not web pages, as they can
- 3 be viewed without access to a web browser.
- 4 Sec. 3. Original section 2-101 and subsection (156) of section 1-101 are repealed.
- 5 Sec. 4. This proposal takes effect when approved by the commission.

Attachment 5-b

State of Nebraska Nebraska Information Technology Commission Technical Standards and Guidelines

Proposal 13

A PROPOSAL to repeal resource document 2-RD-01.

- 1 Section 1. The following resource document is outright repealed: 2-RD-01.
- 2 Sec.2. This proposal takes effect when approved by the Technical Panel.

Attachment 5-c

State of Nebraska Nebraska Information Technology Commission Technical Standards and Guidelines

Proposal 14

A PROPOSAL to adopt a new section relating to authority and applicability.

- 1 Section 1. <u>1-102. Authority; applicability.</u>
- 2 (1) Authority. These technical standards and guidelines are adopted pursuant to Neb. Rev.
- 3 Stat. § 86-516, which provides:
- 4 <u>"The commission shall: ... (6) Adopt minimum technical standards, guidelines, and</u>
- 5 architectures upon recommendation by the technical panel. Such standards and
- 6 guidelines shall not unnecessarily restrict the use of new technologies or prevent
- 7 <u>commercial competition, including competition with Network Nebraska;</u>"
- 8 (2) Applicability. These technical standards and guidelines apply to all state agencies,
- 9 boards, and commissions, except the following:
- 10 (a) <u>The Legislature;</u>
- 11 (b) <u>The Supreme Court and other judicial branch entities;</u>
- 12 (c) Offices of the constitutional officers established in article IV of the Nebraska Constitution;
- 13 (d) Educational entities established in article VII of the Nebraska Constitution; and
- 14 (e) <u>Such other agencies or entities established by the Nebraska Constitution.</u>
- 15 (3) For the agencies and entities listed in subsections (2)(a) through (2)(e), standards or
- 16 other mandatory requirements contained in these technical standards and guidelines should be
- 17 <u>treated as guidelines or recommendations.</u>
- 18 Sec. 2. This proposal takes effect when approved by the commission.

Attachment 5-d

State of Nebraska Nebraska Information Technology Commission Technical Standards and Guidelines

Proposal 15

A PROPOSAL relating to the Information Security Policy; to amend sections 8-102, 8-103, 8-

204, and subsections 8-802(1)(d)(iii) and 8-802(1)(e); and to repeal the original sections and subsections.

- 1 Section 1. Section 8-102 is amended to read:
- 2 8-102. Scope.
- 3 This policy is applicable to state agencies, boards, and commissions, excluding higher
- 4 education entities. This policy applies to all information technology systems for which the state
- 5 has administrative responsibility, including systems managed or hosted by third parties on
- 6 behalf of an agency. In the event an agency has developed policies or additional requirements
- 7 for information security, the more restrictive policy will apply.
- 8 Portions of this policy are based on the standards, guidelines, and best practices developed
- 9 by the National Institute of Standards and Technology (NIST), including the NIST Cybersecurity
- 10 Framework (https://www.nist.gov/cyberframework) and related publications
- 11 (https://csrc.nist.gov/publications). Additional items contained in these NIST publications—that
- 12 <u>are not included in this policy—should be treated as guidance and best practices to be followed</u>
- 13 by agencies as appropriate.
- 14 Sec.2. Section 8-103 is amended to read:
- 15 8-103. Roles and responsibilities.

16 (1) State Agencies. Agencies that create, use, or maintain information systems for the state

17 must create and maintainestablish and manage an information security program consistent with

-1-

1 this policy to ensure the confidentiality, availability, and integrity of the state's information

2 assets. Agencies may work with the Office of the Chief Information Officer for assistance with

3 <u>implementing an information security program.</u>

4 (2) Office of the Chief Information Officer. The Office of the Chief Information Officer is
5 responsible for recommending policies and guidelines for acceptable and cost-effective use of
6 information technology in noneducation state government.

(3) State Information Security Officer. The state information security officer performs serves
as a security consultant to agencies and agency information security officers to assist the
agencies in meeting the requirements of this policy. The state information security officer may
also perform periodic reviews assessments of agency security for risk and compliance with this

11 policy and other security policies and standards the NIST Cybersecurity Framework.

12 (4) Agency Information Security Officer. <u>An agency information security officer may be</u>

13 <u>designated at the discretion of the agency.</u> The agency information security officer has overall

14 <u>the</u> responsibility for ensuring the implementation, enhancement, monitoring, and enforcement

15 of the information security policies and standards for their agency. <u>The agency information</u>

16 <u>security officer may collaborate with the Office of the CIO on information security initiatives</u>

17 <u>within the agency. The agency information security officer is responsible for providing direction</u>

18 and leadership to the agency through the recommendation of security policies, standards,

19 processes and education and awareness programs to ensure that appropriate safeguards are

20 implemented, and to facilitate compliance with those policies, standards and processes. The

21 agency information security officer is responsible for investigating all alleged information

22 security violations. In this role, the agency information security officer will follow agency

23 procedures for referring the investigation to other investigatory entities, including law

24 enforcement. The agency information security officer will coordinate and oversee security

25 program activities and reporting processes in support of this policy and other security initiatives.

-2-

1 (5) Nebraska Information Technology Commission. The Nebraska Information Technology Commission is the owner of this policy with statutory responsibility to adopt minimum technical 2 standards, guidelines, and architectures. 3

4 (6) Technical Panel. The Technical Panel is responsible for recommending technical 5 standards and guidelines to be considered for adoption by the Nebraska Information 6 Technology Commission.

7 (7) State Government Council. The State Government Council is an advisory group 8 chartered by the Nebraska Information Technology Commission to provide recommendations 9 relating to state government agencies.

(8) Security Architecture Workgroup. The Security Architecture Workgroup is a workgroup 10 chartered by the State Government Council to make recommendations to the State Government 11 12 Council and Technical Panel on matters relating to security within state government; provide 13 information to state agencies, policy makers, and citizens about real or potential security threats or vulnerabilities that could impact state business security issues; document and communicate 14 existing problems, potential points of vulnerability, and related risks; and, determine security 15 requirements of state agencies stemming from state and federal laws, or regulations, and other 16 17 applicable standards. Sec.3. Section 8-204 is amended to read: 18 8-204. Email. 19

Users of the state email system must not set up rules, or use any other methodology, to 21 automatically forward all or substantially all emails to a personal or other account outside of the state network unless approved by the state information security officer or and if applicable, the 22 23 agency information security officer.

20

24 CONFIDENTIAL or RESTRICTED data must not be sent by email, or stored in the email 25 system, unless it has been encrypted using technology approved by the state information security officer or and if applicable, the agency information security officer. 26

-3-

- 1 Sec.4. Subsection 8-802(1)(d)(iii) is amended to read:
- 2 Report to state of agency management on a regular schedule with status and action plans;
- Sec.5. The second sentence in the second paragraph of subsection 8-802(1)(e) is
 amended to read:
- 5 All personnel involved any in an incident management support activity will communicate only
- 6 with the parties necessary for incident analysis or recovery activity, and to the state information
- 7 security officer, Office of the CIO, or the agency information technology team.
- 8 Sec.6. Original section sections 8-102, 8-103, 8-204, and subsections 8-802(1)(d)(iii)
- 9 and 8-802(1)(e) are repealed.
- 10 Sec.7. This proposal takes effect when approved by the commission.