

⚙️ Technical Panel Meeting Agenda

Technical Panel

Tuesday, July 14, 2015 at 9:00am

Varner Hall - Board Room

3835 Holdrege Street

Lincoln, NE

- 9:00am
 - 1. Roll Call, Meeting Notice & Open Meetings Act Information
 - 2. Public Comment
 - 3. [Approval of the April 14, 2015 minutes will be postponed until the next meeting.]

- 9:05am
 - 4. Enterprise Projects
 - a. Project Updates
 - 1. NEMA - Nebraska Regional Interoperability Network (NRIN) - Sue Krogman and Bryan Tuma
 - 2. DHHS - Medicaid Eligibility & Enrollment System - Eric Henrichsen
 - b. Project Closure
 - 1. Administrative Services - LINK-Procurement*
 - c. Project Status Dashboard - Andy Weekly

- 9:50am
 - 5. Standards and Guidelines
 - a. Request for Waiver
 - 1. DHHS - Request for Waiver from the requirements of NITC 8-302: Identity and Access Management Standard for State Government Agencies*

- 9:55am
 - 6. Work Group Updates and Other Business
 - a. Security Architecture Workgroup Update - Chris Hobbs

- 10:00am
 - 7. Adjourn

* Denotes action items

The Technical Panel will attempt to adhere to the sequence of the published agenda, but reserves the right to adjust the order of items if necessary and may elect to take action on any of the items listed.

Meeting notice was posted to the NITC website and Nebraska Public Meeting Calendar on June 4, 2015. The agenda was posted to the NITC website on July 10, 2015. [Nebraska Open Meetings Act](#)

State IT
Workday Procurement Memo

**Workday Procurement Services System
Project Closure Report**

State Purchasing Bureau contracted with Workday on March 31, 2011 for their SaaS procurement software. During the “Discovery” and “Configuration” phases of Workday Procurement, the State worked with Workday to identify “gaps” between State of Nebraska requirements and system capabilities. The implementation team continually refined Workday configuration and security in an attempt to support the State’s procurement and statutory needs. Through an in-depth analysis it was determined that four complex custom integrations/interfaces were needed to support the State’s ERP system (EnterpriseOne). Two unique set-ups requiring on-going maintenance were identified and configured to support business processes and appropriate approvals of purchases. The configuration was tested and either did not meet requirements or required an extensive cumbersome workaround. The Workday product also lacks sufficient storage capacity for large contracts which would have required the State to develop an auxiliary data storage solution.

Dual maintenance, reporting and support would be required of both the EnterpriseOne and Workday procurement systems because all procurement data would not be in a single location. Workday did not have bid solicitation (Quotation Request) functionality, bid evaluation functionality, or contract management functionality, thus preventing the ability to report from a single system. The State of Nebraska uses the EnterpriseOne Procurement module to procure “stock” items that are directly tied to the EnterpriseOne Inventory module. Workday did not have an inventory solution.

Any data extracted from Workday and interfaced into EnterpriseOne would be a custom application/UBE. Workday updated their code on a weekly basis and “pushed” the new code without prior notification of specification changes to its customers. Every update would have the potential to change the extracted data from Workday; therefore, the interface between Workday and JDE would need to be thoroughly tested and possibly retrofitted with every update. Additionally, Workday pushes semi-annual updates that require extensive end user testing and possible retrofit of integrations and reports.

In addition to the technical gaps identified previously, Workday simply cannot provide an end-to-end e-procurement system with contract management functionality; therefore the contract was allowed to expire.

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: LINK – Procurement						Contact: Bo Botelho
Start Date	01/14/2013	Orig. Completion Date	10/31/2013	Revised Completion Date	Pending	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>Workday Procurement standardizes business processes for procurement documents. Workday Procurement will be the data entry location for all procurement documents (requisitions, purchase orders and contracts). Approvals and printing of the documents will be processed in Workday. Selected supplier websites will be available for access to state contracted pricing through punch-out capability. Purchase Orders will be interfaced in to the State’s financial system for encumbering, receipts, and accounts payable. Suppliers will be available for selection in Workday and their associated commodities and procurement contact information will be maintained within Workday.</p> <p>Project Estimate: \$1,895,800 (\$1,624,009.27 has been expended)</p>						
Comments						
<p>July update: The Workday Procurement project requests to be closed for NITC reporting.</p> <p>April Update: The Workday Procurement project has been suspended. The Department will continue to prioritize the current upgrading of the EnterpriseOne financial system and ongoing support of the existing HCM solution.</p>						

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: Network Nebraska Education		Contact: Tom Rolfes				
Start Date	05/01/2006	Orig. Completion Date	06/30/2012	Revised Completion Date	08/01/2015	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>Network Nebraska-Education is a statewide consortium of over 260 K-12 and higher education entities working together to provide a statewide backbone, commodity Internet, distance education, and other value-added services to its participants. Network Nebraska-Education is managed by the State Office of the CIO partnering with the University of Nebraska Computing Services Network (UNCSN).</p> <p>Project Budget (2014-15): \$717,781 (\$612,873 has been expended)</p>						
Comments						
<p>July update: Fifteen (15) new entities are expected to join Network Nebraska-Education on 8/1/2015.</p> <p>Since the last reporting period, the Network Nebraska Advisory Group (NNAG) and the Collaborative Aggregation Partnership (CAP) finalized the budgets and monthly fees for the Participation Fee, Interregional Transport Fee, and the Internet Cost Center. The summer project implementation for new members (14 public school districts and the Lincoln Diocese schools) and backbone upgrades (to ESU 3 and to ESU 6) were approved. On July 1, all cutovers and circuit upgrades were to be completed unless the Participant requested otherwise. The primary Internet egress in Omaha was switched to Cogent Communications and data was flowing, and the expiring service with Unite Private Networks will soon be terminated.</p> <p>June update: Since the last reporting period, State Purchasing has signed a contract with Cogent Communications for Internet service out of 1623 Farnam in Omaha. The unit cost is expected to decrease to \$0.67/Mbps/month, or about a 50% drop in price. The 14 ESU 3 schools and the 32 Lincoln Diocese schools will be joining the network on 7/1/2015. The Network Nebraska Advisory Group recommended implementation of dynamic provisioning of Internet for the upcoming year, which will permit Network Nebraska to experience some cost avoidance by reducing the purchase of unused Internet bandwidth, and redirecting those funds into the hardware and infrastructure to deliver the Internet. Internet orders submitted by K-12 and Higher Education totaled 32 Gbps, of which 24 Gbps will be purchased to start the year. The revised deadline for E-rate filing was April 16, 2015 and all E-rate documents were filed properly by the OCIO.</p> <p>Additional Comments/Concerns: The Network Nebraska-Education Participation Fee fund account has been updated with the 2014-15 estimated costs and the 4th quarter UNCSN invoice submitted on 6/22/2015. The fourth quarter UNCSN invoice revealed that IT Consulting-UNCSN was 1% over budget by \$2,081; Equipment Maintenance was over budget by \$66,771; Software Maintenance was over budget by \$17,295; and Training-UNCSN was over budget by \$2,867. The overall annual revenue and expenses produced an estimated positive variance of approximately \$105,000.</p> <p>Even though the Chief Information Officer fulfilled the Legislative benchmark of “providing access (the ability to connect) to every public K-12 and public higher education entity at the earliest date and no later than July 1, 2012” [Neb. Rev. Stat. 86-5,100], the NITC Technical Panel has extended the enterprise project designation for Network Nebraska-Education until 8/1/2015 so that all public school districts that want to participate have actually connected.</p>						

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: Nebraska State Accountability (NeSA) (formerly Statewide Online Assessment) Contact: John Moon

Start Date	07/01/2010	Orig. Completion Date	06/30/2011	Revised Completion Date	6/30/2015
	July	June	April	February	December
Overall Status					
Schedule					
Budget					
Scope					

Project Description

Legislative Bill 1157 passed by the 2008 Nebraska Legislature required a single statewide assessment of the Nebraska academic content standards for reading, mathematics, science, and writing in Nebraska’s K-12 public schools. The new assessment system was named Nebraska State Accountability (NeSA), with NeSA-R for reading assessments, NeSA-M for mathematics, NeSA-S for science, and NeSA-W for writing. The assessments in reading and mathematics were administered in grades 3-8 and 11; science was administered in grades 5, 8, and 11; and writing was administered in grades 4, 8, and 11.

Project Estimate: \$5,650,865 (\$4,981,968.50 has been expended)

Comments

July update:

On July 7 a WebEx for districts about NeSA-RMS reports training was completed. NDE is working with districts to review student data results for any resolutions necessary due student movement etc. Districts will receive their data on July 8th and have until July 29th to identify appropriate not tested codes for resolution. Final reports in eDirect and on the State of the Schools Reports will include these in all corrections.

Work continues on the transition of English Languages Assessments to technology enhanced items of field testing in 2016 and operational testing in 2017.

June update:

The amendment to the 2015-2016 DRC (Data Recognition Corporation) contract increased the budget by \$286,457. See April 7 comments for details.

The NDE assessment office has noted along with DRC that the frequency of testing issues were minimal for the 2015 testing year. The test window for NeSA - Reading, Math, and Science (NeSA-RMS) closed on May 9th with 718,176 test sessions. As of May 9, 2015, there were about 42,000 online test sessions per subject per grade. Over 4,000 students used the text-to-speech accommodation for reading and math while a little over 2,000 student used it for science. Students used the Spanish version of the online assessments for 350 reading, 518 math and 190 science tests.

On July 18th DRC will deliver student results for reading, math, science and writing to the state and respective districts through eDIRECT. This year districts will use the month of July to determine changes to “not tested codes” and ask NDE to incorporate any changes into the reports/data published later in August.

The new contract starting July 1, 2015 has been signed by DRC and NDE. The planning meeting for 2015-2016 was completed on May 28, 2015 at the DRC headquarters in Minneapolis. The new contract includes the continuation of the full-time technical resource based in Nebraska and the development of items/assessments measuring the new English Language Arts (ELA) standards. The new items will include technology enhanced ELA items to be field tested in 2016.

Additional Comments/Concerns:

Nebraska State Accountability (NeSA) is a statewide assessment system mandated by Nebraska Statute. Nebraska

***Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015***

Department of Education has contracted with Data Recognition Corporation (DRC) to continue the development of the assessment system including management, development, delivery, administration, scanning/imaging, scoring, analysis, reporting, and standard setting for the online and pencil/paper reading, science, writing, and mathematics tests (NeSA-RMS) for July 1, 2014 through June 30, 2015. DRC will facilitate the delivery, administration, scanning/imaging, scoring, analysis, and reporting for the alternate pencil/paper reading, science, and mathematics tests during the same assessment window. DRC will deliver the online writing assessment (NeSA-W) for grades 8 and 11 and the pencil/paper writing assessment for grade 4 as well.

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: Nebraska Regional Interoperability Network (NRIN)		Contact: Sue Krogman				
Start Date	10/01/2010	Orig. Completion Date	06/01/2013	Revised Completion Date	09/30/2016	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>The Nebraska Regional Interoperability Network (NRIN) is a project that will connect a majority of the Public Safety Access Points (PSAP) across the State by means of a point to point microwave system. The network will be a true, secure means of transferring data, video and voice. Speed and stability are major expectations; therefore there is a required redundant technology base of no less than 100 mbps with 99.999% availability for each site. It is hoped that the network will be used as the main transfer mechanism for currently in-place items, thus imposing a cost-saving to local government. All equipment purchased for this project is compatible with the networking equipment of the OCIO.</p> <p>Project Estimate: \$10,820,003 (\$8,915,330.26 has been expended)</p>						
Comments						
<p>NEMA is struggling with issues of governance and maintenance of the network. Governance would be needed at the local jurisdiction and not at the state agency (there is no state agency heading the project, it's all run at the local jurisdiction). There is no formal governance heading the project.</p> <p>July update: The Deviation Contract was approved by DAS with an amendment removing the reference to any MSA contract with the OCIO. Cornerstone began work immediately upon the signature of the document and they are significantly engaged in progressing rapidly on this project to do a possible loss of grant dollars for both FY2013 and FY2014. NEMA and Cornerstone have had several meetings with the locals to re-connect from where the project was left. Efforts are not being made with the East Central Region on acquiring a place to store their spares. Dates have been changed to reflect the 3 month changeover from the OCIO MSA to the deviation contract.</p> <p>June update: The deviation contract was submitted to DAS/OCIO. The justification for the request was losing grant dollars as well as the current situation that the project is in. Multiple parts and pieces of inventory in the warehouse as well as towers that are in various stages of completion. The request was sent through Brenda Paper to Brenda Decker. Had meeting with NEMA Assistant Director Bryan Tuma, NEMA Grants Manager, Nikki Weber, OCIO Brenda Decker and Jayne Scofield on Wednesday, May 27th, 2015. NEMA provided an explanation of the current situation of where project is as well as grant dollar timelines. Currently waiting for approval of Contract.</p> <p>Additional Comments/Concerns: It's possible that upcoming target dates might be missed. Based on the uncertainty of the infrastructure needed for the project and the time involved in obtaining the environmental approvals to proceed with the project, any target dates are fluid. Delays are inevitable due to the difficulty in locating adequate tower sites and negotiating leasing agreements and/or MOU's.</p> <p>Project is moving forward with two Contractors that have Master Service Agreements with the OCIO. Current grant year dollars have been extended for 6 months, as well as the MOU with OCIO.</p>						

**Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015**

Project: MMIS		Contact:				
Start Date	N/A	Orig. Completion Date	N/A	Revised Completion Date	N/A	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>Project On Hold until renewed</p> <p>Funding has been appropriated for a MMIS replacement in the current biennial budget starting July 1, 2014. Once the project moves forward (a RFP will be developed) DHHS will resume monthly reporting.</p>						

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: District Dashboards		Contact: Dean Folkers				
Start Date	07/01/2013	Orig. Completion Date	06/30/2015	Revised Completion Date	06/30/2016	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>Made possible by a Statewide Longitudinal Data System (SLDS) grant from the United States Department of Education in 2012, the focus of the Nebraska Ed-Fi Dashboard initiative is to provide readily available data to the Nebraska classrooms to facilitate informed decision-making. Potential users include teachers, counselors, and administrators. NDE intends to leverage the Ed-Fi dashboard solution made available by the Michael & Susan Dell Foundation to provide Nebraska with an advanced student performance dashboard system to be customized for Nebraska needs. The Ed-Fi data standard will serve to define the initial data elements powering the Nebraska Ed-Fi dashboard.</p> <p>Our Plan of Work for design, development, and piloting of the Nebraska Dashboards will commence in three phases, each to proceed subsequently upon successful completion of the previous phase, between the months of September 2013 and December 2014. The phases include: Phase I - Dashboard Readiness (September 2013-February 2014), Phase II – Dashboard Development (February 2014-June 2014), and Phase III – Dashboard Deployment (June 2014-December 2014).</p> <p>Project Estimate: \$466,623.75 has been expended, grant funds only</p>						
Comments						
<p>July update: A one-year no cost extension was received from the US Department of Education for the project to continue work to June 30, 2016.</p> <p>The project made strong progress during June. DLP (the contractor), Nebraska Department of Education (NDE) and ESUCC completed Phase I & II co-development, integration testing and preparations for district data staging/QA. The pilot districts completed initial validation/certification activities with Pearson in June. Six Pearson pilot districts started data staging activities 6/29 – 6/30 with three of the six districts loading sufficient data to build their district dashboard. District data staging and dashboard QA will continue into July/August.</p> <p>Despite strong progress, the project continues to experience delays in planned staging due to delays in SIS vendor development and integration schedules. Infinite Campus has reported additional delays in planned development and a revised schedule is still pending. Pearson plans to take an iterative approach to developing their complete Ed-Fi interface with development and district staging continuing into July/August.</p> <p>Due to delays with Tyler and Infinite Campus, NDE plans to accelerate activities for ESU3/SIMS and Harris Schools. The expectation is that validation and data staging activities for these vendors will overlap with planned pilot activities.</p>						
<p>June update: The project continues to experience a month by month slip in planned data staging due to delays in SIS vendor development. Two of three pilot SIS vendors, Pearson and Infinite Campus, have reported additional delays in planned development since the April status update. Tyler Technologies has been moved from the pilot to a later rollout phase based upon delays in developing an Ed-Fi interface for NE. The revised plan is to start staging activities in late spring 2015, dependent upon vendor progress, and reschedule the dashboard limited release testing for fall of 2015 and pilot testing to follow in late fall of 2015.</p> <p>Delays in vendor implementation and data staging will have an impact on the planned start of data warehouse and accountability data mart validation with production data. The team now plans to use summer of 2015 to validate the data</p>						

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Enterprise Project Status Dashboard – as of July, 2015***

warehouse and accountability data mart in staging environment and move production validation efforts to fall of 2015.

There were some unexpected delays caused by backing out SSO code changes in preparation for AQuESTT conference demo. Additionally there was a regression in behavior and instability introduced due to migration to the 2.0 dashboard codebase and integration with features developed with the Ed-Fi 1.2 codebase. The team spent a couple of weeks in May working on developing a more robust data set for development/demo environments as well as defect corrections for improved quality. Additional resources were added to the project to mitigate the delays, correct quality issues and allow Phase I and Phase II development to continue in parallel where possible.

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: EnterpriseOne System Upgrade		Contact: Lacey Pentland				
Start Date	10/01/2013	Orig. Completion Date	10/03/2014	Completed Date	04/28/2015	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>The State of Nebraska has been using JD Edwards to support the State’s agencies for over ten years. The current EnterpriseOne 9.0 system is relatively stable with a medium level of modifications. The program is planned, as much as possible, to be a technical upgrade with minimal impact on the existing business processes, interfaces and the related applications. The current applications landscape is proposed to be upgraded as follows:</p> <ul style="list-style-type: none"> Upgrade from E1 9.0 to E1 9.1 to stay current with the JD Edwards technology stack Migrate/Retrofit required customizations to E1 9.1 based on the keep drop analysis Be on the latest stack Simplification of the existing ecosystem – minimize customization, expand usage of JDE application Leverage standard functionalities provided by new features of E1 9.1 <p>Project Estimate: \$2,250,000 (\$2,581,268.87 has been expended)</p>						
Comments						
<p>July update: The project went live on April 28, 2015. They will begin the process of closing out the project for NITC reporting. The total cost of the project increased due to extending the go-live date from September, 2014 to June 30, 2015 (9 months).</p> <p><u>Current work completed:</u></p> <ul style="list-style-type: none"> Post Go-Live Support (Resolve outstanding issues from Go-Live) 6/30/2015 <p><u>Next Steps:</u></p> <ul style="list-style-type: none"> Conduct lessons learned session with upgrade team Implement Expense Management as a separate project 						

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015

Project: Medicaid Eligibility & Enrollment System	Contact: Eric Henrichsen					
Start Date	10/28/2014	Orig. Completion Date	06/30/2016	Revised Completion Date	1Q – 2017	
	July	June	April	February	December	October
Overall Status						
Schedule						
Budget						
Scope						
Project Description						
<p>The Affordable Care Act (ACA) included numerous provisions with significant information systems impacts. One of the requirements was to change how Medicaid Eligibility was determined and implement the changes effective 10/1/2014. As a result of the lack of time available to implement a long-term solution, the Department of Health and Human Services implemented a short-term solution in the current environment to meet initial due dates and requirements. This solution did not meet all Federal technical requirements for enhanced Federal funding but was approved on the assumption that a long-term solution would be procured. An RFP was developed and procurement has been completed with Wipro selected as the Systems Integrator for an IBM/Curam software solution.</p> <p>Project Estimate: \$57,741,564 (\$11,116,743 has been expended)</p>						
Comments						
<p>July update:</p> <ul style="list-style-type: none"> Preparation for the first Centers for Medicare and Medicaid Services (CMS) Gate Review is progressing well. All documents/artifacts have been completed, and development of a draft presentation is complete. The team is waiting for an agenda and date from CMS at this time. Once received, the presentation will be updated to align with the CMS agenda. Development of the IMS to the end of the Requirements Phase is underway while we wait for CMS to provide a date for the Gate Review That will be followed by preparing IMS for remaining phases in keeping with the rolling wave approach. Core Business Process definition and modeling is complete. Work for non-core business and operational processes will begin after the Requirements Phase planning is complete. Development of preliminary architecture models continues. Installation of the demo system is completed. User setup is underway. Three deliverables were approved early in the project. From March to May there were 14 other deliverables that have received final approval (the project will have approximately 70 deliverables of this form). <p>June update:</p> <ul style="list-style-type: none"> Preparation for the first CMS Gate Review is progressing well. All documents/artifacts have been completed, and development of the presentation is underway. Development of the IMS to the end of the Requirements Phase will be finalized after Gate Review. That will be followed by preparing IMS for remaining phases in keeping with the rolling wave approach. Business Process definition and modeling has made good progress. Development of preliminary Architecture models has continued. Creation of the Demo system is nearing completion 3 Deliverables were approved early in the project. March-May, 12 other Deliverables have received final or preliminary approvals (project will have approximately 70 Deliverables of this form). <p>Additional Comments/Concerns:</p> <p>Many state resources are not full-time on the project and have other duties including other Legislative mandates to implement. The vendor is having difficulty in filling key roles on the project.</p>						

**Nebraska Information Technology Commission
Enterprise Project Status Dashboard – as of July, 2015**

Color Legend		
	Red	<p>Project has significant risk to baseline cost, schedule, or project deliverables. Current status requires immediate escalation and management involvement. Probable that item will NOT meet dates with acceptable quality without changes to schedule, resources, and/or scope.</p>
	Yellow	<p>Project has a current or potential risk to baseline cost, schedule, or project deliverables. Project Manager will manage risks based on risk mitigation planning. Good probability item will meet dates and acceptable quality. Schedule, resource, or scope changes may be needed.</p>
	Green	<p>Project has no significant risk to baseline cost, schedule, or project deliverables. Strong probability project will meet dates and acceptable quality.</p>
	Gray	<p>No report for the reporting period or the project has not yet been activated.</p>

Waiver for NITC 8-302

4/29/15

Agency name: DHHS – Behavioral Health

Name, title, and contact information for the agency contact person regarding the request:

Lisa Schafers, IT Manager, Lisa.Schafers@nebraska.gov

Title of the NITC Standards and Guidelines document at issue: NITC 8-302: Identity and Access Management Standard for State Government Agencies

Description of the problem or issue: The DHHS Department of Behavioral Health (DBH) entered into a contract with Orion Healthcare Technology to provide a custom built, centralized data system (CDS) which will allow DBH to review, monitor, and report on programmatic, administrative and fiscal accountability functions with all DBH and Regional Behavioral Health Authorities' contracted providers. The system will collect and report on treatment and prevention data, including authorization of services and billing reconciliations into order to better meet the analytical and data needs of DBH.

The application user interface will be presented through a DHHS SharePoint portal. A custom login page will require authentication of the users against the DHHS Active Directory. In addition to the user's identity, the authentication service will provide a list of groups that the user is associated with. These user and group identities can then be assigned privileges within the system. The entire application is running on the DHHS domain and therefore authentication against the DHHS Active Directory is necessary.

DBH will be working with the new web-based version of software in 2016. Testing on the application will begin in late summer of 2015.

Description of the agency's preferred solution, including a listing of the specific requirement(s) for which a waiver is requested: DHHS is requesting a waiver to 8-302 standard. The new web based system will use the DHHS Active Directory and application level security instead of Nebraska Directory Services for authentication and authorization of users.

Any additional information and justification showing good cause for the requested waiver: This system will have approximately 600 internal/external authorized users some of them are already defined in the DHHS active directory. Users include internal DBH staff and providers/regions. Management of the external access will be handled through Behavioral Health and the Orion Help Desk who know and interact with their external partners.