

STATE GOVERNMENT COUNCIL
1526 Building - 4th Floor - Hearing Room 4D
Lincoln, Nebraska
Thursday, October 12, 2017
MINUTES

MEMBERS PRESENT:

Ed Toner, Chief Information Officer
Aaron Anderson, Workers' Compensation Court
Chris Ayotte, Department of Revenue
Karen Hall, Administrative Services
Dorest Harvey, Private Sector
Colleen Byelick, Secretary of State
Dean Folkers, Department of Education
Steve Rathje, Department of Natural Resources
Keith Dey, Department of Motor Vehicles
Jim Ohmberger, OCIO-Enterprise Computing Services
Mike Fabry, Department of Banking
Pam Kunzman, Nebraska State Patrol
Jayne Scofield, OCIO-Network Services
Bill Wehling, Department of Transportation

MEMBERS ABSENT: Dennis Burling, Department of Environmental Quality; Mike Calvert, Legislative Fiscal Office; Chris Hill, Department of Health and Human Services; Darrell Fischer, Crime Commission; Gerry Oligmueller, Budget; Corey Steel, State Court Administrator's Office; John Albin, Department of Labor; Robin Spindler, Department of Correctional Services; Erin Northwall, Governor's Policy Research Office; and Rod Wagner, Library Commission

ROLL CALL; MEETING NOTICE; OPEN MEETINGS ACT INFORMATION

Mr. Toner called the meeting to order at 1:30 p.m. There were 14 voting members present at the time of roll call. A quorum was present. The meeting notice was posted to the NITC website and the Nebraska Public Meeting Calendar on August 16, 2017. The agenda was posted to the NITC website on October 6, 2017. A copy on the Nebraska Open Meetings Act was available in the meeting room.

PUBLIC COMMENT

There were no public comments.

APPROVAL OF MINUTES FOR AUGUST 10, 2017*

Mr. Harvey moved to approve the August 10, 2017 minutes as presented. Mr. Dey seconded. Roll call vote: Hall-Yes, Byelick-Yes, Folkers-Yes, Rathje-Yes, Harvey-Yes, Dey-Yes, Anderson-Yes, Ohmberger-Yes, Fabry-Yes, Scofield-Yes, Ayotte-Yes, TeBrink-Abstained, Toner-Yes, and Wehling-Yes. Results: Yes-13, No-0, Abstained-1. Motion carried.

PRESENTATION: PORTAL SERVICES FOR AGENCIES

Steven Chase, Executive Director, Nebraska State Records Board

Under Neb. Rev. Stat. §84-1201(5) through (9), the portal was created for the following reasons:

- The Legislature has oversight responsibility for the process of collecting, sharing, disseminating, and providing access, including electronic access, to public records and establishing fees for disseminating and providing access;
- Several state agencies, individually and collectively, are providing electronic access to public records through various means, including the portal;

- New technology has allowed state agencies to offer electronic information and services through various means, including the portal;
- As technology becomes available, state and local agencies should continue to explore providing electronic information and services to individuals, businesses, and other entities; and
- There is a need for a uniform policy regarding the management, operation, and oversight of systems providing electronic access to public records or electronic information and services.

Nebraska Interactive LLC is the current portal manager. The purpose of the Portal and a resulting Contract is summarized in Section IV, Part A of the master contract:

1. Expanding Online Government Services to citizens and businesses by:
 - a. increasing accessibility to, and collection of, public information and other useful information and services through various means, including electronic means, and
 - b. promoting economic development by increasing ease of access to, and collection of, public information and other useful information, and by promoting the sharing of information.
2. Self-Funding Models: Providing services without increasing the tax burden on the citizens of Nebraska, through use of private capital and management and appropriate payment for the same.
3. Security and Compliance: To assist the State of Nebraska in achieving the goals related to electronic access to public information and services enumerated in the e-government strategic plan of the Nebraska Information Technology Commission (NITC).

Brent Hoffman, with Nebraska Interactive, was also present to answer questions from the council.

PRESENTATION: OCIO SERVICE DESK

Jason Meyer, OCIO Service Desk Manager

What is the Service Portal....

- A single enterprise platform to track IT requests for the State of Nebraska.
- Helps create a single, shared vocabulary across state agencies for discussing incidents, service requests, change management, problem management, and release management and how these types of requests are managed by the organization, for all agencies.
- Helps define ownership, expectations, priorities, SLOs, SLAs, metrics, and reports.
- Eliminates the need for multiple, duplicated tools that do not collaborate across agency boundaries.
- Accessed via <https://serviceportal.ne.gov> by anyone with a STN\@Nebraska.gov account.

With one tool and a shared vocabulary, the State of Nebraska can begin to communicate, measure, report, and improve on service delivery. Training is available via the Employee Development Center using online videos and instructor led classes. There are currently 16 agencies using or moving to the Service Desk. A user group has been created.

Council members were given an opportunity to ask questions.

CIO UPDATE; ROADMAP UPDATE

The roadmap has been updated and is posted on the website.

AGENCY REPORTS & OTHER BUSINESS

Department of Administrative Services, Karen Hall. The final selection and platform for the Fusion Project has been made. KPMG is the integration partner. The TSB basement will be main meeting point for contractors. A kickoff will be planned soon. There will be regular updates on the project.

Department of Transportation, Bill Wehling. Approximately 85% of the DOT servers have been moved into the OCIO data center. The agency has been working with the ECM team on rebranding. December 15 is National GIS Day. DOT is hosting an all-day event with demonstrations. On December 16, there will be a 2-3 hour session on how to use story maps at the University of Nebraska.

Mr. Toner introduced John Watermolen, the new GIS State Coordinator.

ADJOURNMENT

Mr. Harvey moved to adjourn. Ms. Byelick seconded. All were in favor.

The meeting was adjourned at 2:44 p.m.

Meeting minutes were taken by Lori Lopez Urdiales and reviewed by Rick Becker, Office of the CIO/NITC.