

(Excerpt from the Statewide Technology Plan – 2007)

Future Action Items

1. Services identified as potential shared services by the State Government Council include:

Active Directory	Payment Portal
Automated Building Systems (HVAC, access, etc.)	Project Management
Backup Management	R&D
Data Network Design	Remote Access
Data Security	Secure eFax
Database Management	Security
Desktop Support	Server Consolidation / Virtual Servers
Document Management	Software Deployment and Management
Electronic Filing	SQL Database Design and Development
Electronic Records Management	Videoconferencing
Encryption	Voice Network Design
Enterprise Knowledge Management Databases	VoIP
General Platform Management	Wireless
Help Desk	Wiring Services
Instant Messaging	Workflow
Interactive VRU Applications	
Lotus Domino Design and Development	