DRAFT AGENDA
(Date of last revision: September 5, 2003)

Nebraska Digital Government Summit
A Government Technology Executive Leadership Forum

November 18, 2003
The Cornhusker Hotel
Lincoln, Nebraska

7:30 am
Registration & Continental Breakfast in Exhibit Area

8:30 am
Welcome and Introductions – Lt. Governor Heineman
Opening Remarks – Governor Johanns

8:50 am
Keynote

The Point of IT All
> Weary public servants can be excused for asking, "What's the point?" Legislative mandates, budgetary constraints and geopolitical threats make the hard work of doing the public's business all the more difficult. Real results in such an environment are harder to come by and require new approaches. The Center for Digital Government tracks and analyzes innovative projects nationwide. In this session, you will hear about the latest results, approaches and best practices in the use of technology in the public sector.

Paul Taylor, Ph.D., Chief Strategy Officer, Center for Digital Government

9:30 am
Plenary Panel

Meeting the Expectations of Our Customers
> There have been many suggestions made as to how and where technology should be used in government. One vision has all organizations linked together in a variety of ways that provide a seamless view of government to citizens and business. We are not there yet. But where are we in the transformation from government designed for the industrial age to government designed for a mobile and global population? What should we be doing to create new models of government and governance? What is the role of technology today and tomorrow? This panel of public and private sector leaders will offer their viewpoints in an interactive and dynamic discussion.

Moderator:

Panelist # 1:
Panelist # 2:
Panelist # 3:

10:30 am
Morning Break and Refreshments in Exhibit Area

11:00 am
Concurrent Sessions

1) **Leading, Managing and Motivating in Challenging Times**
   Government managers often struggle with the problem of how to motivate staff and raise morale. Is government really at a disadvantage compared to private industry? How does a manager maintain morale during times of change and uncertainty? This session, presented by one of our most popular speakers, covers how to build a team that works with pride, confidence and success.

   Klaus Hilgers, President, EPOCH Consultants (suggested)

2) **Cyber Security Panel**
   Today's hackers are smarter and share their technology with anyone who visit's their cyber café. Maintaining security is therefore a matter of cost versus benefit and accessibility. Security policies are an important component in any security plan. These policies when backed up by sound technology can give you the security you desire while allowing your employees and citizens to use the data as they require in their daily interactions with your organization. This session will discuss policy issues for cyber security and update you on some of the technology that you can deploy to protect your systems and data.

3) **Local Government Initiatives**
   What is the role of local governments in meeting the demands of citizens and businesses for online access to government information and services? Topics will include E-911, electronic payment options….

12:15 pm
Lunch

1:00 pm
Afternoon Keynote

   eCommerce for Economic Development

   Representative Tom Osborne

1:45 pm
Concurrent Sessions

1) **State Government Initiatives**
   (Include presentation on new NOL contract)

2) Technical Architecture Issues

How can our collective decisions on hardware, software, data, and networks make life better?

Paul Taylor, Ph.D., Chief Strategy Officer, Center for Digital Government

3) Business Continuity

Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds. Business continuity has been always been an important subject. This session will focus on key areas of concern and help you in making sure you are focusing on the key areas that will allow your organization to function throughout an emergency or to recover from a variety of catastrophic occurrences.

2:45 pm

Afternoon Break

3:00 pm
Concurrent Sessions

1) Web Content and Accessibility

The Web creates tremendous opportunities for expanding access to government services. At the core of the Web is content – content that must be both useful and interesting in order to attract repeat usage, yet also accessible to all. This session will examine the processes and tools involved in managing content, making your site compliant with Section 508 requirements and making it available in multiple languages.

2) Wireless Technology

Wireless technology is not just the wave of the future. It is here and being used in many bright and successful applications in government throughout Illinois and the country as a whole. This session will look at current and emerging technologies and will cover such issues as effectiveness; costs; security concerns; integration into other applications and current applications.

3) Geographic Information Systems – New Ideas

Government entities are discovering new uses for GIS technology. The ability to combine multiple sets of information, analyze them for geographic attributes, and display the results on a map provides dynamic opportunities to improve government operations and citizen services. The purpose of this session is to learn about some of the new uses of GIS in Nebraska and the world.

4:15 pm Conference Wrap Up

4:30 pm
Reception
Conference times, agenda, and speakers are subject to change.