## Technical Panel of the Nebraska Information Technology Commission

#### **Technical Standards and Guidelines**

### **Proposal 37**

### **30-Day Comment Period**

#### Notes:

- 1. The following proposal is under review by the Technical Panel of the Nebraska Information Technology Commission. The proposal modifies the technical standards and guidelines posted at: <a href="https://nitc.nebraska.gov/standards/index.html">https://nitc.nebraska.gov/standards/index.html</a>.
- 2. The panel is seeking comments on this proposal from any interested person or entity.
- 3. Comments should be sent to: ocio.nitc@nebraska.gov.
- 4. The comment period for this proposal ends on October 18, 2024.
- 5. Contact information: ocio.nitc@nebraska.gov or 402-471-7984.

# State of Nebraska Nebraska Information Technology Commission Technical Standards and Guidelines

# **Proposal 37**

A PROPOSAL to adopt a new section relating to artificial intelligence.

1	Section 1. The following new section is adopted:
2	8-609. Artificial intelligence policy.
3	Artificial Intelligence ("AI") is the development of information processing systems capable of
4	generating output that simulates functions commonly associated with human intelligence. Al is
5	available in a variety of types and categories, including standalone systems (e.g., OpenAl –
6	ChatGPT, and DALL-E), integrated as features within search engines (e.g., Microsoft Bing and
7	Google Gemini), and embedded in other software tools (e.g., Adobe Al Assistant and Microsoft
8	Copilot).
9	For AI systems owned, used, or managed by the State of Nebraska the following standards
10	and guidelines apply:
11	(1) Security and Risk Management. (a) Agencies utilizing AI shall consult with Office of the
12	CIO's Security Risk Mitigation and Compliance team ("RMC") regarding system development
13	and operations; (b) agencies must conduct privacy impact assessments, third-party and security
14	risk assessments regularly to ensure that security, safety, confidentiality, civil liberties, civil
15	rights, and privacy are protected while continuing to promote and empower the use of AI to
16	benefit the State of Nebraska and its residents; (c) agencies shall not utilize public AI with data
17	classified as HIGH IMPACT or MODERATE IMPACT, nor LOW IMPACT data that contains
18	personal data elements. LOW IMPACT or NO IMPACT data is permitted for use with public AI;
19	(d) the Office of the CIO shall establish appropriate controls and risk mitigations to identify and

- 1 mitigate risks and ensure the use of Al does not compromise the safety or integrity of agency
- 2 <u>data and systems; (e) the Office of the CIO shall provide general AI training; (f) agencies shall</u>
- 3 provide role-based training to team members for specific and unique Al used for their business
- 4 purposes in advance of production implementation; and (g) the following are approval
- 5 requirements for the use of AI: (i) the Office of the CIO must review and approve all AI for use
- 6 with HIGH IMPACT or MODERATE IMPACT data, or LOW IMPACT data that contains personal
- 7 data elements; (ii) agencies may request an evaluation of new AI by the Office of the CIO; and
- 8 (iii) Al used by agencies may only be trained or retrained on agency data in combination with
- 9 LOW IMPACT or NO IMPACT data;
- 10 (2) Ethics, Fairness, and Bias. (a) Al generated output must be ethical, fair, and unbiased to
- support practices that neither discriminate nor negatively impact a specific group of people;
- 12 (3) Privacy. (a) Agencies use of Al must comply with applicable data protection and privacy
- 13 <u>laws, regulations, and guidelines; (b) agency, constituent, and regulated data must be collected,</u>
- stored, used, and distributed securely and confidentially, with explicit consent obtained where
- required; (c) in consultation with the Office of the CIO agencies shall design and implement data
- privacy procedures for specific AI being used; and (d) agencies shall evaluate privacy
- 17 compliance of AI periodically where appropriate;
- 18 (4) Validity and Reliability. (a) Al must be verifiably reliable and valid; (b) predictive Al must
- 19 <u>be identified as data supported projections; and (c) agencies shall verify the validity and</u>
- 20 reliability of AI;
- 21 (5) Transparency. (a) Agencies shall be transparent about Al use and error rates, biases,
- 22 outputs, data set transformations and substitutions; (b) agencies shall disclose where
- 23 <u>constituents are interacting with AI, the outcome and impact, if applicable, and the business</u>
- 24 purposes where Al is used; and (c) agencies shall ensure all systems and processes employing
- 25 Al for decision-making or output generation are clearly marked to enhance transparency and
- 26 <u>accountability; and</u>

- 1 (6) Accountability. (a) Agencies must ensure Al used within systems is securely developed
- 2 <u>in accordance with NITC standards and guidelines, assessed for risk and biases, as well as</u>
- 3 reviewed periodically; (b) agencies must ensure AI is used responsibly, operating as intended,
- 4 and compliant with applicable laws, regulations, policies, procedures, standards, guidelines, and
- 5 <u>best practices.</u>
- 6 Sec. 2. This proposal takes effect when approved by the commission.