Services Task Group
Meeting Minutes, April 9, 2013

Emerging Technologies Task Group report from last meeting struggled with a challenge we are willing to help address.
- What is the process for Network Nebraska of adding services?

New services via NN: 3 categories
- Services provided directly by Network Nebraska
- Services provided by Centers of Excellence between members of Network Nebraska
- Third-party services that are agreed upon as valuable by members of Network Nebraska

There is much overlap between NNAG and NITC task groups. Is it worth having some joint meetings or some specifically defined discussions surrounding the services? Also, do all NN services require NITC oversight even when they are self funded and have the oversight of NNAG?

Defining "Services"
- Is the definition broad—anything that allows one entity to serve another? (We think so)
- What categories of service are in our purview?
- Who is a provider of a service?
- Does the answer to each question differ for each group?
- Who is a consumer?
- Who is a provider?
  - Are out-of-Nebraska vendors/providers allowed? How? When?
  - Cloud services legal issues
- What about cross-sectional use within the state? (e.g., health care offer services to education and vice-versa)

We see some services as useful/needed, but are struggling to define how they might be implemented. How do we set the scope?
- Legal review or guidance of cloud services agreements
  - What complies with FERPA and other regulations?
  - What other issues should institutions be aware of or enforce in cloud services agreements.
- Procurement—communication about what group/procurement options are available.
  - WSCA
  - MHEC (sets the ceiling price, but you can still negotiate down and meet the terms and conditions of the MHEC contract and bid)
  - Pass-through of pricing from one NN entity to all others by asking vendor to honor.

Future action:
- Involve Tom Rolfes
- Minnesota State Colleges and Universities (MNSCU) guest speaker