

2. What goals should the NNAG focus on?

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- In year 2 I would envision our goal target on the following action items:
1. N2aAction - Develop a NN agreement to develop support system to mitigate transport and video issues.
N4aAction - Develop Network Nebraska participation criteria to serve all network participants.
N4bAction - Research advanced network services for Network Nebraska participants.
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2. Not sure why they exist, so who/what ever the reason is should have established the goals prior to the start. Could be details at the user level.
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3. Helping the Ed Council where appropriate
Help identify needs
Be a clearing house for good ideas
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4. The only goals I feel NNAG have touched on is Goal G (membership categories) and some information sharing with CAP (Goal D). The most appropriate goal for NNAG to focus on is F which would also depend on achieving aspects of the remaining goals.
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- All of them:
- a. Conduct informative and working sessions to recommend the best technical and operational oversight of Network Nebraska;
 - b. Research other statewide networks in order to emulate their success and import best practices;
 - c. Explore emerging technologies to enhance the network's ability to deliver services;
 - d. Provide advice on technical issues to the Collaborative Aggregation Partnership as they aggregate bandwidth and develop a shared network;
 - e. Convene meetings with stakeholders to discuss network performance, growth projections, emerging technologies, vendor service, and reliability;
 - f. Identify and recommend applications and services that would increase the value and benefits of the network;
 - g. Make recommendations on available service levels, membership categories, and membership costs.

3. Please provide any suggestions in regard to the enhancement of the NNAG.

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1. Clarify roles and responsibilities between Education Council and NNAG to avoid duplication on work groups and efforts.
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- As a member of NNAG, I realize that we are an advisory group. I believe the group understands that role as an information gathering group so that we provide input to the NITC, CAP, and Ed Council.
2. Who the NNAG reports to directly does become a question. As a co-chair of the NNAG, I support a process of reporting directly to the CIO. I also think it is important that we update all other committees and organizational bodies K-20 as they monitor our suggestions and provide comments to our work.
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3. Define why they exist.
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4. I think they moved from an advisory group to one that wants to be more controlling. We need to determine what they are exactly advising on. Seems to be wide open right now.
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5. This group could have some amazing impact, but it isn't functioning to meet its goals. Currently they meet usually via video, talk about stuff, but have not accomplished anything except to change the membership fee for multi-site organizations. NNAG needs to get more organized and have activities assigned to each goal with key successes they expect to achieve within a described timeframe. Too little is happening over
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a long stretch of time.

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6. Continue to work in a streamlined and direct fashion as they work through Network Nebraska issues that fit the role of the advisory group. Insure that the work is done in a very timely fashion and that the group understands they may need to meet on demand to meet deadlines.
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7. Keep up the good work.

4. Other comments:

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1. NNAG is an advisory group only to the NITC and any recommendations need to go back to the NITC - Education Council. NNAG has no official or statutory function and members are not elected to represent any group other than their own institutions. Therefore they need to remain advisory to the NITC Education Council.

2. In year one, NNAG representatives spent a great deal of time gaining insight to Network Nebraska operations including services and budget. Based upon input from representatives, the NNAG made suggestions regarding budget for participation and transport rates for 10-11.

The year one experience should be helpful as NNAG reviews services - core and advanced - that could be offered and supported by Network Nebraska.

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3. Who do they actually report to?
What are their marching orders?
What is the advisory group for the other partners in NN (State, Telehealth...)? Is it this one?

To my knowledge, none of these have happened or been addressed:

- a. Conduct informative and working sessions to recommend the best technical and operational oversight of Network Nebraska;
4. b. Research other statewide networks in order to emulate their success and import best practices;
- c. Explore emerging technologies to enhance the network's ability to deliver services;
- e. Convene meetings with stakeholders to discuss network performance, growth projections, emerging technologies, vendor service, and reliability;
- f. Identify and recommend applications and services that would increase the value and benefits of the network;

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5. NNAG should report only to the CIO for the state. The education council does not meet often enough and would not be able to react in a timely fashion.
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6. All statewide networks need a user group or advisory group to represent its members. NNAG is doing a good job with this.

NOTES—

The link to this 'Survey Monkey' survey was sent to 64 recipients via the Education Council and Collaborative Aggregation Partnership (CAP) e-mail lists.

Sixteen individuals responded to the survey (25% response rate) and data was collected from October 7-13, 2010.