Report on the Status of Enterprise Projects

December 2021

Prepared for the Governor and the Appropriations Committee of the Legislature

This report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.



INTRODUCTION

The Nebraska Information Technology Commission is responsible for determining which proposed information technology projects in state government are "enterprise projects," and in coordination with the Chief Information Officer, monitoring the status of such projects.¹

The commission has adopted a policy that establishes the criteria used to designate enterprise projects,² and the Technical Panel has adopted a resolution governing the project reporting requirements.³ Enterprise projects are required to submit periodic progress reports to the Project Management Office of the Office of the Chief Information Officer and to participate in project status meetings called by the office. The Technical Panel also reviews the status of these projects during their meetings and provides regular updates to the commission. Finally, this annual status report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

¹ Neb. Rev. Stat. §§ 86-525 to 86-530.

² NITC Technical Standards and Guidelines § 1-206, https://nitc.ne.gov/standards/1-206.pdf.

³ Technical Panel Resolution 19-01, https://go.usa.gov/xA3ju.

STATUS REPORT

The following projects are currently designated as enterprise projects by the commission:

Agency/Entity	Project	Designated
Nebraska Council of Regions	Nebraska Regional Interoperability Network (NRIN)	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Dept. of Health and Human Services	iServe Nebraska	11/12/2020
Dept. of Transportation	Financial Systems Modernization Project	7/8/2021
Nebraska Public Employees Retirement Systems	OPS Retirement Plan Management Transfer	11/4/2021

As of the date of this report, all enterprise projects are making satisfactory progress towards successful completion.

Attachment A is a dashboard report with summary information on the status of each of the enterprise projects.

Attachment A

Projects Status Dashboard

December 2021

Enterprise Projects - Current

Agency/Entity	Project	NITC Designated
Nebraska Council of Regions	Nebraska Regional Interoperability Network	03/15/2010
Office of the CIO	Centrex Replacement	07/12/2018
Department of Health and Human Services	iServe Nebraska	11/12/2020
Department of Transportation	Financial Systems Modernization Project	07/08/2021
Nebraska Public Employees Retirement Systems	OPS Retirement Plan Management Transfer	11/04/2021

Note: Status is self-reported by the agency

Project Storyboard: Nebraska Regional Interoperability Network (NRIN) **Project Dates** Status Report Indicators Status Report Date **Project Manager** Krogman, Sue 12/8/21 Overall Finish Start **Project Type** Major Project Status Approved Plan 10/1/10 8/31/23 Schedule Stage Build **Progress** Started Scope **Total Estimated Cost** \$12,500,000.00 Estimate to Complete 83.24% Baseline 10/1/10 8/31/23 Cost and Effort Actual Cost To Date \$10,405,204.00 Days Late 0 0 **Project Description Key Accomplishments** The Nebraska Regional Interoperability Network (NRIN) is a project that will connect a majority of the Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment. Public Safety Access Points (PSAP) across the State by means of a point to point microwave system. The network will be a true, secure means of transferring data, video and voice. Speed and stability are major expectations; therefore there is a required redundant technology base of no less than 100 mbps with 99.999% availability for each site. It is hoped that the network will be used as the main transfer mechanism for currently in-place items, thus imposing a cost-saving to local government. All equipment purchased for this project is compatible with the networking equipment of the OCIO. Status Report Update **Upcoming Activities** UPDATE FOR DECEMBER 2021 - Contract issues slowed the installation progress down a little bit for these past 2 months. However, structural tests as well as path calculations were able to be done. Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment. UPDATE FOR OCTOBER 2021 – Work has continued in the SE corner, specifically the Richardson County area – installation has stopped due to an FAA request on the new tower site. Fiber installations were completed in the North Central area and this has given the network 3 more redundant rings. Issues by Priority Risks by Priority Current Issues No matching records were found

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Project Storyboard: Centrex Conversion

Project Manager	Weekly, Andy	Status Report Date	12/6/21		Project Dates		Status Report Indicators	ŝ	
Project Type	Major Project	Status	Approved		Start	Finish	Overall	•	\Rightarrow
Stage	Build	Progress	Started	Plan	10/10/17	2/28/22	Schedule	•	\rightarrow
Total Estimated Cost	\$2,800,000.00	Estimate to Complete	98.70%	Baseline	10/10/17	2/28/22	Scope	•	\rightarrow
Actual Cost To Date	\$933,481.12			Days Late	0	0	Cost and Effort	•	→

Project Description

To secure the most cost efficient Hosted Voice Over Internet Protocol Telephony (VOIP) Services. This solution will replace the State's Centrex service throughout the State of Nebraska. The purpose of the project is to provide phone service that includes the most up-to-date VOIP features and functionality as a hosted service with equipment ownership, maintenance and service remaining with the Contractor.

Key Accomplishments

ALLO has a dedicated resource to assist with walkthroughs, working with the end customer, and creating orders Progress has been made with Lumens on porting requests being approved Since last report 340 lines have been ported to Allo VoIP

Status Report Update

As of 12/3/2021:

8857 lines have been removed from Windstream and CenturyLink.

400 lines belong to agencies that will not be converting

614 lines were moved off of the Centrex contracts and onto new B1 contracts.

10,000 lines were in the RFP to be taken off of the Centrex contracts from Windstream and CenturyLink territory.

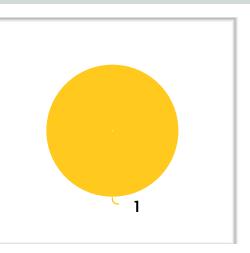
Project is 98.7% complete.

In parallel with this project, over 1000 softphones have been deployed using the same resources assigned to this project.

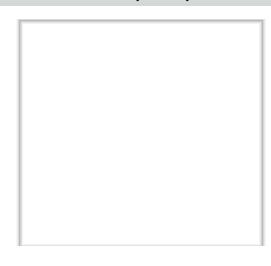
Upcoming Activities

One port (17 lines) for Dept. of Correctional Services is scheduled for December 10 One port (10 lines) for Dept. of Motor Vehicles is scheduled for December 16

Issues by Priority



Risks by Priority



Current Issues				More Issues
Issue	Priority	Status	Target Resolution	Owner
Lumen port rejections	•	Open	12/31/21	Kortus, Julie

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Project Storyboard: iServe Nebraska

, ,									
Project Manager	Agarwal, Ankush	Status Report Date	12/9/21		Project Dates		Status Report Indi	cators	
Project Type	Major Project	Status	Approved		Start	Finish	Overall	•	-
Stage	Design	Progress	Started	Plan	4/6/20	5/4/22	Schedule	•	-
Total Estimated Cost	\$33,524,476.00	Estimate to Complete	30.18%	Baseline	4/6/20	4/30/22	Scope	•	-
Actual Cost To Date	\$10,117,688.00			Days Late	4	4	Cost and Effort	•	→
	Project	Description				Key Accomplis	hments		
Program to improve access integrated, consumer-centri Program to be adaptive and from a siloed and program-l	s, outcomes, cost, accour ic model of practice, acro d incrementally deliver ne based business model, to	rvices (DHHS) has embarked ntability and quality of DHHS so all programs. DHHS intended by business capabilities, enable an integrated service deliver health and well-being of all fam	ervices through an Is the iServe Nebraska Iing the state to move y model that is family and	Work Order 2 (Use Work Order 3 (Cor Work Order 4 (Ider Program Incremen Program Incremen Security Assessme	ntity and Access Man t 1 and 2 are complet t 3 is in progress; 2 o ent and Language Tra	is complete. t) is in progress; behing agement) is in final rete. ut of 4 sprints are coranslation vendors sele	view.	n progress.	
	Status Re	eport Update				Upcoming Ac	tivities		
Work Orders 1 and 2 are coare on track.	omplete. Work Order 3 ac	ctivities are behind schedule. \	Work Order 4 activities	Complete hiring of Complete Work Or Complete Security Complete Languag Complete Program	State contingency de der 4 (Identity and Ad Assessment docume	ccess Management). entation inventory and onboarding and integ 3 and 4.	vendor procurement.		
Issues by Priorit	ty	Risks by Priority	Current Issues						
			No matching records	were found					

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roject Manager	Townsend, Devin	Status Report Date	11/22/21		Project Dates		Status Report	Indicators
roject Wanager	Major Project	Status Report Date Status	Approved		Start	Finish	Overall	♦ ↓
tage	Design	Progress	Not Started	Plan	4/1/22	4/1/22	Schedule	→ →
otal Estimated Cost	null	Estimate to Complete	rior Grantou	Baseline		., .,	Scope	→ →
ctual Cost To Date		·		Days Late	0	0	Cost and Effort	→
	Projec	t Description				Key Accomp	lishments	
DOT Financial System	Modernization							
DOT will start some int		Report Update he move, but the official E1 Imp	plementation project isn't			Upcoming A	Activities	
cheduled to begin until	April 2022.	,						
Issues by Pri	ority	Risks by Priority	Current Issues					
			No matching records	s were found				

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Project Storyboard:	OPS Retirement	: Plan Management Tr	ansfer						
Project Manager	Hardy, Jack	Status Report Date	12/2/21	F	Project Dates		Status Report Indicato	rs	
Project Type	Major Project	Status	Approved		Start	Finish	Overall	•	+
Stage	Requirements	Progress	Started	Plan	10/1/21	8/31/24	Schedule	•	\rightarrow
Total Estimated Cost	\$4,200,000.00	Estimate to Complete		Baseline	10/1/21	8/31/24	Scope	•	1
Actual Cost To Date				Days Late	0	0	Cost and Effort	•	→
	Project [Description				Key Accomplish	ments		
NPERS OPS (Omaha Publ NPRIS and OnBase.	ic School) project - data a	and document migration from the	e OPS environment to						
	Status Re	port Update				Upcoming Acti	vities		
contract and signed by Gar 2) Paul Minor, Chris 3) A work plan for the template for the plan which 4) The project read steps is a readiness assess is currently being developed.	tner and the NPERS direct sty Rinaldi and Diana Work he project is due to the leg has been approved by the iness assessment is under sment survey which will be d.	ulting for procurement services vector. ronuk are resources currently we gislature by 12/31/2021. Gartne be NPERS director. Work on the erway using the Gartner methode completed by the project stakes at stakeholders is scheduled for I	orking on the project er has developed a e plan is underway. ology. One of the first eholders. The survey						
Issues by Priori	ty	Risks by Priority	Current Issues						
			No matching records	s were found					

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