Report on the Status of Enterprise Projects

December 2021

Prepared for the Governor and the Appropriations Committee of the Legislature

This report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.
INTRODUCTION

The Nebraska Information Technology Commission is responsible for determining which proposed information technology projects in state government are “enterprise projects,” and in coordination with the Chief Information Officer, monitoring the status of such projects.¹

The commission has adopted a policy that establishes the criteria used to designate enterprise projects,² and the Technical Panel has adopted a resolution governing the project reporting requirements.³ Enterprise projects are required to submit periodic progress reports to the Project Management Office of the Office of the Chief Information Officer and to participate in project status meetings called by the office. The Technical Panel also reviews the status of these projects during their meetings and provides regular updates to the commission. Finally, this annual status report is submitted by the Chief Information Officer pursuant to Neb. Rev. Stat. § 86-530.

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STATUS REPORT

The following projects are currently designated as enterprise projects by the commission:

<table>
<thead>
<tr>
<th>Agency/Entity</th>
<th>Project</th>
<th>Designated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nebraska Council of Regions</td>
<td>Nebraska Regional Interoperability Network (NRIN)</td>
<td>03/15/2010</td>
</tr>
<tr>
<td>Office of the CIO</td>
<td>Centrex Replacement</td>
<td>07/12/2018</td>
</tr>
<tr>
<td>Dept. of Health and Human Services</td>
<td>iServe Nebraska</td>
<td>11/12/2020</td>
</tr>
<tr>
<td>Dept. of Transportation</td>
<td>Financial Systems Modernization Project</td>
<td>7/8/2021</td>
</tr>
<tr>
<td>Nebraska Public Employees Retirement Systems</td>
<td>OPS Retirement Plan Management Transfer</td>
<td>11/4/2021</td>
</tr>
</tbody>
</table>

As of the date of this report, all enterprise projects are making satisfactory progress towards successful completion.

Attachment A is a dashboard report with summary information on the status of each of the enterprise projects.
# Projects Status Dashboard

## December 2021

### Enterprise Projects - Current

<table>
<thead>
<tr>
<th>Agency/Entity</th>
<th>Project</th>
<th>NITC Designated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nebraska Council of Regions</td>
<td>Nebraska Regional Interoperability Network</td>
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<td>07/12/2018</td>
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<td>Department of Health and Human Services</td>
<td>iServe Nebraska</td>
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</tr>
<tr>
<td>Department of Transportation</td>
<td>Financial Systems Modernization Project</td>
<td>07/08/2021</td>
</tr>
<tr>
<td>Nebraska Public Employees Retirement Systems</td>
<td>OPS Retirement Plan Management Transfer</td>
<td>11/04/2021</td>
</tr>
</tbody>
</table>

*Note: Status is self-reported by the agency*
## Project Description

The Nebraska Regional Interoperability Network (NRIN) is a project that will connect a majority of the Public Safety Access Points (PSAP) across the State by means of a point to point microwave system. The network will be a true, secure means of transferring data, video and voice. Speed and stability are major expectations; therefore there is a required redundant technology base of no less than 100 mbps with 99.999% availability for each site. It is hoped that the network will be used as the main transfer mechanism for currently in-place items, thus imposing a cost-saving to local government. All equipment purchased for this project is compatible with the networking equipment of the OCIO.

## Key Accomplishments

Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment.

## Status Report Update

**UPDATE FOR DECEMBER 2021** – Contract issues slowed the installation progress down a little bit for these past 2 months. However, structural tests as well as path calculations were able to be done. Approval for the Richardson County tower was finalized and work will now start on hanging approved equipment.

**UPDATE FOR OCTOBER 2021** – Work has continued in the SE corner, specifically the Richardson County area – installation has stopped due to an FAA request on the new tower site. Fiber installations were completed in the North Central area and this has given the network 3 more redundant rings.

## Issues by Priority

- No issues were found.

## Risks by Priority

- No risks were found.

## Current Issues

- No matching records were found.
Project Storyboard: Centrex Conversion

Project Description
To secure the most cost efficient Hosted Voice Over Internet Protocol Telephony (VOIP) Services. This solution will replace the State’s Centrex service throughout the State of Nebraska. The purpose of the project is to provide phone service that includes the most up-to-date VOIP features and functionality as a hosted service with equipment ownership, maintenance and service remaining with the Contractor.

Key Accomplishments
ALLO has a dedicated resource to assist with walkthroughs, working with the end customer, and creating orders Progress has been made with Lumens on porting requests being approved Since last report 340 lines have been ported to Allo VoIP

Status Report Update
As of 12/3/2021:
8857 lines have been removed from Windstream and CenturyLink.
400 lines belong to agencies that will not be converting
614 lines were moved off of the Centrex contracts and onto new B1 contracts.
10,000 lines were in the RFP to be taken off of the Centrex contracts from Windstream and CenturyLink territory.
Project is 98.7% complete.
In parallel with this project, over 1000 softphones have been deployed using the same resources assigned to this project.

Upcoming Activities
One port (17 lines) for Dept. of Correctional Services is scheduled for December 10
One port (10 lines) for Dept. of Motor Vehicles is scheduled for December 16

Current Issues
<table>
<thead>
<tr>
<th>Issue</th>
<th>Priority</th>
<th>Status</th>
<th>Target Resolution</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lumen port rejections</td>
<td>Open</td>
<td>12/31/21</td>
<td></td>
<td>Kortus, Julie</td>
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</table>

Date: 12/9/21, 11:43:47 AM
<table>
<thead>
<tr>
<th>Project Manager</th>
<th>Agarwal, Ankush</th>
<th>Status Report Date</th>
<th>12/9/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Type</td>
<td>Major Project</td>
<td>Status</td>
<td>Approved</td>
</tr>
<tr>
<td>Stage</td>
<td>Design</td>
<td>Progress</td>
<td>Started</td>
</tr>
<tr>
<td>Total Estimated Cost</td>
<td>$33,524,476.00</td>
<td>Estimate to Complete</td>
<td>30.18%</td>
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<tr>
<td>Actual Cost To Date</td>
<td>$10,117,688.00</td>
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<td></td>
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### Project Dates

<table>
<thead>
<tr>
<th>Project Dates</th>
<th>Start</th>
<th>Finish</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plan</td>
<td>4/6/20</td>
<td>5/4/22</td>
</tr>
<tr>
<td>Baseline</td>
<td>4/6/20</td>
<td>4/30/22</td>
</tr>
<tr>
<td>Days Late</td>
<td>4</td>
<td>4</td>
</tr>
</tbody>
</table>

### Status Report Indicators

<table>
<thead>
<tr>
<th>Overall</th>
<th>Schedule</th>
<th>Scope</th>
<th>Cost and Effort</th>
</tr>
</thead>
</table>

### Project Description

The Nebraska Department of Health and Human Services (DHHS) has embarked on the iServe Nebraska Program to improve access, outcomes, cost, accountability and quality of DHHS services through an integrated, consumer-centric model of practice, across all programs. DHHS intends the iServe Nebraska Program to be adaptive and incrementally deliver new business capabilities, enabling the state to move from a siloed and program-based business model, to an integrated service delivery model that is family and person-centered, focused on improving the overall health and well-being of all family members.

### Key Accomplishments

- Work Order 1 (Planning Review & Refinement) is complete.
- Work Order 2 (User Experience Design) is complete.
- Work Order 3 (Core Portal Development) is in progress; behind schedule.
- Work Order 4 (Identity and Access Management) is in final review.
- Program Increment 1 and 2 are complete.
- Program Increment 3 is in progress; 2 out of 4 sprints are complete.
- Security Assessment and Language Translation vendors selection are complete; procurement in progress.
- State contingency development team hiring is in progress to mitigate vendor delays.

### Status Report Update

Work Orders 1 and 2 are complete. Work Order 3 activities are behind schedule. Work Order 4 activities are on track.

### Upcoming Activities

- Vendor to complete WO3 planned deliverables for PI3 by 12/31.
- Complete hiring of State contingency development team.
- Complete Security Assessment documentation inventory and vendor procurement.
- Complete Language Translation vendor onboarding and integration work.
- Complete Program Increment 3, Sprints 3 and 4.
- Complete Program Increment 4 planning and start sprinting.

### Issues by Priority

No matching records were found.
Project Storyboard: NDOT Financial System Modernization

Project Manager: Townsend, Devin
Project Type: Major Project
Stage: Design
Total Estimated Cost: null
Actual Cost To Date: null
Status Report Date: 11/22/21
Status: Approved
Progress: Not Started

Project Dates
Plan: Start - 4/1/22, Finish - 4/1/22
Baseline: Days Late - 0

Status Report Indicators
Overall
Schedule
Scope
Cost and Effort

Estimate to Complete

Project Description
NDOT Financial System Modernization

Key Accomplishments

Status Report Update
NDOT will start some internal work to prepare for the move, but the official E1 Implementation project isn't scheduled to begin until April 2022.

Upcoming Activities

Issues by Priority
Risks by Priority

Current Issues
No matching records were found

Date: 12/9/21, 11:43:48 AM
**Project Storyboard:  OPS Retirement Plan Management Transfer**

<table>
<thead>
<tr>
<th>Project Manager</th>
<th>Hardy, Jack</th>
<th>Status Report Date</th>
<th>12/2/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Type</td>
<td>Major Project</td>
<td>Status</td>
<td>Approved</td>
</tr>
<tr>
<td>Stage</td>
<td>Requirements</td>
<td>Progress</td>
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<tr>
<td>Total Estimated Cost</td>
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</tr>
<tr>
<td>Actual Cost To Date</td>
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<td></td>
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**Project Dates**

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<th>Plan</th>
<th>Start</th>
<th>Finish</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baseline</td>
<td>10/1/21</td>
<td>8/31/24</td>
</tr>
<tr>
<td>Days Late</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Status Report Indicators**

- Overall: ✨
- Schedule: ✨
- Scope: ✨
- Cost and Effort: ✨

**Project Description**

NPERS OPS (Omaha Public School) project - data and document migration from the OPS environment to NPRIS and OnBase.

**Key Accomplishments**

**Status Report Update**

The current status of the OPS Management Transfer project:

1. The statement of work with Gartner Consulting for procurement services was added to the State contract and signed by Gartner and the NPERS director.
2. Paul Minor, Christy Rinaldi and Diana Woronuk are resources currently working on the project.
3. A work plan for the project is due to the legislature by 12/31/2021. Gartner has developed a template for the plan which has been approved by the NPERS director. Work on the plan is underway.
4. The project readiness assessment is underway using the Gartner methodology. One of the first steps is a readiness assessment survey which will be completed by the project stakeholders. The survey is currently being developed.
5. A meeting with kickoff meeting with project stakeholders is scheduled for December 6.

**Upcoming Activities**

- Current Issues: No matching records were found