## Becker, Rick

From: Patrick Cole [patrick.cole@ngpc.ne.gov]

Sent: Friday, December 14, 2007 9:26 AM

To: Becker, Rick

Cc: Wyrick, Tod; Cueto, Kevin; don.lanning@ngpc.ne.gov; Ann.Sulek@ngpc.ne.gov

**Subject:** Request for exemption of NDS Password reset time frame

Follow Up Flag: Follow up

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Rick: I believe Tod Wyrick has had some conversation with you on this subject so I will try to be brief.

The Nebraska Game and Parks Commission has been working with Tod and CIO developers on the agency's new electronic permitting system. This system allows individuals to purchase their hunting, fishing and park permits/stamps via the internet, or if they come to one of our offices, the same system will be utilized to issue the permits. We are currently working with Walmart stores to get them up and running as electronic permit agents with a long term goal of eliminating paper book permits and relying soley on the electronic issuance process (this could involve over 600 agent locations).

While our agency staff are familiar with the NIS system and login/password requirements, our electronic agents are not. Even with our own staffs familiarity with the password process, we have discovered that they have some difficulty in getting their passwords changed etc. Our electronic agents, like Walmart, that often rely on part time help that rotate into the sporting goods department on an as needed basis, will no doubt be one of our biggest hurdles in this process. With this in mind, we would request that the password reset policy of every 60 days be modified for our application to 180 days (the figure we were anticipating when we began the project). We would like this 180 day limit to be for the entire system until such time as the NIS/NDS userid/passwords are in sync, at which time our employees would follow the NIS protocol of every 60 days. We would keep our electronic agents (i.e. non state employees) on the 180 day schedule.

If you would like to discuss this further, please let me know.

Your consideration of this matter is appreciated and will likely affect the success of the project. Thanks. PAT

Patrick H. Cole Budget & Fiscal Division Administrator Nebraska Game and Parks Commission PO Box 30370, 2200 N. 33rd Street Lincoln, NE 68503-0370 Phone 402-471-5523 Fax 402-471-5528 email patrick.cole@npgc.ne.gov