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CITIZEN PORTAL:

A direct access and "one-stop shop" for government services at the local, county and state levels, that are specifically geared to the average citizen with a specific focus on the information that everyone wants or needs.

WHO are the potential partners?

- >State agencies
- >County governments
- >Local governments
- >Regional governments
 - Natural Resource Districts
 - Resource Conservation & Development districts
 - Etc.
- >Advocacy/Help Groups
 - Food Bank
 - Legal Services
 - Catholic Social Services
 - Indian Center
 - Community Action Agencies
 - Etc.
- >Neighborhood organizations
- >Schools
 - Public
 - Private
- >Colleges & Universities
 - Public
 - Private
- >Community Colleges
- >Chambers of Commerce
- >Better Business Bureaus
- >Public Utilities
- >Hospitals
- >Law Enforcement
 - Local police departments
 - Sheriffs
 - State Patrol

WHO are the target audience/users?

- >General Public
 - Residents
 - New to Nebraska
 - Young people

OR

- >General Public
 - Youth
 - Adults
 - Seniors

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WHAT information is provided for the target audience/user and how is it presented?

>Permits

- Building permits
- Park entry permits
- Block party permits
- Etc.

>Licenses

- Marriage
- Driver
- Pet
- Professional/Occupational
- Boat
- Etc.

>Inspections

- Building
- Food establishment
- Elevator
- Etc.

>Registrations/Titles

- Voter
- Vehicle
- Boat
- Etc.

>Payments

- Parking tickets
- Water & Sewer
- Property taxes
- Utilities
- Child support
- Etc.

>Rules & Regulations

- Zoning
- Building
- Landlord/Tenant
- Voting
- Etc.

>Basic Services

- Water
- Gas
- Electricity
- Refuse hauling
- Recycling
- Telephone
- Cable

>Property Information

- Homestead exemptions
- Valuations
- GIS information (plat maps)
- Assessor's office
- Register of Deeds office
- Etc.

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- >**Schools**
 - Directed to the Education Portal
- >**Health Care/Human Services**
 - Hospitals
 - Public Health Offices
 - Mental Health Assistance
 - Crisis Lines
 - Advocacy Agencies
 - Child care
 - HHSS
 - Public assistance
 - Released offender services
 - Etc.
- >**Recreation & Culture**
 - Parks
 - Libraries
 - Museums
 - Auditoriums & Venues
 - Fairgrounds
 - The Arts
 - Etc.
- >**Records (or Vital Statistics/Genealogy)**
 - Birth certificates
 - Death certificates
 - Marriage
 - Property records
 - Divorce records
 - Criminal histories
 - State Historical Society
 - County Historical Societies
 - Etc.
- >**Tax Information**
 - Forms
 - Filing dates
 - Payments
 - eFiling
 - Etc.
- >**Housing**
 - Affordable housing
 - Rental housing information
 - Homeownership
 - Board of Realtors
 - Etc.
- >**Law Enforcement**
 - Reporting a crime
 - Non-emergency assistance
 - Criminal histories
 - Etc.

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- >Legal Services
 - ACLU
 - Legal Services of Nebraska
 - Appleseed Center
 - Nebraska Statutes
 - Etc.
- >Complaints
 - Weed control
 - Food establishments
 - Animal Control
 - Etc.
- >Weather Information
 - Road conditions
 - Forecast
 - Climate
- >Ask a Librarian
 - Nebraska Library Commission

WHERE will this information be located?
>Web-based

WHEN will this portal be available and go live?
>After the Education Portal (2003)

GOAL of this portal?
>To provide the general public with quick and easy access to vital and necessary government information; information on issues and topics that affects their lives on a daily basis.

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Please Take a moment to complete our online partner
survey at www.nol.org/partner_survey