# NITC Licensing Grant - Phase I Report 

February 8, 2001

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## I. Grant Overview

The original grant proposal for investigating Nebraska's licensing processes divided the project into three phases - Phase I was to investigate the licenses and propose templates, Phase II was to develop the proposed templates, and Phase III was to implement an internet licensing system using the templates. Phase II would not be started until the results of Phase I were reported and funding for Phase II was approved. Likewise, Phase III would not be started until the results of Phase II were reported and Phase III was approved.

The original proposed schedule and funding for the different phases was:

|  | Length of Time | Time Frame | Funding |
| :--- | :--- | :--- | ---: |
| Phase I | 6 months | $8 / 1 / 2000$ through $1 / 31 / 2001$ | $\$ 53,040$ |
| Phase II | 4 months | $2 / 1 / 2001$ through 5/31/2001 | $\$ 85,480$ |
| Phase III | 2 months | $6 / 1 / 2001$ through 7/31/2001 | $\$ 12,920$ |
|  |  |  | $\$ 151,440$ |

## Realized Savings from Phase I

There were some substantial savings and benefits realized from Phase I. All of the agencies that participated now have documentation describing how they do licensing. This documentation covers both the data that they collect from each of their applications, and the process that is followed for licensing applicants. Since this was done across many agencies boards, and commissions, and some standard processes were followed, this process took less time than originally anticipated, bringing Phase I in under budget.

Since only licenses for individuals were reviewed in this process, it may be worth the effort to look at similarities in licensing for businesses, facilities, and organizations.

## Phases II and III

The grant proposed that Phase II would consist of developing templates that would be used in developing internet licensing applications. Phase III would then be a pilot project using these templates.

In analyzing the information collected in Phase I, a new approach to Phase II and Phase III was found. Renewals of licenses have many similarities between agencies, boards, and commissions. The approach to Phase II that is being suggested would have Phase II focus on developing templates for license renewals AND develop a pilot project using the renewal templates. Phase III would then expand on the renewal templates and allow them to be used for initial

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licensing as well. Phase III would also consist of developing a pilot project that would use the intial licensing templates.

A plan and budget for each of these approaches is discussed in this report.

## II. Phase I Overview

Phase I was approved and started on August 1, 2000. One of the requirements in the approval of the grant was that a Board of Directors be established. It was felt that the Board of Directors should represent both small and large agencies, and the licenses of the members' agencies should have varying requirements.

The members of the Board of Directors are:
Rod Armstrong, Nebraska Online
Kim Fosler, Nebraska Racing Commission
Annette Harmon, Board of Public Accountancy
Helen Meeks, Health and Human Services
Shelly Norval, Board of Engineers and Architects
Greg Lemon, Secretary of State's Office
Representatives to the Board from IMServices are:
Jerry Brown
Dave Hattan
Steve Henderson
Laurie Schlitt
The Board of Directors has met several times over the past few months when milestones have occurred, or when results or information needed to be reviewed. The first meeting was held in August to review the letter that was going to be sent to the agencies, boards, and commissions in the State of Nebraska (see Attachment 1) requesting information on the license(s) that they process. At this meeting we also decided that we would focus our efforts on the licensing of individuals, and that we would save the licensing of facilities and organizations for another effort.

We tracked the information as the responses to our inquiry arrived. We recorded all the responses that came in, and whether they processed licenses or not. (See Attachment 2).

We also developed a standard questionnaire to use at the interviews. (See Attachment 3). As the questionnaire was used, it was refined to collect better, more accurate information. Both the Interview Procedures and the Standard Questionnaire were reviewed at a board meeting so that we could have fairly comprehensive documents before we started collecting data for the grant.

As we collected the information from the interviews, it was documented in a data model and a process model. We recorded the information for the initial applications, renewal applications, and reciprocity applications separately. The data model included all the different data elements that each application contained. The process model we used was a word document that described

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how the license was obtained. This format worked well since it could be sent electronically for review by the agencies, boards, and commissions.

After the information was documented, we took it back and reviewed it with the agency, board, or commission. Any further changes that were requested were made, and a final copy was delivered to them. Our original grant had proposed 3 visits, but we found that, in most cases, 2 visits were sufficient.

Several agencies had some issues regarding internet licensing. They did not feel it would work for them for various reasons. We tracked this information as well (see below). We have offered some possible resolutions to some of these issues. These suggestions were shared with some of the agencies, boards, and commissions.

## Agencies' Issues Regarding Internet Licensing

1) How to handle items that need to be sent in, such as Proof of continuing education, transcripts, copies of old or current licenses, out of state licenses, photos, proof of employment There are several ways of collecting this information. Some agencies are collecting continuing education information directly from vendors or schools.
2) Affidavits - How to handle collection of signatures and notaries Statutes could be reviewed to see if signatures, notaries, or even affidavits are necessary. Several agencies have been eliminating these requirements recently.
3) Signatures - Having digital signatures

Statutes could be reviewed to see if signatures are actually required. If they are used for identification purposes, they could possibly be replaced with other options.
4) Proof of birth - Sending in notarized copy of birth certificate, or Notarized copy of driver's license, Notarized copy of marriage certificate
5) How much will it cost to develop this? Each license would have to be analyzed on an individual basis to determine an estimate.
6) Duplicate work to handle licensing as it is done today plus internet licensing If Internet Licensing is used, it should drastically cut down the amount of time employees spend on opening envelopes, validating data, processing bank deposits, etc.
7) How much will it cost to process internet licenses?
8) How much will credit card processing cost?

Costs could be recovered through fees, or though additional charges. Some agencies are finding that collecting information through the internet is saving them substantial time and money, and now have additional charges if the internet is NOT used.

One item did become clear through our interviews and analysis. If agencies, boards, and commissions are willing to review and revise their current licensing practices, they may be able to utilize internet licensing easier than their current practices and processes allow.

## III. Phase I Results

Our original grant had proposed that we would interview 50 agencies, calculating that it would require 3 visits for each agency, and that each agency, board, or commission would have 1 license. These numbers were anticipated to be an average. The original grant just said "licenses". At one of the Board meetings, it was decided to focus mainly on licensing of individuals. At some of the agencies' requests, we did document their licenses for places or organizations. We felt this would be useful information for future reference.

In reality, we interviewed 26 agencies, boards, or commissions. We documented 203 applications for initial licenses, 73 applications for renewal licenses, and 29 applications for reciprocity licenses. (See Attachment 4 License Information.) We discovered that these agencies, boards, and commissions process approximately 130,386 licenses per renewal period (ie, annually, bi-annually, etc., depending on the individual license). This number does not include any of the HHS licenses since those numbers were not readily available.

In analyzing the data models, we found that there were approximately 681 unique fields on these license applications. Of these fields, 34\% (or 232) are Boolean Fields (true/false, yes/no), 40\% (or 6\%) are Date Fields, and 60\% (or 407) are Text or Numeric Fields. See Attachment 6 for a list of all the fields that were found in the applications.

We also looked at how often the individual fields were used in the different data models (see below).

| Fields | Times Used |
| :---: | :---: |
| 355 | $1^{*}$ |
| 128 | 2 |
| 49 | 3 |
| 25 | 4 |
| 16 | 5 |
| 14 | 6 |
| 4 | 7 |
| 8 | 8 |
| 5 | 9 |
| 15 | $10-14$ |
| 9 | $15-19$ |
| 11 | $20-24$ |
| 10 | $25-49$ |
| 6 | $50-74$ |
| 7 | $75-100$ |
| 9 | $101-125$ |
| 1 | $126-150$ |
| 2 | $151-200$ |
| 10 | More than |
|  | 200 |

(*Note: This chart would be read as, There are 355 fields that are used 1 time in the data models. There are 128 fields used 2 times in the data model, etc.)

In developing our proposal for the templates, we decided that fields that are used less than 10 times in all the applications would not be included. Items used less frequently than 10 times would not have a sufficient frequency to warrant them being included in the templates. If it should be decided to change this level of frequency, we can make the appropriate changes to the proposal. Due to the large number of these fields that are used infrequently, generic fields could be added to the data templates. These generic fields then could be easily changed to represent the exact fields needed by the application that is being developed. This would allow for customization, but keep the costs as minimal as possible.

## NOL Insights

We also set up a meeting with staff members from Nebraska Online to discuss their internet licensing procedures. Most of their online licensing efforts have been directed towards renewals. The renewals are easier to process than initial licenses, in part because there is less information required and more similarities between renewals than there is between initial licenses from the different agencies, boards, and commissions.

NOL did provide some other useful insights regarding their procedures. At the time of our meeting we had begun the analysis to define the templates. They

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were able to confirm that we were generally headed in the same direction that they had proceeded, and they were also able to provide some other additional information that helped in developing the template proposals.

## IV. DATA Template Proposal

## Basic Internet Application Requirements

We reviewed several items regarding the development of an internet application. One aspect of this was what requirements the developers may have for the agencies, boards, and commissions. IMServices has some system requirements for all of their applications, including 1) Cookies Enabled (for Lightweight Directory Access Protocol, or LDAP), 2) Java would be the language developed in, 3) Java Script Enabled, and 4) browsers used are Internet Explorer 4.0 or higher, or Netscape 4.0 or higher. NOL has similar requirements as well. None of these requirements are anticipated to cause problems or concerns for the persons using the applications.

## Proposed Templates

In the original grant proposal, we had anticipated creating templates for 4 licenses. After analyzing the information that was collected, we feel there is a better way for creating the templates.

We have found that there are actually two types of templates, one that relates to data and one that relates to the processes. Each of these types of templates would need to be created to have a functioning license application.

## DATA Templates

The data templates should include the following elements. (Note: All of these elements occurred in the data models for at least 10 different license applications.)

| Applicant Name |  |  |
| ---: | ---: | ---: |
| Maiden Name | 55 |  |
|  | First Name | 230 |
| Last Name | 230 |  |
|  | Middle Name or Initial | 230 |


| Applicant Details |  |  |
| ---: | ---: | ---: |
| Photograph | 26 |  |
| Title | 49 |  |
|  | Date of Birth | 61 |
| SSN | 79 |  |
|  | Location | 125 |


| Address |  |  |
| ---: | ---: | ---: |
| Address Type | 15 |  |
| County | 48 |  |
| Country | 61 |  |
| Address | 211 |  |
|  | Address 2 | 211 |
| City | 211 |  |
| State | 211 |  |
| Zip | 211 |  |
|  | Zip + 4 | 211 |


| Email Address |  |
| :---: | :---: |
|  | Email Address |


| Telephone |  |  |
| :---: | :---: | ---: |
|  | Fax Number | 20 |
|  | Telephone | 192 |


| Education |  |  |
| ---: | ---: | ---: |
| Course Name | 11 |  |
| Total Hours | 11 |  |
| Major | 13 |  |
|  | Degree Received | 21 |
| Date Graduated | 38 |  |
| Institution Name | 76 |  |
| Copy/Proof | 80 |  |
| Date End | 102 |  |
|  | Date Begin | 107 |
| Location | 125 |  |


| License |  |  |
| ---: | ---: | ---: |
| Licence Type | 52 |  |
| Date Issue | 92 |  |
|  | Date Expiration | 180 |
|  | License ID Number | 243 |


| Application <br> Details |  |  |
| :---: | ---: | ---: |
|  | Date Received | 11 |
|  | Application Type | 31 |
|  | Date Form Completed | 96 |
|  | Fee Paid | 125 |


| Employment |  |  |
| ---: | ---: | ---: |
|  | Manager Name | 12 |
| Business Type | 15 |  |
|  | Business Name | 89 |
|  | Establishment Name | 43 |
|  | Date End | 102 |
|  | Date Begin | 107 |
|  | Location | 125 |


| Reciprocity |  |  |
| ---: | ---: | ---: |
|  | Recent Practice | 14 |
|  | Issuing Agency | 28 |
|  | License State | 30 |
|  | Date Issue | 92 |
|  | Date Expiration | 180 |


| Morality |  |
| ---: | ---: | ---: |
| Licensed Suspended | 11 |
| Moral Character Affidavit | 11 |
| Good Standing | 12 |
| Conviction Documents | 12 |
| License Refused Renewal | 14 |
| License Revoked | 16 |
| Date Disciplinary Action | 18 |
| Type of Disciplinary Action | 19 |
| Crime Committed | 20 |
| Date Conviction | 20 |
| License Denied | 23 |
| Disciplinary Details | 23 |
| Details | 36 |
| Disciplinary Action | 51 |
| Criminal Conviction | 52 |

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| Payment |  |  |
| :---: | :---: | :---: |
| Exams |  |  |
|  | Date Exam Exam Passed Exam Name | $\begin{aligned} & 15 \\ & 16 \\ & 23 \end{aligned}$ |
| Continuing Education |  |  |
|  | Hours <br> Hour Type | 11 11 |
|  | Course | 11 |
|  | Instructor | 55 |
|  | Vendor/Institution | 76 |
|  | Date Attended from | 107 |
|  | Date Attended thru | 102 |
| Signatures |  |  |
|  | Director Name | 11 |
|  | Date Signature | 16 |
|  | Supervisor Name | 19 |
|  | Official Name | 24 |
|  | Applicant Name | 88 |
| Notory |  |  |
|  | Notory Applicant Affadavit Name | 103 |
|  | Notory County of | 103 |
|  | Notory Date Affadavit | 103 |
|  | Notory of Affadavit Name | 103 |
|  | Notory Printed Name Affadavit | 103 |
|  | Notory State of | 103 |

## DATA Template Creation and Savings

For the data templates, there are three different pieces that we would propose creating -1) a database where each of the above would represent a table in the database, 2) data functions where the data for each of the above would be validated on the client side, and 3) business logic where each of the above is processed and written to the database. (See diagram below.)

1. Screens

This item is discussed in more detail in the Process Template section.
2. Functions

There would be functions for each of the tables (from above) in the function section. This is where all the data validation would occur. If an application did not need parts of the templates, these parts could be easily deleted, leaving only the parts that are needed for that particular application. (An example of this would be checking that only numbers are allowed for an SSN.)
3. Business Logic

The Business Logic section occurs after the data is validated. It is where the information is taken from the screens and input into the database. In some cases this is a simple action of moving of the data. In other cases, it may require reformatting of data, such as to put dates into a standard format.
4. Credit Card Processing

IMServices is currently investigating different companies regarding credit card processing. Some items that are being considered are costs, validation of card numbers, storing of card numbers, and how/when billing is charged to the customer. More will be known on these items in the near future.
5. Internet Database

The database would consist of all the data templates that were listed above. Each of the boxes would be a table in the database. If an application did not need some of these tables, the tables could be easily deleted from the database. If individual elements are not needed, those elements could be deleted from the table where they are stored.

The suspense database would be a holding file for applications where they can be reviewed. This would be almost a duplicate of the internet database.
6. Production Database

This item is not included in the actual template. Many agencies, boards, and commissions have existing databases, and do not want to change their formats. The existing databases may be in SQL Server, Access, DB2, or another format. A program would need to be written to write from the Internet database to the production database, and it is anticipated that this will vary greatly between the different agencies, boards, and commissions.

If an agency does not have an existing database, then the database used for the Internet Database could be cloned and used as the Production Database. This could still keep the Production database from being part of the template.

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## DATA Template Representation



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## V. PROCESS Template Proposal

The processes that are similar between the applications would be developed into the process templates. Listed below are many of the high level processes that were found to be candidates for the process templates. There are a few additional general templates that are detailed out in the plans and budgets.

1. Initial Applicant Logon Procedure*
2. Renewal Applicant Logon Procedure*
3. Information is accepted into the Internet database.

This is covered in the DATA template proposal above.
3a) Credit Card Processing
4. Information is verified by Agency, Board, or Commission. *
5. Applications are accepted for processing.

5a) Application information is verified against continuing education information that has been tracked throughout the year.
6. Applications are rejected.
7. Suspense file information is processed and licenses are created.
8. Production Database is updated with the new licenses.
9. Production Database is copied to the Internet database.
10. Renewal Applicant Logon Procedure (same as 2. above)
11. Agency personnel check who is eligible for renewing their licenses.

11a) If renewal applications are sent out with the letters, they could be barcoded for easier tracking when they applications are returned.

## PROCESS Template Representation

1. Initial Applicant Logon Procedure

For initial applications, a logon procedure would not be needed, unless requested. This way the form could be available to the general public to fill out and submit the licenses. Or, the form could be available for downloading and printing.

## 2. Renewal Applicant Logon

 ProcedureFor renewals, a logon and pin number could be supplied to control access to private information. This would allow the applicant to review or update their current information.
3. Information is accepted into the Internet database.

This is the basic process that is represented by the data templates.
4. Information is verified by Agency, Board, or Commission.

Proper personnel log on to the Internet application. All applications are copied to a suspense file for review.
5. Applications are accepted for processing.

Accepted applications are copied from the suspense file and submitted for licenses to be created.
6. Applications are rejected.

Applications stay in the suspense file with a comment on why they are invalid. A process could be added to either email the applicant, or a note or report created with information about the rejected applications.
5. Applications are accepted for processing. (same as above)

Accepted applications are copied from the suspense file and submitted for licenses to be created.
Information will then be added to the production database. $\qquad$
7. Suspense file information is processed and licenses are created.

Each agency will have a process through which their licenses will be created and printed. The licenses can then be sent to the applicants.

11. Agency personnel check who is eligible for renewing their licenses.

A report can be created for which licensees can have their licenses renewed. Letters or emails could be created to send to the licensees.

11a) If renewal applications are sent out with the letters, they could be barcoded for easier tracking when they applications are returned.

New licenses are added to the database so that they can be reviewed through normal processes.
9. Production Database is copied to the Internet database.

Internet database is updated with the most current information so it can be used by applicants for renewals, or so applicants can review their licenses or statuses.
8. Production Database is updated with the new licenses.


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## VI. Proposed Phase II - Template Plan and Budget

## Proposed Phase II and Phase III vs. Suggested Phase II and Phase III

The grant proposed that Phase II would be the creation of templates that could be used to construct internet licensing applications. Phase III would then be a pilot project using these templates. In analyzing the information that was collected, a possible better approach to Phase II and Phase III has been discovered. In this new approach, Phase II would consist of creating templates for the renewing of licenses AND a pilot using these templates. Phase III would build on these templates by adding additional templates for initial licenses, and then would have a pilot project for initial licensing that would use these templates.

This section contains the plan and budget for Phase II as it was proposed in the grant. The next section contains a plan and budget for Phase II using this new, suggested approach.

## Data Templates for Proposed Phase II

For each of the data templates, the creation of the Functions, Business logic, and Internet Database processing are being estimated in the single number of each type. The templates that are being proposed are those that occur in the most of the license applications.

Each of these templates could include generic placeholders for boolean fields, text fields, and numeric fields. This would make the customizing of the templates easier and would further reduce the development time for the various internet licenses and applications.

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (at \$71/hr) |
| :--- | :--- | :--- |
| Applicant Name | 24 | $\$ 1,704$ |
| Applicant Details | 24 | $\$ 1,704$ |
| Address | 24 | $\$ 1,704$ |
| Email Address (since this will be used <br> frequently with internet processing) | 16 | $\$ 1,136$ |
| Telephone Information | 16 | $\$ 1,136$ |
| Education | 40 | $\$ 2,840$ |
| License | 40 | $\$ 2,840$ |
| Application Details | 32 | $\$ 2,272$ |
| Employment | 32 | $\$ 2,272$ |
| Reciprocity | 32 | $\$ 2,272$ |
| Morality | 40 | $\$ 2,840$ |
| Payment (since this will be used frequently <br> with internet processing) | 40 | $\$ 2,840$ |


| Exams | 24 | $\$ 1,704$ |
| :--- | ---: | ---: |
| Continuing Education | 24 | $\$ 1,704$ |
| Signatures | 24 | $\$ 1,704$ |
| Notory | 24 | $\$ 1,704$ |
| Totals | $\mathbf{4 5 6}$ | $\$ 32,376$ |

## Process Templates for Proposed Phase II

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (@\$71/hr) |
| :--- | ---: | ---: |
| Generic Web Page | 40 | $\$ 2,840$ |
| Logon procedure and Security | 40 | $\$ 2,840$ |
| License Verification Screens | 80 | $\$ 5,680$ |
| License Rejection Screens | 80 | $\$ 5,680$ |
| Data Entry Screen for New Applications | 40 | $\$ 2,840$ |
| Data Entry Screen for Renewals | 40 | $\$ 2,840$ |
| Procedure to create Renewal Letters or <br> emails | 40 | $\$ 2,840$ |
| Reports for Accepted and Rejected <br> Applications | 40 | $\$ 2,840$ |
| Credit Card Processing | 80 | $\$ 5,680$ |
| CE and Other Supplemental Information <br> Tracking Screen | 80 | $\$ 5,680$ |
| Write Internet Database to Suspense <br> Database | 80 | $\$ 5,680$ |
| Write Internet Database to Production <br> Database | 80 | $\$ 5,680$ |
| Totals | $\mathbf{6 4 0}$ | $\$ 51,120$ |

## Estimated Project Totals for Proposed Phase II

| Data Templates | 456 | $\$ 32,376$ |
| :--- | :--- | :--- |
| Process Templates | 640 | $\$ 51,120$ |
| Project Management | $40 @ \$ 78$ | 3,120 |
| Totals | $\mathbf{1 , 1 3 6}$ | $\$ 86,616$ |

The original grant proposed that approximately $\$ 85,480$ would be needed for Phase II. This estimate is slightly higher. Phase I had proposed that \$53,040 would be needed. Since standardized procedures were used and the hourly rate for some personnel was less than projected, the actual costs for Phase I came to approximately $\$ 21,000$. If that funding were allowed to continue into Phase II there would be a surplus above the new estimate.

## Prerequisites for Agencies

A few items began to appear in our analysis that indicated some agencies may be able to utilize internet licensing easier than other agencies. If agencies, boards, or commissions had some of the following items, they may be more prepared to begin licensing over the internet than other agencies, boards, or commissions. For Phase III, should that funding be approved, we may want to look for a pilot agency, board, or commission that have some or all of the following items or qualities.

- High Volume of Renewals or Applications
- Renewals all occurring at approximately the same time
- Recently revised application requirements


## VII. Suggested Phase II - Renewal Template Plan / Pilot and Budget

This section contains a plan and budget for Phase II using the new, suggested approach. This new approach would be to have Phase II consist of creating templates and a pilot project for license renewals. Phase III would consist of building on the renewal templates, adding in initial licensing information, and a pilot project to utilize the templates.

The advantage of this new approach is that, when Phase II is completed, there will be an actual application (the pilot project) in place that uses the templates. Phase III will just expand on what is already built to increase its functionality. The templates built in Phase II could begin to be utilized by all agencies, boards, and commissions as soon as that phase is completed, whether or not funding for Phase III is accepted.

This approach also lends itself to future development for adding on functionality for the licensing of businesses, facilities, and organizations.

## Data Templates for Suggested Phase II

For each of the data templates, the creation of the Functions, Business logic, and Internet Database processing are being estimated in the single number for each type. The templates that are being proposed are those that occur in the most license renewal applications.

Each of these templates could include generic placeholders for boolean fields, text fields, and numeric fields. This would make the customizing of the templates easier and would further reduce the development time for the various internet licenses and applications.

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (at $\$ 71 / \mathrm{hr})$ |
| :--- | :--- | :--- |
| Applicant Name | 24 | $\$ 1,704$ |
| Applicant Details | 24 | $\$ 1,704$ |
| Address | 24 | $\$ 1,704$ |
| Email Address (since this will be used <br> frequently with internet processing) | 16 | $\$ 1,136$ |
| Telephone Information | 16 | $\$ 1,136$ |
| Education | 40 | $\$ 2,840$ |
| Continuing Education | 24 | $\$ 2,840$ |
| License | 40 | $\$ 2,272$ |
| Application Details | 32 | $\$ 2,272$ |
| Employment (current only) | 32 | $\$ 2,840$ |
| Payment (since this will be used frequently <br> with internet processing) | 40 |  |

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| Signatures | 24 | $\$ 1,704$ |
| :--- | ---: | ---: |
| Totals | $\mathbf{3 3 6}$ | $\mathbf{\$ 2 3 , 8 5 6}$ |

## Process Templates for Suggested Phase II

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (@\$71/hr) |
| :--- | :--- | :--- |
| Generic Web Page | 20 | $\$ 2,840$ |
| Logon procedure and Security | 40 | $\$ 2,840$ |
| License Verification Screens | 20 | $\$ 5,680$ |
| License Rejection Screens | 20 | $\$ 5,680$ |
| Data Entry Screen for Renewals | 40 | $\$ 2,840$ |
| Procedure to create Renewal Letters or <br> emails | 40 | $\$ 2,840$ |
| Reports for Accepted and Rejected <br> Renewals | 40 | $\$ 2,840$ |
| Credit Card Processing | 80 | $\$ 5,680$ |
| CE and Other Supplemental Information <br> Tracking Screen | 40 | $\$ 5,680$ |
| Write Internet Database to Suspense <br> Database | 80 | $\$ 5,680$ |
| Write Internet Database to Production <br> Database | $\mathbf{8 0}$ | $\$ 5,680$ |
| Totals | $\mathbf{5 0 0}$ | $\$ 35,500$ |

## Estimated Project Totals for Suggested Phase II

| Data Templates | 336 | $\$ 23,856$ |
| :--- | ---: | ---: |
| Process Templates | 500 | $\$ 35,500$ |
| Project Management | $32 @ \$ 78$ | $\$ 2,496$ |
| Totals | $\mathbf{8 6 8}$ | $\mathbf{\$ 6 1 , 8 5 2}$ |

## Data Templates for Suggested Phase III

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (at \$71/hr) |
| :--- | :--- | :--- |
| Applicant Name | 0 | $\$ 0$ |
| Applicant Details | 24 | $\$ 1,704$ |
| Address | 0 | $\$ 0$ |
| Email Address (since this will be used <br> frequently with internet processing) | 0 | $\$ 0$ |
| Telephone Information | 0 | $\$ 0$ |
| Education | 20 | $\$ 1,420$ |
| Continuing Education | 0 | $\$ 0$ |
| License | 40 | $\$ 2,840$ |
| Application Details | 32 | $\$ 2,272$ |
| Employment | 40 | $\$ 2,840$ |
| Payment (since this will be used frequently <br> with internet processing) | 20 | $\$ 1,420$ |
| Signatures | 24 | $\$ 1,704$ |
| Totals | $\mathbf{2 0 0}$ | $\$ 14,200$ |

## Process Templates for Suggested Phase III

| Template | Estimated <br> Development <br> Time (hours) | Estimated <br> Development Cost <br> (@\$71/hr) |
| :--- | :--- | :--- |
| Generic Web Page | 20 | $\$ 1,420$ |
| Logon procedure and Security | 0 | $\$ 0$ |
| License Verification Screens | 20 | $\$ 1,420$ |
| License Rejection Screens | 20 | $\$ 1,420$ |
| Data Entry Screen for New Licenses | 40 | $\$ 2,840$ |
| Procedure to create Renewal Letters or <br> emails | 0 | $\$ 0$ |
| Reports for Accepted and Rejected <br> Applications | 40 | $\$ 2,840$ |
| Credit Card Processing | 20 | $\$ 1,420$ |
| CE and Other Supplemental Information <br> Tracking Screen | 16 | $\$ 1,136$ |
| Write Internet Database to Suspense <br> Database | 40 | $\$ 2,840$ |
| Write Internet Database to Production <br> Database | $\mathbf{4 0}$ | $\$ 2,840$ |
| Totals | $\mathbf{2 5 6}$ | $\mathbf{\$ 1 8 , 1 7 6}$ |

## Estimated Project Totals for Suggested Phase III

| Data Templates | 200 | $\$ 14,200$ |
| :--- | ---: | ---: |
| Process Templates | 256 | $\$ 18,176$ |
| Project Management | $32 @ \$ 78$ | $\$ 2,496$ |
| Totals | $\mathbf{4 8 8}$ | $\mathbf{\$ 3 4 , 8 7 2}$ |

Adding the estimates for the suggested Phase II to the suggested Phase III is $\$ 96,724$. The grant had originally proposed $\$ 85,480$ for Phase II and $\$ 12,920$ for Phase III, or $\$ 98,400$.

Given the information that is now known, using the suggested approach would allow for a usable product to be completed sooner.

## VIII. Attachment 1 - Letter to Agencies, Boards, Commissions

August 9, 2000
RE: Licensing Applicants via the Internet
To All Agencies, Boards, and Commissions:
The Nebraska Information Technology Commission (NITC) awarded Information Management Services (IMServices) funding to develop a common, collaborative approach to issuing and renewing licenses via the internet. This project aims to improve citizen services through collaboration among the various State Agencies, Boards, and Commissions.

The grant, with some provisions, provides funding for analysis and documentation of the State's licensing requirements. When this first phase has been accomplished, the requirements will be compared to find similarities. If adequate similarities are found, they will be programmed into templates which will allow Agencies, Boards, and Commissions to develop their licensing applications in less time and at a lower cost than would be otherwise possible.

The first step in this effort is to identify contacts at all the Agencies, Boards, and Commissions that perform licensing (see attachment). When this information has been returned, the persons listed will be contacted and interviews to document the license requirements will be scheduled. Due to the anticipated response, it may take a few months to meet with all agencies, boards, and commissions that respond.

Please fill out and return the attached questionnaire before August 28, 2000, to:
Laurie Schlitt
IMServices
501 S. $14^{\text {th }}$ St.
P. O Box 95045

Lincoln, NE 68509-5045
If you have questions, Laurie can be contacted at (402)471-0836, or by email at schlitt@notes.state.ne.us

Thank you for your time.

Steven L. Henderson by Jerry Brown
DAS - IMServices Acting Administrator Internet License Grant Information

Agency, Board, or Commission Name:

Contact Name: $\qquad$ Phone: $\qquad$
$\qquad$ Our Agency, Board or Commission does not perform any type of licensing.
$\qquad$ We are responsible for licensing, and would like to participate. Attached is a list of the different licenses that we process, along with the name of someone who is knowledgeable about the requirements of that particular license.

Please list the licenses that your agency or board processes. Attach additional sheets if necessary.

| License Type/Name | Contact Person | Contact Phone / <br> Email |
| :--- | :---: | :---: |
| Example: |  |  |
| Drivers Licenses | Jane Doe | (402)471-1234 |
|  |  | Jdoe@notes.state.ne.us |

1. 
2. 
3. 
4. 
5. 

## IX. Attachment 2 - Responses from Agencies

## Agency Name Contact Phone Number

592-3355 N
471-2341 $Y$

3 Board of Barber Ronald J. Pella

Examiners
4 Brand Committee, Beverly Preble
Nebraska
Beverly Preble C
5 Clerk of the
Patrick J. O'Donnell Legislature
6 Commission for the Tanya Wendel 471-3593 N Deaf and Hard of Hearing
7 Community College Association
8 Corn Board Judy Petersen 471-2676 N
9 Correctional Services, Department of
D
10 Dairy Industry Development Board
11 DAS - Budget Gerry Oligmueller
471-4171 N
Division
12 DAS - Chief Steve Schafer
471-4385 N Information Officer
13 DAS - Div of Communications
14 DAS - Employee
Gail Brolliar 471-2654 N

Relations Division
15 DAS - Materiel Julie Perez 471-8295 N
Division
16 DAS - State Building Ken Fougeron 471-3191 N Division
17 DAS - State N
Personnel
18 Department of Motor Bev Neth, Administrator Y Vehicles
19 Dry Bean
Commission
E


| 37 | Commission of Industrial Relations | Annette Hord | 471-2935 | N |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 38 | Investment Council L | Kathy Dawes | 471-2044 | N |  |
| 39 | Landscape | Shelly Norval | 471-8383 | Y | 1 |
| 40 | Architechts, Board of Liquor Control Commission M | Mary Messman | 471-4893 | N |  |
| 41 | Military 0 | Marylin V. Nunn | 471-7127 | N |  |
| 42 | Oil and Gas Conservation Commission P | Mary Wistrom | $\begin{aligned} & (308) 254- \\ & 6919 \end{aligned}$ | N |  |
| 43 | Panhandle Area Development District | AI Heuton | 436-6584 | N |  |
| 44 | Parole \& Pardons, Board of | Linda Krutz | 471-2156 | N |  |
| 45 | Partnership Council (HHSS) | Chris Peterson | 471-9433 | N |  |
| 46 | Power Review Board | Tim Texel | 471-2301 | N |  |
| 47 | Public Accountancy, Board of | Annette Harmon | 471-3595 | Y | 3 |
| 48 | Public Advocacy, Commission on | Rita Wesely | 471-8088 | N |  |
| 49 | Public Employees Retirement R | Dean Coress | 471-9504 | N |  |
| 50 | Racing Commission | Kim Fosler | 471-4155 | Y | 12 |
| 51 | Real Estate Appraiser Board | Marilyn Hasselbalch Contact After September $29$ | 471-9015 | Y - | 5 |
| 52 | Real Estate Commission | Monica Wade finance@nrec.state.ne.us | 471-2004 | Y | 3 |
| 53 | Regional Center | Barb Ramsey | 479-5404 | N |  |
| 54 | Revenue, Department of | Dave Dearmont ddearmon@rev.state.ne.u s | 471-5700 | Y | 35 |
|  | S |  |  |  |  |
| 55 | Secretary of State | Greg Lemon | 471-8606 | Y | 4 |
| 56 | State Board of Health | Monica Gissler |  | N |  |
| 57 | State Penitentiary -Department of Correctional | Mike Kenney | 479-3226 | N |  |


|  | Services |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 58 | State Personnel Board | Karen Billings | 471-3567 | N |  |
| 59 | State Surveyor | Kathy Martin | 471-2566 | Y | 1 |
| 60 | Status of Women, Commission on the | Connie R. Snider | 471-2039 | N |  |
| 61 | Suggestion System Award Board | Nyla Thomsen | 471-4459 | N |  |
| 62 | Supreme Court T | Joe Steele | 471-2755 | Y | 1 |
| 63 | Task Force for Building Renewal | Wayne Haller | 471-3515 | N |  |
| 64 | Tax Equalization and Review Commission | Mark Reynolds | 471-2342 | N |  |
| 65 | Transportation Services Bureau V | Kim Flynn kflynn@notes.state.ne.us | 471-2897 | Y | 1 |
| 66 | Veteran's Affairs, Department of | Daniel L. Parker | 471-2458 | N |  |
| 67 | Vocational Rehabilitation W | Frank Lloyd | 471-3649 | N |  |
| 68 | Wheat Board | Ron Maas | 471-2358 | N |  |
| 69 | Workforce Development | Dan Burns | 471-4721 | Y | 1 |
| 70 | Contractor <br> Registration <br> Labor Law Manager <br> Total Licenses | Bill Hetzler | 402-595-2960 | Y | 2 180 |

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## X. Attachment 3 - Interview Questionnaire

NITC License Grant Questionnaire

Date:
Agency:
Contact: $\qquad$
Location:

1. What are the different licenses that you are responsible for?
2. Do you have a sample of each license application, renewal form, and license/certificate? Do you know of any other forms that would be helpful?

## New Licenses

3. What are the requirements for applying for each of these licenses?

- Are there any bond requirements? Yes No
- Does the application need to be notarized?

Yes No

- Do any other agencies or persons need to be contacted for outside verification?

Yes No

- Are there any other requirements or information that is used?Yes No

4. Who approves each license?
5. What are the fees associated with attaining each new license?

- Are the fees standard? Yes No
- Is there a range of fees? Such as Online vs. In Person Yes No
- How are the fees set?
- How are the fees paid? (Invoice a company, by the individual?
- Who pays the fees? (Company, individual other?)

6. Are there any tests or other continuing education requirements associated with these licenses?

Yes No

- Are there fees for these items?

Yes No

- Are the fees standard?

Yes No

- Is there a range of fees? Such as Online vs. In Person Yes No
- How are the fees set?
- How are the fees paid? (Invoice a company, by the individual?
- Who pays the fees? (Company, individual other?)

7. What is the process that people go through to attain these licenses?
8. What are your future plans for licensing?

- Adding any new licenses? Yes No
- Changing any processes?

Yes No

- Removing/Merging any licenses?

Yes No

## Disciplinary Processes

9. Can a license have disciplinary action taken against it?

Yes No

- What is the process?

10. Can a license be reissued after disciplinary action has been taken?

Yes No

- What is the process?


## Renewing Licenses

9. Do these licenses need to be renewed? Yes No
10. How often do these licenses need to be renewed?
11.How are the renewal forms delivered to the applicants?

- How are the applicants for renewal determined?

12. What are the requirements for renewing each of these licenses?

- Are there any bond requirements?

Yes No

- Does the application need to be notarized?

Yes No

- Do any other agencies or persons need to be contacted for outside verification?

Yes No

- Are there any other requirements or information that is used?Yes No

13. What are the fees associated with renewing each license?

- Are the fees standard?

Yes No

- Is there a range of fees? Such as Online vs. In Person Yes No
- How are the fees set?
- How are the fees paid? (Invoice a company, by the individual?
- Who pays the fees? (Company, individual other?)

14. Are there any tests or other continuing education requirements associated with renewing these licenses?

Yes No
Page: 35
15. What is the procedure for renewing these licenses?
16. How many licenses are processed per renewal period?
17.What type of database do you store your data in?

## Issues:

## XI. Attachment 4 - License Information

## Board <br> License Name

Number Initial Renewal Reciprocity
of
Licenses

Board of Engineers and
Architects
Board of Engineers and
Architects
Board of Engineers and
Architects
Board of Engineers and
Architects
Board of Engineers and
Architects
Board of Engineers and
Architects
Board of Landscape
Architects
Department of Agriculture
Department of Agriculture Department of Agriculture
Department of Agriculture Department of Agriculture Department of Agriculture Department of Agriculture
Department of Agriculture
Department of Agriculture Department of Agriculture
Department of Agriculture
Department of Agriculture
Department of Agriculture
Department of Agriculture
Department of Agriculture
Department of Agriculture

|  | Architecture License | 700 (both) | 1 | 1 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Professional Engineer License | 700 (both) | 1 | 1 |  |
|  | Certification as Engineer Intern | 200 | 1 |  |  |
|  | Temporary Permit to Practice Engineering | 60-70 | 1 |  |  |
|  | Certificate of Authorization | 900 | 1 | 1 |  |
|  | Landscape Architect License | 77 | 1 | 1 |  |
| Potato Development | Potato Shipper's License | 16-18 | 1 |  |  |
| Animal Industry | Livestock Auction Market License | 49 | 1 | 1 |  |
| Animal Industry | Livestock Dealer License | 240 | 1 | 1 |  |
| Animal Industry | Weighmaster License | 100 | 1 | 1 |  |
| Animal Industry | Pet Feed License | 13 | 1 | 1 |  |
| Animal Industry | Rendering License | 13 | 1 | 1 |  |
| Animal Industry | Domesticated Cervine Animal Facility Permit | 86 | 1 | 1 |  |
| Plant | Nursery Dealer License | 556 | 1 | 1 |  |
| Plant | Nursery Broker License | 1 | 1 | 1 |  |
| Plant | Nursery Grower License | 329 | 1 | 1 |  |
| Plant | Commercial Feeds | 2700 (all) | 1 | 1 |  |
| Plant | Commercial Fertilizers or Soil Conditioners | 2700 (all) | 1 | 1 |  |
| Plant | Agricultural Liming Materials | 2700 (all) | 1 | 1 |  |
| Plant | Seed | 485 | 1 | 1 |  |
| Pesticide | Private Pesticide Applicator License | 40000 (all) | 1 | 1 | 1 |
| Pesticide | Commercial Pesticide Applicator License | 40000 (all) | 1 | 1 | 1 |


| 23 | Department of Agriculture | Pesticide | Non-Commercial Pesticide Applicator License | 40000 (all) | 1 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 24 | Department of Agriculture | Pesticide | Pesticide Dealer License |  | 1 | 1 |
| 25 | Department of Agriculture | Dairy \& Food | Grade "A" Milk Plant | 500 <br> (Grade "A") | 1 | 1 |
| 26 | Department of Agriculture | Dairy \& Food | Grade "A" Receiving Station | 500 (Grade "A") | 1 | 1 |
| 27 | Department of Agriculture | Dairy \& Food | Grade "A" Milk Distributor | 500 (Grade "A") | 1 | 1 |
| 28 | Department of Agriculture | Dairy \& Food | Grade "A" Fabricating Single-Service Articles | 500 (Grade "A") | 1 | 1 |
| 29 | Department of Agriculture | Dairy \& Food | Grade "A" Transfer Station | 500 <br> (Grade " A ") | 1 | 1 |
| 30 | Department of Agriculture | Dairy \& Food | Grade "A" Milk Hauler | 500 (Grade "A") | 1 | 1 |
| 31 | Department of Agriculture | Dairy \& Food | Grade "A" Milk Producer | 500 (Grade "A") | 1 | 1 |
| 32 | Department of Agriculture | Dairy \& Food | Manufacturing Producer | 300 (all) | 1 | 1 |
| 33 | Department of Agriculture | Dairy \& Food | Manufacturing Milk Plant | 300 (all) | 1 | 1 |
| 34 | Department of Agriculture | Dairy \& Food | Manufacturing Transfer Station | 300 (all) | 1 | 1 |
| 35 | Department of Agriculture | Dairy \& Food | Manufacturing Cream Station | 300 (all) | 1 | 1 |
| 36 | Department of Agriculture | Dairy \& Food | Restaurant Permit | $\begin{aligned} & 8900 \text { (all) } \\ & 4900 \\ & \text { (renewals) } \end{aligned}$ | 1 | 1 |
| 37 | Department of Agriculture | Dairy \& Food | Egg Handler Permit | $\begin{aligned} & 8900 \text { (all) } \\ & 4900 \\ & \text { (renewals) } \end{aligned}$ | 1 | 1 |
| 38 | Department of Agriculture | Dairy \& Food | Retail Food Store Permit | $\begin{gathered} 8900 \text { (all) } \\ 4900 \\ \text { (renewals) } \end{gathered}$ | 1 | 1 |
| 39 | Department of Agriculture | Dairy \& Food | Temp Food Service Permit | $\begin{gathered} 8900 \text { (all) } \\ 4900 \\ \text { (renewals) } \end{gathered}$ | 1 | 1 |

Department of
Agriculture

Dairy \& Food

Bakery Permit | 8900 (all) | 1 |
| :---: | :---: |
| 4900 |  |
| (renewals) |  |

(renewals)

Dairy \& Food Food Processing Plant 8900 (all) 1
Permit 4900
(renewals)
Department of Agriculture

Department of Agriculture

Department of Agriculture

Department of
Agriculture

Department of Agriculture

Department of Agriculture

Department of Agriculture

Department of Agriculture

| Department of <br> Agriculture | Dairy \& Food | Commissary Permit | 8900 (all) <br> 4900 | 1 |
| ---: | :---: | :---: | :---: | :---: |
| (renewals) |  |  |  |  |

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| 53 | Department of Agriculture | Weights \& Measures | Device Registration | 32000 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 54 | Department of Agriculture | Weights \& Measures | Voluntary Registration of Weights and Measures Service Agencies | 76 | 1 |
| 55 | Department of Agriculture | Weights \& Measures | Tractor Sale Permits |  | 1 |
| 56 | Department of Agriculture | Weights \& Measures | Voluntary Registration of Weights and Measures Service Individuals | 174 | 1 |
| 57 | Geology Board |  | Professional Geologist License | 241 (both) | 1 |
| 58 | Geology Board |  | Geologist in Training | 241 (both) | 1 |
| 59 | HHS | Alcohol/Drug Testing | Class A Permit |  | 1 |
| 60 | HHS | Alcohol/Drug Testing | Class B Permit |  | 1 |
| 61 | HHS | Alcohol/Drug Testing | Class C Permit |  | 1 |
| 62 | HHS | Alcohol/Drug Testing | Class D Permit |  | 1 |
| 63 | HHS | Asbestos | Inspector |  | 1 |
| 64 | HHS | Asbestos | Management Planner |  | 1 |
| 65 | HHS | Asbestos | Project Designer |  | 1 |
| 66 | HHS | Asbestos | Supervisor |  | 1 |
| 67 | HHS | Asbestos | Worker |  | 1 |
| 68 | HHS | Asbestos | Limited Management Planner |  | 1 |
| 69 | HHS | Asbestos | Limited Project Designer |  | 1 |
| 70 | HHS | Asbestos | Project Monitor |  | 1 |
| 71 | HHS | Athletic Training | Athletic Trainer |  | 1 |
| 72 | HHS | Audiology | Audiologist |  | 1 |
| 73 | HHS | Audiology | Speech Language Pathologist |  | 1 |
| 74 | HHS | Audiology | Registration as a Communication Assistant |  | 1 |
| 75 | HHS | Chiropractic | License to Practice Chiropractic |  | 1 |
| 76 | HHS | Cosmetology | License to Operate an Apprentice Training Salon |  | 1 |
| 77 | HHS | Cosmetology | School of Cosmetology License |  | 1 |
| 78 | HHS | Cosmetology | School of Nail Technology License |  | 1 |
| 79 | HHS | Cosmetology | License to Operate a Cosmetology Salon |  | 1 |
| 80 | HHS | Cosmetology | License to Operate a Skin Care Salon |  | 1 |
| 81 | HHS | Cosmetology | License to Operate a Nail Technology Salon |  | 1 |
| 82 | HHS | Cosmetology | Registration as a Cosmetician |  | 1 |

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| 100 | HHS | Cosmetology | Electrology Licensure by Waiver of Exam | 1 |
| :---: | :---: | :---: | :---: | :---: |
| 101 | HHS | Dentistry | License to Practice Dental Hygiene | 1 |
| 102 | HHS | Dentistry | Temporary License to Practice Dentistry | 1 |
| 103 | HHS | Dentistry | A Licensed Dental Hygienist for Approval to Administer Local Anesthesia | 1 |
| 104 | HHS | Dentistry | License to Practice Dentistry | 1 |
| 105 | HHS | Dentistry | General Anesthesia Permit | 1 |
| 106 | HHS | Dentistry | Inhalation Analgesia Permit | 1 |
| 107 | HHS | Dentistry | Perenteral Sedation Permit | 1 |
| 108 | HHS | Emergency Medical Care | First Responder | 1 |
| 109 | HHS | Emergency Medical Care | Emergency Medical Technician | 1 |
| 110 | HHS | Emergency Medical Care | Emergency Medical TechnicianIntermediate | 1 |
| 111 | HHS | Emergency Medical Care | Emergency Medical Technician-Paramedic | 1 |
| 112 | HHS | Emergency Medical Care | Emergency Medical Service License | 1 |
| 113 | HHS | Environmental Health Specialist | Environmental Health Specialist | 1 |
| 114 | HHS | Funeral Directing | Funeral Director | 1 |
| 115 | HHS | Funeral Directing | Embalmer | 1 |
| 116 | HHS | Funeral Directing | Funeral Directing Apprentice | 1 |
| 117 | HHS | Funeral Directing | Embalming Apprentice | 1 |
| 118 | HHS | Funeral Directing | License to Operate a Branch Establishment | 1 |
| 119 | HHS | Funeral Directing | License to Operate a Funeral Establishment | 1 |
| 120 | HHS | Hearing Aid Instrument Dispenser \& Fitter | Hearing Aid Instrument Dispenser and Fitter | 1 |
| 121 | HHS | Massage Therapy | Massage Therapist License | 1 |
| 122 | HHS | Massage Therapy | Temporary Massage Therapist License | 1 |


| 123 | HHS | Massage Therapy | Massage Therapy Establishment License | 1 |
| :---: | :---: | :---: | :---: | :---: |
| 124 | HHS | Massage Therapy | Massage Therapy School |  |
| 125 | HHS | Medicine | License in Medicine and Surgery | 1 |
| 126 | HHS | Medicine | License in Osteopathic Medicine and Surgery | 1 |
| 127 | HHS | Medicine | License to Practice as a Physician Assistant | 1 |
| 128 | HHS | Medicine | Supervising Physician Assistants | 1 |
| 129 | HHS | Medicine | Backup Supervising Physician Assistants | 1 |
| 130 | HHS | Medicine | Temporary Practice Rights Medicine and Surgery by a Physician in another state | 1 |
| 131 | HHS | Medicine | Temporary Visiting Faculty Permit | 1 |
| 132 | HHS | Medicine | Temporary Educational Permit | 1 |
| 133 | HHS | Mental Health Practice | Mental Health Practitioner | 1 |
| 134 | HHS | Mental Health Practice | Marriage and Family Therapy | 1 |
| 135 | HHS | Mental Health Practice | Professional Counseling | 1 |
| 136 | HHS | Mental Health Practice | Master Social Work | 1 |
| 137 | HHS | Mental Health Practice | Provisional Licensure/Certification for Mental Health | 1 |
| 138 | HHS | Mental Health Practice | Provisional Licensure/Certification for Master Social Work | 1 |
| 139 | HHS | Mental Health Practice | Mental Health and earning experience for an Associates Certificate in Marriage and Family Therapy | 1 |
| 140 | HHS | Mental Health Practice | Mental Health and earning experience for an Associates Certificate in Professional Counseling | 1 |

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| 141 | HHS | Mental Health Practice | Mental Health and earning experience for an Associates Certificate in Social Work | 1 |
| :---: | :---: | :---: | :---: | :---: |
| 142 | HHS | Mental Health Practice | Certification as a Social Worker | 1 |
| 143 | HHS | Nursing Home Administration | Nursing Home Administrator |  |
| 144 | HHS | Nursing Home Administration | Nursing Home Administrator Provisional License | 1 |
| 145 | HHS | Nursing Home <br> Administration | To Begin a Training Program | 1 |
| 146 | HHS | Nursing Home <br> Administration | Nursing Home Administrator Preceptor License | 1 |
| 147 | HHS | Nursing Support | Medication Aide | 1 |
| 148 | HHS | Nursing Support | Medication Aide Assisted Living | 1 |
| 149 | HHS | Nursing Support | Medication Aide - ICR - MR/Nursing Home | 1 |
| 150 | HHS | Nursing Support | Nurse Aide | 1 |
| 151 | HHS | Nursing Support | Interstate Endorsement | 1 |
| 152 | HHS | Nursing | Licensed Practical Nurse - LPN | 1 |
| 153 | HHS | Nursing | Registered Nurse RN | 1 |
| 154 | HHS | Nursing | License for Advanced Practice Registered Nurse | 1 |
| 155 | HHS | Nursing | Certification for Certified Nurse Midwife | 1 |
| 156 | HHS | Nursing | Certification for <br> Certified Registered <br> Nurse Anesthetist | 1 |
| 157 | HHS | Occupational Therapy | Occupational Therapy | 1 |
| 158 | HHS | Occupational Therapy | Temporary Permit for Occupational Therapy |  |
| 159 | HHS | Optometry | License to Practice Optometry | 1 |
| 160 | HHS | Optometry | Certification to use Pharmaceutical Agents for Diagnostic Purposes | 1 |
| 161 | HHS | Optometry | Certification to use Pharmaceutical Agents for Therapeutic Purposes | 1 |
| 162 | HHS | Pharmacy | License to Practice Pharmacy | 1 |

1

1

1

Pharmacy
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| 163 | HHS | Pharmacy |
| :--- | :--- | :--- |
| 164 | HHS | Registration as a <br> Pharmacy Preceptor <br> Registration as a <br> Pharmacy Intern |
| 165 | HHS | Pharmacy | | 1 |
| :---: |
| 166 |
| 167 |

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$\left.\begin{array}{cc}189 & \begin{array}{r}\text { Real Estate Appraiser } \\ \text { Board }\end{array} \\ \text { 190 } & \text { Real Estate Appraiser } \\ \text { Board }\end{array}\right]$

Totals:

| Certified General Real Estate Appraiser | $\begin{aligned} & 249, \\ & \text { reciprocal } \\ & 95 \end{aligned}$ | 1 | 1 | 1 |
| :---: | :---: | :---: | :---: | :---: |
| Certified Residential Real Estate Appraiser | $\begin{gathered} 78, \\ \text { reciprocal } \\ 25 \end{gathered}$ | 1 | 1 | 1 |
| Licensed Real Estate Appraiser | $\begin{aligned} & 104, \\ & \text { reciprocal } \\ & 8 \end{aligned}$ | 1 | 1 | 1 |
| Registered Real Estate Appraiser | 341, reciprocal 3 | 1 | 1 | 1 |
| Real Estate Salesperson License | $\begin{aligned} & 7000 \\ & \text { (both) } \end{aligned}$ | 1 | 1 |  |
| Real Estate Brokers License | $\begin{aligned} & 7000 \\ & \text { (both) } \end{aligned}$ | 1 | 1 |  |
| Real Estate Associate Broker |  |  | 1 |  |
| Private Detective | 122 | 1 | 1 |  |
| Private Detective Agencies | 98 | 1 | 1 |  |
| Plain Clothes Investigator | 235 | 1 | 1 |  |
| Polygraph Examiner License | 66(both) | 1 | 1 |  |
| Voice Stress Examiner License | 66(both) | 1 | 1 |  |
| Collection Agency License | 200 | 1 | 1 |  |
| Solicitors License | 22000 | 1 | 1 |  |
| Branch License | 219 | 1 | 1 |  |
| Debt Management | 5 | 1 | 1 |  |
| Practice Land Surveying | 243 | 1 | 1 |  |
| Surveyor in Training | 56 | 1 | 1 |  |
| Driver Identification Card | 2000 | 1 |  |  |
| Nebraska Boiler Inspector License | 118 (both) | 1 | 1 |  |
| Nebraska Boiler and Pressure Vessel Inspector license | 118 (both) | 1 | 1 |  |
|  |  | 203 | 77 | 29 |

# XII. Attachment 5 -- Sample Licensing Documentation Practice Land Surveying <br> <br> Surveyor-in-Training 

 <br> <br> Surveyor-in-Training}

Meeting with Kathy Martin, held on October 17, 2000
Board of Examiners for Land Surveyors

## Number of Licenses:

243 licenses for Practicing Land Surveyors (LS)
14 licenses for LS are inactive
56 licenses for Surveyor-in-Training (SIT)

## I. Application process:

A. Surveyor-in-Training(SIT)

1. Need 4 years Experience
a. Part or all can be education (4 year degree)
2. Fill out Application for SIT
3. Application Fee $\$ 75$ (includes exam)
4. Receipt of Application Fee sent.
5. References checked.
6. Reviewed by Board
a. Approve - take the exam
b. Deny - Not close to meeting requirements, lying on application. Lose application fee
c. Table - Close to meeting requirements. Try again next year. Does not lose application fee.
d. Defer - Close to meeting requirements. Given a certain amount of time to meet the requirement, try again next year. Does not lose application fee.
7. Exam
a. National Exam
b. Given once a year on a Saturday
c. Graded by the National Council
8. Exam passed
a. Results go to next Board Meeting.
b. Board approves SIT
9. Certificate sent out
B. Practice Land Surveying (LS)
10. Need 6 years Experience
a. 3 years in responsible charge
11. Have SIT Certificate - If from another state, call the state. If their SIT is comparable to NE, give them a 8 hour written test. If they have a LS in another state, give them a reciprocity exam (a 4 hour written test and a short oral exam) instead of the long National exam
12. Fill out Application for LS
13. Application Fee $\$ 100$ (includes exam)
14. Receipt of Application Fee sent.
15. References checked.
16. Reviewed by Board
a. Approve - take the exam
b. Deny - Not close to meeting requirements, lying on application. Lose application fee
c. Table - Close to meeting requirements. Try again next year. Does not lose application fee.
d. Defer - Close to meeting requirements. Given a certain amount of time to meet the requirement, try again next year. Does not lose application fee.
17. Exam
a. National Exam
b. Given once a year on a Friday
c. Graded by the National Council
18. Exam passed
a. Results go to next Board Meeting.
b. Board approves LS
19. Certificate and Seal sent out.
II. Renewal Process:
A. Renewal Forms sent out to all with license. Also available to print out from website.
B. Application for Renewal and fee due Jan 2, Odd years.
C. Expires April 1, Odd years.
D. Different types of Renewals:
20. LS
a. Application for Renewal
b. 30 Professional Development Hours (PDH)
c. PDH form
d. $\$ 100$
21. SIT
a. Application for Renewal
b. $\$ 20$
22. Inactive LS
a. Application for Renewal
b. $\$ 50$
23. Activating an Inactive LS
a. Application for Renewal
b. 45 Professional Development Hours (PDH)
c. PDH form
d. $\$ 100$
24. If license has expired
a. Must apply and take the exam the next time is it offered.
E. Audit of Renewals
25. $10 \%$ of the renewals are audited.
26. PDH hours checked
a. Letter sent asking applicant to prove their PDH hours
b. Phone calls made to verify applicants attendance at the PDH hours
27. Applications are reviewed by the board
a. Approve
b. Deny
F. Renewals approved
28. New card sent
29. Receipt sent.

## III. Change Jobs:

Not applicable

## IV. Disciplinary Action:

A. Revoked

1. To reinstate: apply and take the exam the next time it is offered.
B. Suspended
C. Probation

## V. Other:

A. State Surveyor website: www.sso.state.ne.us
B. Board consists of: 4 LS , one layperson appointed by the governor to get public opinion, secretary (state surveyor).
C. Board meets four times per year.
D. An applicant can apply for a hardship (death in the family, illness) if PDH hours are not met.
E. If an applicant for SIT or LS gets license after July 1 of an even numbered year, they are in a "window" and will not have to apply for a renewal license by January 2, odd numbered year, they can wait until the next odd numbered year. (In other words, their license is good for up to $21 / 2$ years, not just $1 / 2$ year. It gives them time to get the PDH requirements met.)
F. The fees cover the expense of processing the application. Copies are made for each board member for them to review before the meeting.
G. There are late fees of 10\% per month for one year (January through December). After that, they are cancelled, and must apply and retest.
H. 15 PDH hours can be carried over each renewal period.
VI. Issues
A. Currently, printed cards are used. According to the auditors, these must be in a number sequence that can be tracked. These cards are embossed (not required).
VII. Thoughts on Applications/Renewals through the Internet
A. Currently, printed cards are used. According to the auditors, these must be in a number sequence that can be tracked. These cards are embossed (not required). How would this process fit in using the Internet?
B. How would they know who sent the form in? There would need to be security (id \& password) to log in to get to the form that needed to be filled out. State Surveyor would not want to be responsible for this security.


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State Sunveyor Renewal Process 10/25/2000 JJ


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## State Surveyor

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## Data Items

## Data Item List

| Name | Code | Type |
| :---: | :---: | :---: |
| Action of Board | Action_of_Board | TXT |
| Active | Active | BL |
| Address 1 | Address_1 | TXT |
| Address 2 | Address_2 | TXT |
| Amount Fee Paid | Amount_Fee_Paid | TXT |
| Applicant Affadavit Name | Applicant_Affadavit_Name | TXT |
| Applicant Name | Applicant_Name | TXT |
| Application Number | Application_Number | N |
| Business Relation | Business_Relation | TXT |
| Certificate Mailed | Certificate_Mailed | BL |
| City | City | TXT |
| Company Name | Company_Name | TXT |
| County of | County_of | TXT |
| Course Name | Course_Name | TXT |
| Date Applicant Affadavit | Date_Applicant_Affadavit | D |
| Date Begin | Date_Begin | D |
| Date End | Date_End | D |
| Date Form Completion | Date_Form_Completion | D |
| Date Graduated | Date_Graduated | D |
| Date Notory Expiration | Date_Notory_Expiration | D |
| Degree Received | Degree_Received | TXT |
| Email Address | Email_Address | TXT |
| Exam Given | Exam_Given | BL |
| Exam Notice Sent | Exam_Notice_Sent | BL |
| Fax Number | Fax_Number | TXT |
| First Name | First_Name | TXT |
| Grade on Examination | Grade_on_Examination | TXT |
| Institution Name | Institution_Name | TXT |
| Last Name | Last_Name | TXT |
| Length Known | Length_Known | TXT |
| Location | Location | TXT |
| LS Number | LS_Number | N |
| Middle Name or Initial | Middle_Name_or_Initial | TXT |
| Notory of Affadavit Name | Notory_of_Affadavit_Name | TXT |
| PDH Carried Over | PDH_Carried_Over | N |
| PDH Claimed | PDH_Claimed | N |
| PDH Details | PDH_Details | TXT |
| PDH to Carry Over | PDH_to_Carry_Over | N |
| PDH Total | PDH_Total | N |
| Photograph | Photograph | PIC |
| Printed Name Affadavit | Printed_Name_Affadavit | TXT |


| Name | Code | Type |
| :--- | :--- | :--- |
| Questionnaires Mailed | Questionnaires_Mailed | BL |
| Registration Date | Registration_Date | D |
| Registration Details | Registration_Details | TXT |
| Requested Mail Stop | Requested_Mail_Stop | TXT |
| Reviewed Examination | Reviewed_Examination | BL |
| Seal Mailed | Seal_Mailed | BL |
| SIT number | SIT_number | N |
| State | State | TXT |
| State of | State_of | TXT |
| Telephone | Telephone_ | TXT |
| Time | Time | T |
| Title | Title | TXT |
| Transcript | Transcript | BL |
| Zip | Zip | N |
| Zip plus 4 | Zip_plus_4 | N |

## Action of Board

## Active

## Address 1

## Address 2

## Amount Fee Paid

## Applicant Affadavit Name

Description
Signature

## Applicant Name

Description
Signature

## Application Number

## Business Relation

## Certificate Mailed

City
Company Name
County of
Course Name
Date Applicant Affadavit
Date Begin
Date End
Date Form Completion
Date Graduated
Date Notory Expiration
Degree Received
Email Address
Exam Given
Exam Notice Sent
Fax Number
First Name
Grade on Examination
Institution Name
Last Name
Length Known
Location
LS NumberDescription
LS = Land Surveyor
Middle Name or Initial
Notory of Affadavit Name
Description
Signature
PDH Carried OverDescriptionPDH = Professional Development Hours
PDH Claimed
Description
PDH = Professional Development Hours
PDH DetailsDescriptionPDH = Professional Development Hours
PDH to Carry OverDescriptionPDH = Professional Development Hours
PDH TotalDescription
PDH = Professional Development Hours
Photograph
Printed Name Affadavit
Questionnaires Mailed
Registration Date
Registration Details
Requested Mail Stop
Reviewed Examination
Seal Mailed
SIT number
Description
SIT = Surveyor in Training
State
State of
Telephone
Time
Title
Transcript
Zip
Zip plus 4

## XIII. Attachment 6 -- Elements Documented from Applications

BL = Boolean
N = Numeric
TXT = Text

| 24 Month Lapse | BL | 2 |
| :---: | :---: | :---: |
| 3 Years Experience | BL | 1 |
| 4 years Experience | BL | 1 |
| 60 Hours College Credit | BL | 1 |
| 640 Hours | BL | 1 |
| AAPG CPG | BL | 1 |
| Accepted | BL | 2 |
| Accredited | BL | 2 |
| ACH Credit | BL | 1 |
| ACH Debit | BL | 1 |
| Action of Board | TXT | 1 |
| Activate facility | BL | 1 |
| Activate firm | BL | 1 |
| Active | BL | 1 |
| Activity | TXT | 3 |
| Activity Observed | TXT | 1 |
| Add new facility type | BL | 1 |
| Add new firm | BL | 1 |
| Addicted to Drugs | BL | 6 |
| Addition | BL | 1 |
| Address | TXT | 211 |
| Address 2 | TXT | 211 |
| Address 3 | TXT | 3 |
| Address of Property to be | TXT | 1 |
| Appraised |  |  |
| Address Type | TXT | 15 |
| Administrator Name | TXT | 3 |
| Affiant Name | TXT | 1 |
| Age | N | 8 |
| Agency Director Name | TXT | 1 |
| Alias | TXT | 4 |
| Alternate Supervisor | TXT | 2 |
| Ambulance | TXT | 1 |
| Amount Due | TXT | 4 |
| Amount Paid | TXT | 3 |
| Analysis Results | TXT | 3 |
| Annual Fee | BL | 1 |
| Another License | BL | 5 |
| APA Approved | BL | 2 |
| App for Testing Registration | BL | 2 |
| Appear Before Licensing Agency | BL | 4 |


| Applicant Name | TXT | 88 |
| :---: | :---: | :---: |
| Application Category | TXT | 1 |
| Application for Supervision | BL | 1 |
| Application for Supervision Details | TXT | 1 |
| Application Number | N | 1 |
| Application Type | TXT | 31 |
| Appraisal Experience | TXT | 1 |
| Appraisal Specialty Type | TXT | 1 |
| Appraiser Name | TXT | 1 |
| Apprenticeship Type | TXT | 1 |
| Apprenticeship Verification | BL | 1 |
| Approval Number | N | 1 |
| Approved By | TXT | 3 |
| Architect in Responsible Charge | TXT | 3 |
| Area Description | TXT | 1 |
| Area of Study | TXT | 1 |
| Armed Forces | BL | 1 |
| ASBOG Fundamental Exam | BL | 1 |
| ASBOG Principle Exam | BL | 1 |
| ASBOG Score | TXT | 1 |
| ASHA Certificate | BL | 1 |
| Attachment A3 | BL | 1 |
| Authorized Inspection Agency | TXT | 1 |
| Name |  |  |
| Bachlors Degree | BL | 1 |
| Backup Supervisor | TXT | 1 |
| Backup Supervisor License | TXT | 1 |
| Number |  |  |
| Bankruptcies | BL | 2 |
| Bar Code | N | 1 |
| Batch Number | TXT | 1 |
| Board Action | TXT | 3 |
| Board Approval | BL | 1 |
| Board Chairperson Name | TXT | 1 |
| Board Member Name | TXT | 2 |
| Bond | BL | 3 |
| Branches | TXT | 1 |
| Breath Results | TXT | 1 |
| Breath Sample Number | N | 1 |
| Business | TXT | 1 |
| Business Name | TXT | 89 |
| Business Relation | TXT | 3 |
| Business Trade Name | TXT | 1 |
| Business Type | TXT | 15 |
| Business Type Information | TXT | 1 |
| Calibration Value | TXT | 1 |


| Capable of Working with Repirator | BL | 1 |
| :---: | :---: | :---: |
| Case Reports | BL | 1 |
| Cash or Money Order | BL | 1 |
| Category | TXT | 6 |
| Cause of Revoked Certificate | TXT | 1 |
| CE Hours Remaining | N | 1 |
| Certificate | BL | 2 |
| Certificate from Defensive Driving | BL | 1 |
| Couse |  |  |
| Certificate in Clinical Competency | BL | 1 |
| Certificate Issued | BL | 3 |
| Certificate Mailed | BL | 1 |
| Certificate of Competency Number | N | 1 |
| Certificate Type | TXT | 1 |
| Certification Desired | TXT | 1 |
| Certification Level | TXT | 1 |
| Certification Requested | BL | 14 |
| Certification Type | TXT | 3 |
| Certifying Entity | TXT | 3 |
| CFY | BL | 1 |
| CFY Type | TXT | 1 |
| Change | BL | 2 |
| Change Job Requirements | BL | 1 |
| Change of Address | BL | 3 |
| Charges or Complaints | BL | 6 |
| Check Number | N | 1 |
| Chemical Reaction | BL | 2 |
| Chief Executive Officer | TXT | 2 |
| Chief Executive Officer Name | TXT | 2 |
| City | TXT | 211 |
| Civil Proceeding | BL | 1 |
| Civil Rights Restored | BL | 2 |
| Class Hours | N | 1 |
| Classification | TXT | 1 |
| Classification Type | TXT | 1 |
| Classroom Hours Formal Training | N | 1 |
| Comments | TXT | 1 |
| Commission | TXT | 1 |
| Commissioner of Labor Name | TXT | 1 |
| Committed Fraud | BL | 1 |
| Completed | BL | 2 |
| Completed Education | TXT | 1 |
| Completion Affidavit | BL | 1 |
| Comply with Manual | BL | 1 |
| Comprehend Act | BL | 1 |
| Contact Person | TXT | 4 |


| Continuing Education | BL | 1 |
| :---: | :---: | :---: |
| Continuing Education Documents | TXT | 1 |
| Continuing Education Proof | BL | 5 |
| Continuing Education Year | TXT | 1 |
| Controlled Substance | TXT | 4 |
| Controlled Substance Registration | N | 1 |
| Conviction documents | BL | 21 |
| Copy/Proof | BL | 80 |
| Core Area | TXT | 3 |
| Corporate Name | TXT | 9 |
| Country | TXT | 61 |
| County | TXT | 48 |
| County Code | N | 1 |
| County FIPS | TXT | 1 |
| Course Details | TXT | 1 |
| Course Name | TXT | 11 |
| Course Number | N | 8 |
| Course Sponsor | TXT | 1 |
| Course Title | TXT | 6 |
| CPR Certificate | BL | 1 |
| Credentials | TXT | 1 |
| Credits Earned | TXT | 4 |
| Crime Committed | TXT | 20 |
| Criminal Charges | BL | 2 |
| Criminal Conviction | BL | 52 |
| Criminal Suit | BL | 1 |
| CRTT Exam | BL | 1 |
| Current License Requirements | TXT | 4 |
| Current License State | TXT | 1 |
| Current Requirements | TXT | 1 |
| Current States Registered | TXT | 1 |
| Current Supervision | BL | 1 |
| Currently Practicing | BL | 1 |
| Data Search | TXT | 2 |
| Date Accepted | D | 2 |
| Date Active | D | 1 |
| Date Approval | D | 1 |
| Date Authorized Inspection Agency | D | 1 |
| Date Begin | D | 107 |
| Date Bond | D | 2 |
| Date Calibration | D | 1 |
| Date Commissioner of Labor | TXT | 1 |
| Date Conviction | D | 20 |
| Date CRTT Exam | D | 1 |
| Date Deactivated | D | 1 |
| Date Disciplinary Action | D | 18 |


| Date Due | D | 1 |
| :---: | :---: | :---: |
| Date EIT | D | 1 |
| Date End | D | 102 |
| Date Exam | D | 15 |
| Date Expiration | D | 180 |
| Date Fee Paid | D | 3 |
| Date First Aid | D | 1 |
| Date First Registered Registered | D | 1 |
| Architect |  |  |
| Date First Registered Registered | D | 1 |
| Engineer |  |  |
| Date Form Completed | D | 96 |
| Date Graduated | D | 38 |
| Date Granted | D | 3 |
| Date Inspected | D | 5 |
| Date Issue | D | 92 |
| Date Last Temp | D | 1 |
| Date Mailed | D | 1 |
| Date NB Member who monitored | D | 1 |
| exam notified |  |  |
| Date of Birth | D | 61 |
| Date Org | D | 1 |
| Date Passed | D | 2 |
| Date Previous License | D | 2 |
| Date Received | D | 11 |
| Date Registration | D | 2 |
| Date Renewal | D | 2 |
| Date Reviewed | D | 1 |
| Date Signature | D | 16 |
| Date TA Manl Sent | D | 1 |
| Date Water | D | 1 |
| Day of Week | TXT | 3 |
| Days per week | TXT | 2 |
| Days per week | TXT | 3 |
| DEA Action | BL | 1 |
| DEA Hearing | BL | 1 |
| Deactivate facility | BL | 1 |
| Deactivate firm | BL | 1 |
| Degree | TXT | 6 |
| Degree Level | TXT | 1 |
| Degree Received | TXT | 21 |
| Delete facility type | BL | 1 |
| Delete firm | BL | 1 |
| Deletion | BL | 1 |
| Denied a License | BL | 2 |
| Denied DEA Registration | BL | 4 |


| Department Head Name | TXT | 1 |
| :---: | :---: | :---: |
| Department or Division | TXT | 1 |
| Description | TXT | 1 |
| Designated Supervisor | TXT | 2 |
| Details | TXT | 36 |
| Details of purchase | TXT | 1 |
| Diploma | BL | 1 |
| Direct Hours | N | 1 |
| Director | TXT | 1 |
| Director Name | TXT | 11 |
| Disability | BL | 7 |
| Disability Documentation | TXT | 4 |
| Disciplinary Action | BL | 51 |
| Disciplinary Details | TXT | 23 |
| Discipline pending | BL | 3 |
| Disciplined | BL | 1 |
| Disciplined License | BL | 7 |
| Dismissed from Training | BL | 1 |
| Display License | BL | 1 |
| Division Approval Number | N | 2 |
| Do Not Renew | BL | 2 |
| Doc Number | N | 1 |
| Doctor Name | TXT | 1 |
| Drug Addiction | BL | 1 |
| E \& O | TXT | 2 |
| Education | TXT | 2 |
| Education Proof | BL | 1 |
| Education Type | TXT | 2 |
| EIT Certificate | BL | 1 |
| EIT State | TXT | 1 |
| Email Address | TXT | 11 |
| Emeritus Status | BL | 1 |
| Employ Interns | BL | 1 |
| Employed as a counselor | BL | 2 |
| Employer | TXT | 6 |
| Employer Signature | TXT | 1 |
| Employment Description | TXT | 2 |
| Employment Name | TXT | 4 |
| EMT Service | TXT | 2 |
| Endorsement Type | TXT | 1 |
| Engineer in Responsible Charge | TXT | 3 |
| Engineering Discipline | TXT | 1 |
| Errors \& Ommissions Insurance | TXT | 3 |
| Establishment Name | TXT | 43 |
| Establishment Type | TXT | 2 |
| Estimated Time of Completion of | TXT | 1 |


| Assignment |  |  |
| :---: | :---: | :---: |
| Exam | BL | 3 |
| Exam Category | TXT | 1 |
| Exam Details | TXT | 6 |
| Exam Fee Paid | BL | 2 |
| Exam Given | BL | 1 |
| Exam Grade | TXT | 6 |
| Exam Grades Copy | BL | 1 |
| Exam Jurisdiction | TXT | 1 |
| Exam Locationtion | TXT | 2 |
| Exam Name | TXT | 23 |
| Exam Notice Sent | BL | 1 |
| Exam Office | TXT | 1 |
| Exam Passed | BL | 16 |
| Exam Proof | BL | 1 |
| Exam Questions Passed | N | 2 |
| Exam Results | TXT | 1 |
| Exam Score | TXT | 8 |
| Exam Score Practical | TXT | 2 |
| Exam Score Sent | BL | 1 |
| Exam Score Written | TXT | 2 |
| Exam Topics | TXT | 2 |
| Exam Type | TXT | 2 |
| Examination Denial | BL | 1 |
| Examining Physician Name | TXT | 1 |
| Executive Director Name | TXT | 2 |
| Experience | TXT | 4 |
| Experience Type | TXT | 2 |
| Explanation | TXT | 5 |
| Explanation of Denial | TXT | 2 |
| Facility License Held | BL | 1 |
| Falsified Report | BL | 1 |
| Fax Number | TXT | 20 |
| Federal Registry Receipt Number | N | 2 |
| Fee | TXT | 2 |
| Fee Amount | TXT | 3 |
| Fee Paid | BL | 125 |
| Felony Conviction | BL | 1 |
| Finger Print Cards | BL | 2 |
| Firm Name | TXT | 4 |
| First Name | TXT | 230 |
| Formal Written Censure | BL | 1 |
| FT Employee | BL | 1 |
| Full Time | BL | 3 |
| Function | TXT | 1 |
| Gender | TXT | 5 |

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| GIT | BL | 1 |
| :---: | :---: | :---: |
| GIT Certificate | BL | 1 |
| Good Standing | BL | 12 |
| Hauler | TXT | 1 |
| Head of EMT Service Name | TXT | 2 |
| High School Attended | TXT | 2 |
| High School Locationtion | TXT | 2 |
| Highest Education Completed | TXT | 5 |
| Hospital Affiliation Status | TXT | 1 |
| Hours | TXT | 5 |
| Hours Earned | N | 6 |
| Hours of Examination | N | 1 |
| Hours of Training | TXT | 1 |
| Hours on Nail Drill | N | 1 |
| Hours per week | N | 5 |
| Hours Verified | BL | 1 |
| Hours Worked | TXT | 1 |
| Hours Worked per Week | TXT | 2 |
| How Long | TXT | 1 |
| Immediate Supervisor | TXT | 1 |
| Immediate Supervisor Phone | N | 1 |
| Immediate Supervisor Title | TXT | 1 |
| Initial Course Sponsor | TXT | 2 |
| Initial Registration Current | BL | 1 |
| Initial Registration not current | TXT | 1 |
| Initial State | TXT | 2 |
| Initial Training | BL | 2 |
| Inspected by | TXT | 1 |
| Inspection Fee | TXT | 2 |
| Inspection Interval | TXT | 1 |
| Inspection Passed | BL | 3 |
| Institution Name | TXT | 76 |
| Instruction From | TXT | 2 |
| Instructor Name | TXT | 3 |
| Instrument Maintenance Plan | BL | 1 |
| Intern Facility Name | TXT | 2 |
| Investigation Complete | BL | 1 |
| Investigation Fee Paid | BL | 2 |
| Involvement Type | TXT | 13 |
| Issuing Agency | TXT | 28 |
| Job Description | TXT | 1 |
| Jurisdiction | TXT | 1 |
| Jurisdiction Issuing License | TXT | 1 |
| Jurisdiction Name | TXT | 1 |
| Kind | TXT | 1 |
| Lab Instrument Manufacturer | TXT | 3 |


| Lab Instrument Name | TXT | 3 |
| :---: | :---: | :---: |
| Lab Name | TXT | 1 |
| Lab Technique | BL | 3 |
| Last Name | TXT | 230 |
| Late Fee | BL | 9 |
| Late Fee Receipt Number | N | 1 |
| Lawsuit Defendant | BL | 1 |
| Lawsuit Involvement | BL | 2 |
| Lawsuit Lost | BL | 2 |
| Lawsuit Pending | BL | 1 |
| Lawsuits | BL | 5 |
| Legal Organization Name | TXT | 1 |
| Legitimate and Ethical | BL | 2 |
| Length Known | TXT | 3 |
| Length of Business | N | 1 |
| Length of Title | N | 1 |
| Letter of Good Standing | TXT | 3 |
| Licence Type | TXT | 6 |
| License Application Category | TXT | 1 |
| License Denied | BL | 22 |
| License Details | BL | 2 |
| License Diciplined | BL | 1 |
| License Documentation | TXT | 2 |
| License ID Number | TXT | 243 |
| License Limited | BL | 2 |
| License Mailed | TXT | 2 |
| License Probation | BL | 4 |
| License Refused Renewal | BL | 14 |
| License Requirements | TXT | 4 |
| License Requirements | BL | 1 |
| Documentation |  |  |
| License Restricted | BL | 2 |
| License Revoked | BL | 16 |
| License State | TXT | 30 |
| License Status | TXT | 4 |
| License Surrendered | BL | 7 |
| License Suspended | BL | 11 |
| License Type | TXT | 52 |
| Licensed in NE | BL | 2 |
| Licensee in Responsible Charge | TXT | 2 |
| Type |  |  |
| Licensing Requirements | TXT | 1 |
| Location | TXT | 110 |
| Location Description | TXT | 5 |
| Maiden Name | TXT | 55 |
| Mailing Switch | BL | 3 |


| Major | TXT | 13 |
| :---: | :---: | :---: |
| Malpractice Claim | BL | 4 |
| Manager Name | TXT | 12 |
| Manipulated Evidence | BL | 1 |
| Marital Status | TXT | 2 |
| Mean Value | TXT | 2 |
| Medical Group Name | TXT | 1 |
| Mental or Emotional Disorder | BL | 4 |
| Mentoring | BL | 1 |
| Met Requirements | BL | 1 |
| Method | TXT | 4 |
| Middle Name or Initial | TXT | 230 |
| Military Service | BL | 2 |
| Milk Plant Name | TXT | 1 |
| Minor | TXT | 3 |
| Modified EMS Model Protocols | TXT | 1 |
| Month Name | TXT | 1 |
| Moral Character Affidavit | BL | 11 |
| Name of Licensee | TXT | 2 |
| NATA Exam Taken | BL | 1 |
| National Accreditation | TXT | 1 |
| Organization |  |  |
| National Board Exam | BL | 2 |
| NATLE Exam Taken | BL | 1 |
| Nature of Business | TXT | 5 |
| NB Staff Person Name | TXT | 1 |
| Nebraska Assignment Type | TXT | 1 |
| Nebraska License Number | TXT | 1 |
| Nebraska Resident for 6 months | BL | 1 |
| Non Certified | BL | 1 |
| Non Direct Hours | N | 1 |
| Notory Applicant Affadavit Name | TXT | 103 |
| Notory County of | TXT | 103 |
| Notory Date Affadavit | D | 103 |
| Notory of Affadavit Name | TXT | 103 |
| Notory Printed Name Affadavit | TXT | 103 |
| Notory Seal | PIC | 1 |
| Notory State of | TXT | 103 |
| NREMT Certificate | BL | 1 |
| Number of Facilities | TXT | 1 |
| Number of Interns | N | 1 |
| Observation Type | TXT | 1 |
| Occupation | TXT | 1 |
| Official Name | TXT | 24 |
| Official Title | TXT | 8 |
| One Hour Per Week | BL | 1 |


| Oral Exam | BL | 2 |
| :---: | :---: | :---: |
| Organization Name | TXT | 7 |
| Organization Type | TXT | 4 |
| Original Issue Number | N | 1 |
| Original Issue Type | TXT | 1 |
| Original Issuing State | TXT | 1 |
| Other | BL | 1 |
| Other License | TXT | 5 |
| Other registered | TXT | 1 |
| Over 19 years old | BL | 1 |
| Owner ID | TXT | 1 |
| PA | TXT | 1 |
| Part Time | BL | 2 |
| Part Time Hours | N | 1 |
| Pass | BL | 1 |
| Payment Type | TXT | 2 |
| PDH Carried Over | N | 1 |
| PDH Claimed | N | 1 |
| PDH Details | TXT | 1 |
| PDH to Carry Over | N | 1 |
| PDH Total | N | 1 |
| Percent of Time | TXT | 1 |
| Percent Score | TXT | 1 |
| Perjured Testimony | BL | 1 |
| Permit Fee Paid | BL | 2 |
| Permit State | TXT | 1 |
| Permit Switch | BL | 1 |
| PG\# | TXT | 1 |
| Pharmacy Owner | BL | 1 |
| Photocopy | BL | 1 |
| Photograph | BL | 26 |
| Physican Medical Director Name | TXT | 1 |
| Physician | TXT | 2 |
| Physician Assistant Name | TXT | 1 |
| Physician Name | TXT | 2 |
| Plant Code | TXT | 1 |
| Position Held | TXT | 8 |
| Position Title | TXT | 1 |
| Pounds of Agricultural Seed | N | 1 |
| Pounds of Non Agricultural Seed | N | 1 |
| Practical Exam | BL | 1 |
| Practical Training Supervisor | TXT | 1 |
| Practice after Issuance | BL | 1 |
| Practice for 6 Months | BL | 1 |
| Practice Type | TXT | 3 |
| Practicum Type | TXT | 1 |


| Precinct | TXT | 1 |
| :---: | :---: | :---: |
| Prepared for Emergency | BL | 2 |
| Previous Administrator | TXT | 2 |
| Previous Detective Work | BL | 1 |
| Previous Exam | BL | 1 |
| Previous License | BL | 1 |
| Previous National Board | N | 1 |
| Commission Number |  |  |
| Previous NE License | BL | 3 |
| Previous Police Work | BL | 1 |
| Previous Real Estate Experience | BL | 2 |
| Principal Business | TXT | 2 |
| Principle Executive Officer | TXT | 1 |
| Profession | TXT | 3 |
| Profession Code | TXT | 3 |
| Program Department Division | TXT | 9 |
| Program Description | TXT | 1 |
| Program Title | TXT | 3 |
| Project | TXT | 1 |
| Project Duration | TXT | 1 |
| Protocol Regulations met | BL | 1 |
| Provider | TXT | 2 |
| Province | TXT | 1 |
| Psychologist Assistant | BL | 1 |
| Psychologist Associate | BL | 1 |
| Psychotic Disorder | BL | 2 |
| Purchasing an established business | BL | 1 |
| Qualification | TXT | 3 |
| Quality Care Assurance | BL | 1 |
| Questionnaire Complete | BL | 1 |
| Questionnaires Mailed | BL | 1 |
| Race Ethnicity | TXT | 3 |
| Raw Score | TXT | 4 |
| Read Provisions | BL | 2 |
| Real Estate Owner | BL | 2 |
| Real Estate Type Owned | TXT | 2 |
| Receipt Number | N | 8 |
| Received | TXT | 2 |
| Recent Practice | BL | 14 |
| Records Maintained | BL | 2 |
| Reference | TXT | 1 |
| Reference Type | TXT | 1 |
| Refused Admission to Training | BL | 1 |
| Registered Architect | BL | 1 |
| Registered Architect Number First | N | 1 |

Registered

| Registered Architect State First Registered | TXT | 1 |
| :---: | :---: | :---: |
| Registered by Examination | BL | 1 |
| Registered Engineer | BL | 1 |
| Registered Engineer Number First | N | 1 |
| Registered |  |  |
| Registered Engineer State First | TXT | 1 |
| Registered |  |  |
| Registered Geologist | BL | 1 |
| Registration Basis | TXT | 1 |
| Registration Details | TXT | 2 |
| Registration Number | N | 2 |
| Registration Type | TXT | 8 |
| Rejected License | BL | 1 |
| Release Signed | BL | 2 |
| Remarks | TXT | 3 |
| Renewal | BL | 2 |
| Renewal Fee | TXT | 9 |
| Renewal Type | TXT | 1 |
| Request due to | TXT | 1 |
| Request for Transfer | BL | 1 |
| Requested License | BL | 2 |
| Requested Mail Stop | TXT | 1 |
| Requirements | TXT | 3 |
| Restricted Controlled Substance | BL | 2 |
| Registration |  |  |
| Reviewed Examination | BL | 1 |
| Revoked Certificates | BL | 2 |
| Revoked License | BL | 1 |
| Risk | TXT | 1 |
| Role Delineation | BL | 1 |
| Route Number | N | 1 |
| Sale Ring Name | TXT | 1 |
| Salon Name | TXT | 4 |
| Salon Owner | TXT | 2 |
| Salutations | TXT | 2 |
| Sample Number | N | 3 |
| Sampler | TXT | 1 |
| School or Provider | TXT | 1 |
| Scope of Practice | TXT | 2 |
| Score | TXT | 3 |
| Seal | TXT | 1 |
| Seal Mailed | BL | 1 |
| Secretary of State Name | TXT | 6 |
| Section | TXT | 4 |


| Section 1 Completed | BL | 1 |
| :---: | :---: | :---: |
| Section 4 Completed | BL | 1 |
| Sell Real Estate Outside NE | BL | 2 |
| Serial Number | TXT | 2 |
| Service Contact Person Name | TXT | 1 |
| Service Type | TXT | 1 |
| Sheet of Labels | BL | 1 |
| Site Name | TXT | 2 |
| Site Visit | BL | , |
| Special Licensed Psychologist | BL | 1 |
| Specialty | TXT | 2 |
| Specific Duties | TXT | 1 |
| Specimen Type | TXT | 2 |
| Sponsor | TXT | 1 |
| Spouse Employer | TXT | 2 |
| Spouse Name | TXT | 2 |
| Spouse Occupation | TXT | 2 |
| SSN | TXT | 79 |
| SSN or FIN | TXT | 1 |
| Staff License Held | BL | 1 |
| Staff Name | TXT | 2 |
| State | TXT | 211 |
| State Board Practical Exam | BL | 2 |
| State Board Prepared Written | BL | 2 |
| Exam |  |  |
| State Entomoligist Name | TXT | 6 |
| State Identification Number | N | 1 |
| Statement of Good Health | BL | 1 |
| Subject | TXT | 5 |
| Substitution Experience | BL | 2 |
| Suffix | TXT | 3 |
| Supervise counselors | BL | 2 |
| Supervised Postdoctoral Experience | BL | 1 |
| Supervised Postmasters | BL | 1 |
| Supervisee Type | TXT | 1 |
| Supervising Athletic Trainer | TXT | 1 |
| Supervision Completed | BL | 1 |
| Supervision Duration | TXT | 1 |
| Supervision Frequency | TXT | 1 |
| Supervision Method | TXT | 1 |
| Supervision Type | TXT | 2 |
| Supervisor | TXT | 6 |
| Supervisor Address | TXT | 2 |
| Supervisor Credentials | TXT | 1 |
| Supervisor License State | TXT | 2 |


| Supervisor License Type | TXT | 2 |
| :---: | :---: | :---: |
| Supervisor Name | TXT | 19 |
| Supervisor Submit | BL | 1 |
| Supervisor Title | TXT | 2 |
| Supervisor Type | TXT | 2 |
| Surrendered Controlled Substance | BL | 2 |
| Registration |  |  |
| Suspended License | BL | 1 |
| Tax | TXT | 1 |
| Tax per CWT | N | 1 |
| Telephone | TXT | 192 |
| Testing City | TXT | 1 |
| Text Book | TXT | 1 |
| Time | T | 3 |
| Time Known | TXT | 5 |
| Title | TXT | 49 |
| Title Authorized Inspection Agency | TXT | 1 |
| Topic | TXT | 1 |
| Total Acres | N | 2 |
| Total Class Hours | N | 1 |
| Total CWT | N | 1 |
| Total Deviation | TXT | 2 |
| Total Employed | TXT | 1 |
| Total Exam Questions | N | 2 |
| Total Fees | TXT | 6 |
| Total Hours | N | 11 |
| Total Tax Due | N | 1 |
| Total Time | TXT | 1 |
| Training Agency | TXT | 1 |
| Training Area Completed | BL | 1 |
| Training Category | TXT | 4 |
| Training Certificate | BL | 1 |
| Training Complete | BL | 1 |
| Training Hours | TXT | 8 |
| Training Provider | TXT | 4 |
| Training School | BL | 1 |
| Training Submitted | BL | 1 |
| Traning Type | TXT | 1 |
| Transcript Requested | BL | 5 |
| Type of Disciplinary Action | TXT | 19 |
| Type of License | TXT | 1 |
| Under Contract With | TXT | 1 |
| Understand Change Employment | BL | 2 |
| Understand Compensation | BL | 2 |
| US Citizen | BL | 3 |
| Used Illegal Drugs | BL | 1 |


| User ID | TXT | 1 |
| ---: | ---: | ---: |
| User Password | TXT | 1 |
| USPAP Course Completed | TXT | 1 |
| Document |  |  |
| USPAP Due Year | N | 1 |
| Valid State Drivers License | BL | 1 |
| Verification | TXT | 9 |
| Water Meets Reqs | BL | 1 |
| Web Site Address | TXT | 1 |
| Weekly Hours | TXT | 2 |
| Work Type | TXT | 2 |
| Written Exam | BL | 4 |
| Year Licensed | N | 5 |
| Years | TXT | 3 |
| Years Experience | N | 1 |
| Years Worked | N | 1 |
| Zip | N | 211 |
| Zip plus 4 | N | 211 |

