

**Network Nebraska Agenda**  
<http://nitc.nsebraska.gov/NNAG>  
**October 20, 2010 - 1:00-3:00 CST**  
**By means of Video Conferencing**

**Network Nebraska—Education Advisory Group Meeting #9**  
**Wednesday, October 20, 2010; 1:00pm-3:30pm CT**

Remote 1: OCIO Room 3A, Lincoln, NE

Remote 2: Varner Hall IVC Room, Lincoln, NE

Remote 3: Wayne State College, Wayne, NE

Remote 4: Mid-Plains Community College, North Platte, NE

Remote 5: Peru State College, Peru, NE

Remote 6: UNK, Kearney, NE

**Meeting Notes**

K-12 Attendance: John Stritt (Lincoln), Scott Jones (North Platte), Kirk Langer (Lincoln)

H. E. Attendance: Debbie Schroeder (Kearney), Gene Beardslee (Peru), Dennis Linster (Wayne), Tip O'Neill (Lincoln), Charles Osteen (North Platte)

CAP Liaison Attendance: Brenda Decker, Walter Weir, Rick Golden, Leona Roach, Ben Mientka, Ryan Christensen

Absent: Bob Uhing, Dan Hoelsing, Gary Monter, Betty Getzfred, Mike Danahy, Mike Ruhrdanz, Ken Clipperton, Lyle Neal, Michael Winkle, Stacey Decker

Staff Attendance: SuAnn Witt, Tom Rolfes (Lincoln)

Guest Attendance: Gordon Roethemeyer, Chris Geary, Pam McCoy (Lincoln)

1. Welcome - Roll Call and Introductions
  - a. Roll Call found eight members, six CAP liaisons, and two staff members present.
2. Agenda additions
  - a. John Stritt called for any additions or changes to the agenda. Brenda Decker's comments about the NNAG Evaluation Survey were moved to the top of the agenda.

5. • NNAG Survey - Brenda Decker (moved to top of the agenda)

Brenda expressed disappointment in the response rate of 16/64 or 25%. She agreed with the usefulness of the group. The NNAG has done a lot of really neat things for NN and the State of Nebraska. It is good that the group is "agile" and responsive. The survey evaluation process was good and should be repeated. According to the survey results, some confusion still exists about NNAG's purposes and roles.

Walter commented that the current budget scenario means that we will need to do more with less and to have more shared services. We should document the needs and services and capitalize on the cooperation that exists, like the NU/State College SIS project.

John asked if we could have done the “one entity, one fee” change process if we would have had to propose and recommend to the Ed Council? The members agreed that would have been difficult, given the timing.

Brenda commented that it worked well for the NNAG to research and then directly recommend the changes to the CAP. Brenda’s concern is that the Ed Council meets too infrequently to handle rapid operational decisions. The Ed Council should be kept informed but should not slow down the decision making or recommendation process.

Dennis shared his concern that the Advisory Group should be allowed to provide operational recommendations directly to the CIO and CAP and then also provide information to the Education Council on a regular basis.

Kirk commented that the sample size of the survey is not significant with only 16 responses. Therefore some of the opinions expressed may be invalid.

John asked if there been much discussion about NNAG collaboration at the Ed Council level?

Dennis shared that there are meeting notes and updates/reports given at each Education Council meeting.

John stated that the next Ed Council meeting will be Thursday, Oct. 28, 1-4pm and that Dennis is planning to attend. Perhaps their discussion will lead to more clarification of responsibilities between the two advisory groups.

### 3. Review of August 30, 2010 Meeting Notes

John Stritt reviewed the action items from the August 30 meeting:

- NITC - Network Nebraska Strategic Initiative action items (2010-11)
- **D7:** NN business plan to provide digital services. (New)
- **N2aAction:** Develop a NN agreement to develop support system to mitigate transport and video issues. (Continue)
- **N4aAction:** Develop Network Nebraska participation criteria to serve all network participants. (Continue)
- **N4bAction:** Research advanced network services for NN participants. (Continue)
- **N4eAction:** Annually update and reissue the Network Nebraska Marketing Survey/Report (New)
- **N4gAction:** Research and pursue grant writing in support of statewide technology services. (New)
- **N4hAction:** Review the viability and effectiveness of the NNAG. (New)  
What about the participant feedback?

- Network Management Rollout--Status and Impact - Ben Mientka

Ben Mientka shared that the application was installed the first part of September, devices are now in place. Quite a bit of administration has been done to label locations, list devices, now about 75% done. Roll out of the application to local entities to follow. Ben said that he still needs to add groups of delegated administrators. Ben's been working with Ron Cone to develop a remote instance of the software. ESU 10 may be bringing up their own server with the software. John Stritt asked about postsecondary usage of the software. Ben said that there are a couple of implementation scenarios with regard to the software. Rick said that higher education entities are more directly connected and we communicate with them directly. Ben said that anyone has the opportunity to join and use the "Red Cell" cloud of the Derado software. **Ben and Leona will develop a fact sheet to explain the basic, premium levels of the Derado software. Leona will send a project management summary once it's been finalized.**

#### 4. Old Business

- E-rate Update - **SuAnn Witt presented that the EC Marketing Task Group would like to know if there are any changes needed to the annual Marketing Survey—Tom to send around the former survey and results. Contact Tom or SuAnn directly.** FCC 6<sup>th</sup> Order allows for the use of Dark Fiber and unlit fiber. New rules for Gifting are MUCH more restrictive. Loosening of the after hours use of school facilities by non-K12 entities will be a welcome change.

- NN Updates - Rick Golden

No major changes but plenty of diagnoses for network issues. Higher ed has been having problems with Internet throttling on the UNL campus. Ben has been working with ESU 13 to isolate and repair problems caused by Qwest. ESU 7 also had problems with some schools but again there were some Qwest settings on a Norfolk switch that had to be revised to stop throttling inbound traffic.

#### 5. New Business

- 2:00-2:30 Website Development Presentation (Chris Geary, Web Team Lead - UNCSN and Pam McCoy, UNCSN project manager.)

- Network Nebraska Website Survey

The next step would be to provide a storyboard of specifics of design and structure, layout, site models of good website example. What do you want the website to do and who do you want it to serve? Communicate to current customers, potential membership, policymakers, calendar of events, use Google analytics on the [www.networknebraska.net](http://www.networknebraska.net) website. Divide it up to Current Customers, Prospective Customers, and the general public. **Navigation/Layout, Views, Colors, Dynamic Content, Services need to be described. Website vs. Portal? Website to begin. Ryan to work with Tom to send around a requirements sheet to all NNAG members.**

- Core vs ala carte/Advanced services

John has inventoried service comparisons and joining requirements for K-12, higher ed, libraries, affiliates from some other networks. A network membership list is included on MOREnet. John proposed that NNAG members visit and inventory various state network websites and collect information such as joining reqts, fees, types of members, types of services, basic vs. ala carte.

**Dennis to visit with John to develop a strategy or categories of state network information to collect from other network websites.**

- Are current services considered as Network Nebraska's core/basic services?  
John suggested that support staff, hardware, software, web design (all those things listed within the Participation Fee budget are core or basic services.

**As a follow-up, Tom will circulate the one-pager of Network Nebraska benefits/services.**

John suggested that an example of a premium service may be use of the State's MCU.

- Comparison of Current Services of Network Nebraska to other states (**Dennis to visit with John to develop a strategy or categories of state network information to collect from other network websites**).

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#### 6. Other Business

- **Term lengths for committee members – committee (tabled until next meeting)**

#### 7. Agenda items for next meeting

- a. NN Marketing Survey
- b. NN Website design
- c. Participant criteria
- d. Basic vs. Premium services & fees
- e. John wants to promote Network Nebraska participation in Internet2 K-20 initiative and SEGP activities to the extent that we would fund their travel through Network Nebraska.
- f. SuAnn: The Digital Citizenship Symposium speaker on January 20 at ESU 10 will be by videoconferencing over Internet2

#### 8. Next meeting date - Thursday, December 2 or similar date

#### 9. Adjournment – The meeting was adjourned at 3:35pm by acclamation.

Meeting notes recorded by Tom Rolfes and reviewed by John Stritt and Dennis Linster