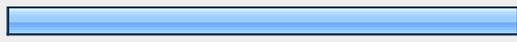
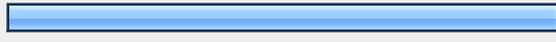


2009 NITC Education Council Survey

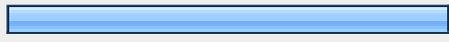
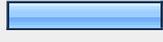
1. Please choose one for each of the following that best describes you:

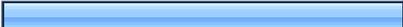
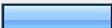
		Response Percent	Response Count
ESU		5.8%	19
K-12		79.1%	257
Higher Education		10.2%	33
Other (please specify)		4.9%	16
		<i>answered question</i>	325
		<i>skipped question</i>	3

2. And choose one:

		Response Percent	Response Count
Private Entity		14.8%	48
Public Entity		85.2%	277
		<i>answered question</i>	325
		<i>skipped question</i>	3

3. And choose one:

		Response Percent	Response Count
Administrator		68.0%	221
Instructor		5.2%	17
Technical		23.4%	76
Other (please specify)		3.4%	11
		<i>answered question</i>	325
		<i>skipped question</i>	3

4. And choose one:				
			Response Percent	Response Count
Existing NN Partner			61.9%	203
Potential NN Partner			16.5%	54
Interested Party			21.6%	71
			answered question	328
			skipped question	0

5. Reflecting on your experience as a Network Nebraska-Education partner, please rate the following attributes based on their relative importance to your institution:						
	Very Important	Important	Not Important	Neutral	Rating Average	Response Count
Student Learning Opportunities	80.5% (136)	17.2% (29)	0.6% (1)	1.8% (3)	1.00	169
Distance Learning and Video Conferencing	60.1% (101)	34.5% (58)	1.8% (3)	3.6% (6)	1.00	168
Cost Sharing	68.9% (115)	28.1% (47)	1.2% (2)	1.8% (3)	1.00	167
Shared Services	54.4% (92)	40.2% (68)	2.4% (4)	3.0% (5)	1.00	169
Internet 2	32.9% (54)	49.4% (81)	9.1% (15)	8.5% (14)	1.00	164
Increased Bandwidth	75.0% (126)	23.2% (39)	0.6% (1)	1.2% (2)	1.00	168
Technical Support Services	54.2% (91)	38.1% (64)	3.0% (5)	4.8% (8)	1.00	168
Communication and Collaboration	48.5% (79)	44.8% (73)	3.1% (5)	3.7% (6)	1.00	163
Other / Comments:						3
answered question						169
skipped question						159

6. Reflecting on your experience as a Network Nebraska-Education partner, please rate the following attributes based on the level of concern to your institution:						
	Very concerned	Concerned	Not concerned	Neutral	Rating Average	Response Count
Increased Costs	54.6% (89)	38.7% (63)	4.3% (7)	2.5% (4)	1.00	163
Reliability	51.5% (85)	34.5% (57)	12.7% (21)	1.2% (2)	1.00	165
Network Speed	49.7% (82)	39.4% (65)	10.3% (17)	0.6% (1)	1.00	165
Technical Support	35.0% (57)	41.1% (67)	19.6% (32)	4.3% (7)	1.00	163
Communication and Collaboration	28.0% (46)	45.1% (74)	21.3% (35)	5.5% (9)	1.00	164
Distance Education Coordination	33.7% (55)	40.5% (66)	20.2% (33)	5.5% (9)	1.00	163
Membership / Participation	21.3% (35)	48.2% (79)	23.8% (39)	6.7% (11)	1.00	164
Governance and Leadership	18.6% (30)	43.5% (70)	29.8% (48)	8.1% (13)	1.00	161
Other / Comments:						6
answered question						165
skipped question						163

7. What are the strengths of Network Nebraska-Education services?	
	Response Count
	94
answered question	94
skipped question	234

8. What are the weaknesses of Network Nebraska-Education services?	
	Response Count
	84
answered question	84
skipped question	244

9. What is the single most compelling competitive advantage that makes Network Nebraska-Education services distinctive and motivates educational entities (Educational Service Units, public and private colleges, and public and private K-12 institutions) to partner with Network Nebraska?		
		Response Count
		90
	<i>answered question</i>	90
	<i>skipped question</i>	238

10. In a short phrase, what is the guiding principle or slogan that you believe Network Nebraska-Education services stands for in the hearts and minds of its partners?		
		Response Count
		67
	<i>answered question</i>	67
	<i>skipped question</i>	261

11. What services or modifications to existing services would you like Network Nebraska-Education to provide?		
		Response Count
		61
	<i>answered question</i>	61
	<i>skipped question</i>	267

12. What do you know, or have you heard, about Network Nebraska-Education?		
		Response Count
		56
	<i>answered question</i>	56
	<i>skipped question</i>	272

13. What questions do you have about Network Nebraska-Education?		
		Response Count
		45
	<i>answered question</i>	45
	<i>skipped question</i>	283

14. If you were to become a Network Nebraska-Education partner, rate the following attributes based on their relative importance to your institution:						
	Very Important	Important	Not Important	Neutral	Rating Average	Response Count
Student Learning Opportunities	84.1% (58)	14.5% (10)	0.0% (0)	1.4% (1)	1.00	69
Distance Learning and Video Conferencing	31.3% (21)	43.3% (29)	13.4% (9)	11.9% (8)	1.00	67
Cost Sharing	57.4% (39)	35.3% (24)	4.4% (3)	2.9% (2)	1.00	68
Shared Services	35.8% (24)	47.8% (32)	9.0% (6)	7.5% (5)	1.00	67
Internet 2	28.8% (19)	39.4% (26)	18.2% (12)	13.6% (9)	1.00	66
Increased Bandwidth	50.7% (34)	32.8% (22)	10.4% (7)	6.0% (4)	1.00	67
Technical Support Services	44.1% (30)	42.6% (29)	4.4% (3)	8.8% (6)	1.00	68
Communication and Collaboration	41.2% (28)	48.5% (33)	2.9% (2)	7.4% (5)	1.00	68
Other / Comments:						1
	<i>answered question</i>					69
	<i>skipped question</i>					259

15. If you were to become a Network Nebraska-Education partner, what would be your institution's level of concern with the following attributes?						
	Very concerned	Concerned	Not concerned	Neutral	Rating Average	Response Count
Reliability	84.1% (58)	14.5% (10)	0.0% (0)	1.4% (1)	1.00	69
Network Speed	68.6% (48)	30.0% (21)	0.0% (0)	1.4% (1)	1.00	70
Technical Support	62.3% (43)	29.0% (20)	5.8% (4)	2.9% (2)	1.00	69
Bandwidth expectations	56.7% (38)	37.3% (25)	4.5% (3)	1.5% (1)	1.00	67
Communication and Collaboration	47.1% (32)	41.2% (28)	7.4% (5)	4.4% (3)	1.00	68
Distance Education Coordination	26.1% (18)	47.8% (33)	20.3% (14)	5.8% (4)	1.00	69
Membership/Participation fees	69.0% (49)	25.4% (18)	2.8% (2)	2.8% (2)	1.00	71
Governance and Leadership	37.9% (25)	39.4% (26)	15.2% (10)	7.6% (5)	1.00	66
Other / Comments:						1
answered question						71
skipped question						257

16. What is the single most compelling competitive advantage that makes Network Nebraska's services distinctive and motivates Educational entities (Educational Service Units, public and private colleges, and public and private K-12 schools) to partner in Network Nebraska?		Response Count
		35
answered question		35
skipped question		293

17. In a short phrase, what do you think should be the guiding principle or slogan that you believe Network Nebraska's services should stand for in the hearts and minds of its partners?		
		Response Count
		31
	<i>answered question</i>	31
	<i>skipped question</i>	297

18. What services would benefit your organization as a partner in Network Nebraska?		
		Response Count
		30
	<i>answered question</i>	30
	<i>skipped question</i>	298